

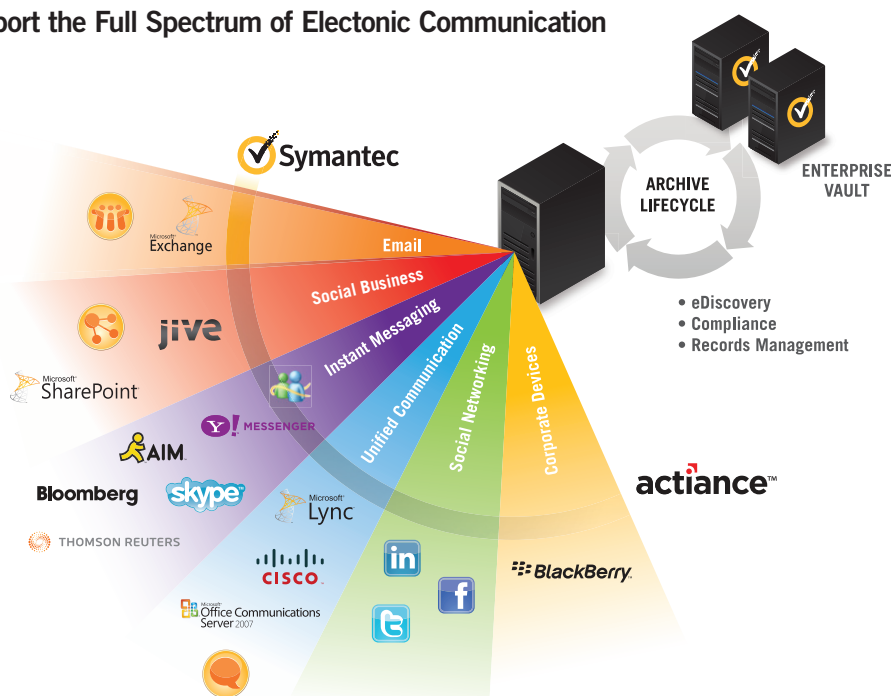
Actiance Integration With Symantec Enterprise Vault

Wide Range of Enterprise Communications

The sheer number of communication channels available nowadays is simply staggering. There's email, instant messaging, social media, and unified communications applications, to name just a few. However, the wealth of choices and the fact that these different channels co-exist in the same universe pose risks that are very similar to those of email, especially those related to litigation and eDiscovery. As courts and regulatory bodies have ramped up their sanctions related to Web 2.0-type communications, law firms and organizations alike have begun to include social media and instant messaging within their eDiscovery strategies.

The risks are the same because the channels mentioned above are all just different forms of electronic communication, which remains the key principle in collection and preservation guidelines today. In particular, providing a tamper-proof environment for the enforcement and validation of a full audit trail of all permissible real-time communications is a key benefit provided by the Actiance platform.

Support the Full Spectrum of Electronic Communication



The Actiance Platform can capture the following types of content:

- Public IM (Google Talk, Yahoo, AIM, Windows Live Messenger, Skype)
- Enterprise Unified Communications (Microsoft Lync/OCS, IBM Sametime, Cisco Unified Presence)
- Enterprise collaboration (Microsoft SharePoint)
- Enterprise social software (Jive, IBM Connections)
- Social media (Facebook, LinkedIn, Twitter)
- Financial industry-specific networks (Bloomberg, Reuters, YellowJacket, Pivot/IMTrader, HubConnex, INDI, MindAlign)
- BlackBerry PIN and SMS

AT A GLANCE

Actiance provides an easy-to-use, seamless process for integrating with Symantec Enterprise Vault.

KEY BENEFITS

- Address all your compliance requirements through a single integration
- Enable adherence to regulatory, eDiscovery, and corporate governance guidelines
- Enhance ROI by reducing compliance-related costs

Actiance Integration

With Symantec Enterprise Vault

These communication channels, in their variety of formats, are then translated into a consistent, easy-to-read layout before being automatically exported (i.e., for onward ingestion into Enterprise Vault). As a result, eDiscovery searches can be undertaken across a diverse set of messages from a single console.

Workflow of Content From the Actiance Platform to Enterprise Vault

LDAP Integration

- The Actiance Platform imports users, groups, and attributes from LDAP directory
- Enables granular policies to be created

Export Using Journal Filtering

- Transcripts exported to a dedicated mailbox customizable headers
- Can export in XML, plain text, and HTML formats
- Transcripts sent from the remote or on-premise Actiance Platform

Archive Using Direct Connector

- Transcripts directly ingested into Enterprise Vault
- Transcripts sent from the on-premise Actiance Platform

Ingestion into Enterprise Vault

- Transcripts reach Enterprise Vault for long-term storage
- Transcripts can be tagged such that Enterprise Vault Discovery Accelerator categorizes them as “Instant Messaging” or “Social Networking”
- For organizations that have multiple Enterprise Vault Archives, transcripts can be captured centrally then exported to the appropriate regional archive
- The Actiance Platform maps users' buddynames and social networking accounts & identities to their respective corporate directory account names, enabling Enterprise Vault eDiscovery searches by email address, buddyname, or social networking account

