



# SAMG Customer Forum

## Day 1: March 14th

Start	End	Topic
8:00 AM	8:30 AM	Breakfast + Checkin
8:30 AM	9:15 AM	Welcome Keynote
9:15 AM	10:00 AM	Deep-Dive : Architecture of CFS, a robust and scalable file system
10:00 AM	10:15 AM	Break
10:15 AM	11:00 AM	Effectively Using SmartTiering
11:00 AM	11:45 AM	Become a Cost Reduction Hero with Deduplication
11:45 AM	1:00 PM	Lunch
1:00 PM	1:45 PM	Best Practices in Dynamic Multi Pathing
1:45 PM	2:30 PM	Data Protection with I/O Fencing
2:30 PM	2:45 PM	Break
2:45 PM	3:30 PM	Intelligent Monitoring Framework (IMF) - the key for fast failovers
3:30 PM	4:15 PM	PM Panel: Talk to Product Managers about your needs

## Day 2: March 15th

Start	End	Topic
8:00 AM	8:30 AM	Breakfast + Networking
8:30 AM	9:15 AM	HOWTO: Cluster Volume Manager (CVM) Use Cases
9:15 AM	10:00 AM	Best Practices in Disaster Recovery
10:00 AM	10:15 AM	Break
10:15 AM	11:00 AM	Choosing the right Snapshot Option
11:00 AM	11:45 AM	HOWTO: Write your own custom VCS Agent
11:45 AM	1:00 PM	Lunch
1:00 PM	2:00 PM	Jeopardy - Go head to head with your peers
2:00 PM	2:45 PM	If Compression is the Solution, what are the Problems?
2:45 PM	3:00 PM	Break
3:00 PM	3:45 PM	Performance Tuning for Cluster File System
3:45 PM	4:00 PM	Wrap up and Raffle

Based on your interest level we can include other topics listed in next page.

In addition to these main sessions there will be

- Labs: Two parallel lab sessions for those interested in hands on exercises
- Office Hours: Twelve 30 minute 1:1 sessions with technical experts to get your specific questions answered in confidence.



