

# Enterprise Vault

## *Compendium of Resources*





# EV Stuff = [www.tinyurl.com/EVstuff](http://www.tinyurl.com/EVstuff)



Blog Post - <http://www.symantec.com/connect/blogs/essential-links-ev-information>


**A one stop shop for all the links mentioned in this deck**  
*(and it's also updated as more useful links are identified)*




## Essential Links to EV Information

Updated: 01 Aug 2012 | 8 comments

**Glenn Martin**    **SYMANTEC EMPLOYEE PARTNER ACCREDITED**

**+8**  
8 Votes  

 **Symantec.** | Official Blog

 Share  Share  Tweet

When I visit customers I often get asked about how they can help themselves and find out more about EV. I'm always happy to send them the various useful links which I know they'll find useful or even essential for keeping up to date with EV developments. So rather than have to copy paste this list each time I need to share it I thought I'd post it here for everyone to take advantage of and then I can also have a single URL added to my email signature which will reference this list. Having been involved in EV for so long I take it for granted that customers and partners can find this stuff easily but now they really can...I think the following is a great compendium of must know locations and hope you all find this to be of use.

**EV Product Team Blog (this blog)** Where the PM team posts useful info about EV, tips, tricks & SPs <http://www.symantec.com/connect/symantec-blogs/enterprise-vault>

**Customer Forum** - A place for EV related discussions and Q&A. This is an active forum with contributions from Symantec employees and other EV customers - well worth keeping an eye on...also has an RSS feed. <http://www.symantec.com/connect/backup-and-archiving/forums/enterprise-vault>

# SymConnect

## Support Pages

## Customer Support Forum

## Enterprise Vault Product Team Blog

This screenshot shows the Symantec support page for Enterprise Vault for Microsoft Exchange. The page includes a navigation menu with categories like Overview, Solutions, Products, Services, Training, Support, Security Response, Resources, and Community. A search bar is present with the text 'Enterprise Vault for Microsoft Exchange'. Below the search bar, there is a notification: 'Enterprise Vault 10.0.3 is now available! http://www.symantec.com/docs/DOC6228'. The page is organized into sections: 'Getting Started' (with links for installation and license keys), 'Documentation' (with links for product documentation from 2011-2012), 'Known Issue' (with links for late breaking news), and 'How To' (with links for moving mailboxes and databases). There are also sections for 'More', 'Patches', and 'Troubleshooting'.

This screenshot shows the Symantec Connect forum page for Enterprise Vault. The page has a search bar and navigation tabs for 'COMMUNITY: Archiving and eDiscovery', 'Forums', and 'Enterprise Vault'. The main content area is titled 'Enterprise Vault' and includes a description: 'Enterprise Vault, the industry leader in integrated content archiving, enables users to store, manage, and discover unstructured information across the organization.' Below this, there are sections for 'Featured Discussions' and 'Latest Activity'. The 'Featured Discussions' section lists several topics with their respective reply and helpful counts. The 'Latest Activity' section shows a list of recent posts with their titles, creation dates, and user information.

Topic	Replies	Helpful
Updated Compatibility Charts - January 18, 2013	4	3
Backing Up Enterprise Vault	4	5
Enterprise Vault OWA Setup Wizard	3	0
Looking for Enterprise Vault 10.0 Indexing info	2	5

Topic	Replies	Helpful
Error rebuilding index for 1 specific user	3	1
FSA Target Error	1	0
Decommission EV FSA Server 8.0 SP5	1	0
EV duplicate items with journaling	7	0
Separate retention category policies for journal & user archives	1	1

This screenshot shows the Symantec Connect blog page for Archiving and eDiscovery. The page has a search bar and navigation tabs for 'COMMUNITY: Archiving and eDiscovery' and 'Blogs'. The main content area is titled 'Archiving and eDiscovery Blogs' and includes a section for 'Enterprise Vault Blog'. The 'Enterprise Vault Blog' section features a welcome message and a list of recent blog posts with their titles, dates, and reply counts. Below this, there is a section for 'Symantec eDiscovery' with a description of the service and a link to learn more.

- File System Archiving now supports Windows Server 2012 | 21 Jan 2013
- Enterprise Vault 10.0.3 reaches General Availability | 18 Jan 2013 | 7 Replies
- Symantec and Informatica: Better Together for Unstructured and Structured Archiving | 16 Jan 2013 | 1 Reply
- Symantec positioned highest in execution and vision in Gartner archiving MQ | 18 Dec 2012 | 8 Replies
- Archive Migrations – Key Considerations Before Migrating | 17 Dec 2012

# Symantec Connect

- <http://www.symantec.com/connect/archiving-and-ediscovery/blogs>

The screenshot displays the Symantec Connect website interface. At the top, there is a search bar with the text "Enter keywords to search..." and a "Search" button. Below the search bar, the navigation menu includes "COMMUNITY: Archiving and eDiscovery" and "Blogs". The main content area is titled "Archiving and eDiscovery Blogs" and features two tabs: "Official Symantec Blogs" and "Community Blogs". The "Community Blogs" tab is active, showing two blog entries:

- Enterprise Vault Blog**  
Welcome to the Enterprise Vault Blog which is run by the Symantec Enterprise Vault product management team; we aim to keep you informed & connected about all things EV.
  - File System Archiving now supports Windows Server 2012 | 21 Jan 2013
  - Enterprise Vault 10.0.3 reaches General Availability | 18 Jan 2013 | 7 Replies
  - Symantec and Informatica: Better Together for Unstructured and Structured Archiving | 18 Jan 2013 | 1 Reply
  - Symantec positioned highest in execution and vision in Gartner archiving MQ | 18 Dec 2012 | 6 Replies
  - Archive Migrations – Key Considerations Before Migrating | 17 Dec 2012
- Symantec eDiscovery**  
Symantec is at the cutting edge of eDiscovery technology and expertise. We are Symantec Discovery Attorneys who bring a broad range of eDiscovery expertise to the industry. Our diverse backgrounds offer different points of view and insights as we discuss key developments in eDiscovery, Information Governance and related matters. Our goal is to engage the marketplace with best practices, provide a forum to discuss industry needs and challenges, and predict megatrends in the eDiscovery space. To contribute to the conversation, join our eDiscovery group.  
For more thoughts on eDiscovery from ourselves and our Clearwell colleagues, visit [eDiscovery 2.0](#).

On the right side of the page, there is a "Links" section with the following items:

- Technical Support
- Symantec Training
- Symantec.com

# EV Blog

<http://www.symantec.com/connect/archiving-and-ediscovery/blogs>

- There is the official PM team blog AND a community Blog

## Archiving and eDiscovery Blogs

Official Symantec Blogs

Community Blogs



### Enterprise Vault Blog

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- File System Archiving now supports Windows Server 2012 | 21 Jan 2013
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- Symantec positioned highest in execution and vision in Gartner archiving MQ | 18 Dec 2012 | 6 Replies
- Archive Migrations – Key Considerations Before Migrating | 17 Dec 2012



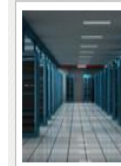
### Symantec eDiscovery

Symantec is at the cutting edge of eDiscovery technology and expertise. We are Symantec Discovery Attorneys who bring a broad range of eDiscovery expertise to the industry. Our diverse backgrounds offer different points of view and insights as we discuss key developments in eDiscovery, Information Governance and related matters. Our goal is to engage the marketplace with best practices, provide a forum to discuss industry needs and challenges, and predict megatrends in the eDiscovery space. To contribute to the conversation, join our eDiscovery group.

## Archiving and eDiscovery Blogs

Official Symantec Blogs

Community Blogs



### Archiving and eDiscovery Community Blog

The Archiving and eDiscovery Community Blog is the perfect place to share short, timely insights including product tips, news and other information relevant to the Enterprise Vault and eDiscovery products. Any authenticated Connect member can contribute to this blog.

- How to allow a particular user to have particular message classes to be archived | 05 Feb 2013
- Adding a new Client Access Server and it's effect on Enterprise Vault | 01 Feb 2013 | 2 Replies
- Performance Guides | 31 Jan 2013
- Upgrading to Enterprise Vault 10.0.3? | 30 Jan 2013
- EV 10.0.3 Release now supports SharePoint 2013 | 25 Jan 2013

## Community Blog

General EV Community Post Here

Developer & Engineers Post Here

<https://twitter.com/@enterprisevault>

twitter



Home Connect Discover Me Search

**Tweets**  
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**EnterpriseVault**  
@EnterpriseVault FOLLOWS YOU  
@rossi24 and @seanjregan providing the latest news, updates and insights from Symantec on all things archiving, and eDiscovery  
San Francisco · <http://www.enterprisevault.com>

1,790 TWEETS 809 FOLLOWING 2,249 FOLLOWERS Following

**Tweets**

**Philip Favro** @PhilipFavro 21h  
Key BYOD update: Germany Issues Guidance on Consumerization and #BYOD #privacy [bit.ly/WTwDeA](http://bit.ly/WTwDeA) RT @hunton\_privacy  
Retweeted by EnterpriseVault  
Expand

**EnterpriseVault** @EnterpriseVault 21h  
Join us on 2/12 for lunch! @ #Philly's Palomar Hotel Hear about #archiving much more than email. #infogov Register: [bit.ly/11LkdaK](http://bit.ly/11LkdaK)  
Expand

**EnterpriseVault** @EnterpriseVault 21h  
RT @TCTulloch Just completed a great @symantec #EnterpriseVault implementation project w/ @Globanet using Centera as vault store.  
Expand

**EnterpriseVault** @EnterpriseVault 6 Feb  
2/12 Lunch is on us! @ #Philly's Palomar Hotel Hear about #archiving much more than email. #infogov Register: [bit.ly/11LkdaK](http://bit.ly/11LkdaK)

Who to follow · Refresh · View all

- Symantec Events** @symcevents Follow
- peter elliman** @peterelliman Follow
- Norton** @NortonOnline Followed by EnterpriseVault and ...

Browse categories · Find friends

# <http://www.facebook.com/EnterpriseVault>



facebook Search for people, places and things

**Symantec Enterprise Vault**  
220 likes · 6 talking about this

Software  
For our customers to keep up to date on what's happening with Enterprise Vault

About Photos Likes Videos Events

Highlights

**Post**  
Write something...

**Symantec Enterprise Vault** shared a link.  
Wednesday

Are you looking for the accounts and permissions that are required for your EV environment? Check out the following article.  
<http://www.symantec.com/docs/TECH76700>

<http://www.symantec.com/docs/TECH76700>  
www.symantec.com

This article describes the various accounts and users that are involved in an Enterprise Vault environment, as well as the permissions required by each. As some accounts are feature-specific, not every environment will make use of every account and permission listed here. Rather, this article

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Recent Posts by Others on Symantec Enterprise Vault See all

**Bruno Tavares Mansano**  
Essa solução é demais..  
23 January at 20:36

**Vikash Kumar**  
FREE NetBackup / Enterprise Vault Workshop on 29th Nov...  
8 November 2012 at 11:47

More Posts

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- Symantec** Product/Service Like
- NPS** Net Promoter Software Like

# Enterprise Vault Videos

- Overview Video

<http://bit.ly/Tc8vqt>

- Hal Videos

<http://www.youtube.com/watch?v=Rxz-5JMQBoQ>



The screenshot shows the SymantecTV website interface. At the top, there is a search bar and navigation tabs for All Videos, Solutions, Products, News & Events, Support, and Shows. The main content area features a video player for "Enterprise Vault Archiving Overview". The video thumbnail displays a globe and a large yellow vault icon with the text "Symantec Enterprise Vault". Below the video player, there is a "RELATED VIDEOS" section with several video thumbnails and titles, including "Archiving and E-Discovery With Enterprise Vault", "EMEA Enterprises Rely on Symantec Enterprise Vault for...", "Enterprise Vault for Lotus Domino", "Symantec Enterprise Vault Turbocharges Lotus Renault GP...", "Enterprise Email Storage - Complexity Master", and "Find the Defence".



The screenshot shows a YouTube video player. The video title is "Symantec-Hal: Exposing Exchange 2010 Storage Bloat". The video content shows a man in a light blue shirt and khaki pants standing next to a tall, black server rack. The video player interface includes a search bar, a play button, a progress bar showing 0:04 / 2:12, and various control icons like volume, settings, and full screen.



# Enterprise Vault – Rich Partner Ecosystem

- <http://go.symantec.com/archive-everything>

**Enterprise Vault Extensions**

Enterprise Vault Extensions are solutions provided by Symantec Technology Enabled Partners that allow customers to store, manage and discover additional content sources with Enterprise Vault. There are many Extension Content Sources available today from our partner community, and our partners continue to add new content sources and functionality.

Extension	Partner	Description
Archiving Agent for Exchange Personal Archives	QUADROtech	Provides scheduled archiving of Exchange Personal Archives. <a href="#">Watch the demo</a>
Enterprise Vault Import	Vault Solutions	Can be used to bring data directly into Enterprise Vault from other sources such as loose EML and MSG files, PST files, Voicemail and more.
Insight	TransVault	Find, manage, migrate and monitor PST files across the enterprise. Provides shortcut handling in PSTs.
PST FlightDeck	QUADROtech	PST migration solution that provides end to end workflow, deduplication, shortcut handling, reporting, and more.

- Extensions for EV to archive other data sources
- Storage Partners to ensure support of leading platforms
- Solve Migration Challenges when moving from competitor archives
- Many other general purpose tools & extensions

# Support Pages – Good Starting Point For Latest Info

The screenshot shows the Symantec website navigation menu with 'ENTERPRISE' selected. Below the menu, the breadcrumb trail reads 'Symantec.com > Business > Support > Supported Products A-Z'. The main heading is 'Enterprise Vault for Microsoft Exchange' with a 'Supported Products A-Z' link. A 'Change Support Language' dropdown is visible. A search bar contains the text 'Enterprise Vault for Microsoft Exchange'. Below the search bar, a notification states 'Enterprise Vault 10.0.3 is now available!' with a link to 'http://www.symantec.com/docs/DOC6228'. The 'Common Topics' section includes filters for 'Most Popular', 'Most Recent', 'Version', and 'Environment'. The content is organized into columns with sections: 'Getting Started' (installation and license keys), 'Documentation' (product documentation, release details, compatibility list, archiving, OWA), 'More', 'Known Issue' (late breaking news for various versions), 'How To' (moving mailboxes, vault store partitions, SQL databases), 'Patches' (cumulative hotfixes and data classification services), 'Troubleshooting' (Backtrace, Dtrace, client trace), and another 'More' section.

## Pages Available for Each Module

[Enterprise Vault Compliance Accelerator](#)

[Enterprise Vault Discovery Accelerator](#)

[Enterprise Vault for Microsoft Exchange](#)

[Enterprise Vault for File System Archiving](#)

[Enterprise Vault for Lotus Domino](#)

[Enterprise Vault for Microsoft Sharepoint](#)

[Enterprise Vault for SMTP](#)

# Technotes – Subscribe & Get Updates

NORTON SMALL BUSINESS ENTERPRISE PARTNERS STORE ABOUT SYMANTEC

Overview Solutions Products Services Training Support Security Response Resources Community Store

Symantec.com > Business > Support > Search Results > KB Article

## Late Breaking News for Enterprise Vault 10.0.3

Article:TECH193299 | Created: 2012-07-19 | Updated: 2013-01-31 | Article URL <http://www.symantec.com/docs/TECH193299>

**Problem**

Symantec Corporation updates this article as new customer-related information pertaining to 10.0.3 becomes available. Symantec recommends that you frequently check this TechNote for updates or subscribe to receive updates to this document.

Note: While all information (known issues, hotfixes) is listed it does not mean every issue applies to every environment. Please read the details of the issue if you feel it applies to your specific situation for complete information and suggested actions.

**Solution**

**Subscribe:**  
Symantec recommends that you frequently check this article for updates or [Subscribe](#) to receive email notification each time this article is updated.

**Software Alerts**  
NONE

**Hotfixes for 10.0.3**

Enterprise Vault for Microsoft Exchange	Article
Hotfix for Enterprise Vault 10.0.3: Users could not restore items to Exchange 2013 mailboxes if they were archived from older versions of Exchange	TECH201489

**Known Issues Existing in 10.0.3:**  
Symantec Corporation has acknowledged that the below-mentioned issues are present in the version of the product EV 10.0.3. Symantec Corporation is committed to product quality and satisfied customers. Please refer to the documents listed below for additional information.

**Article Type**  
Technical Solution

**Product(s)**  
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**Languages**  
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Contacting Support  
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  - Articles
  - Forum Posts
- Get Email Updates for:
  - New Technotes
  - Updated Technotes
  - Blog / Forum updates

## Find Out How

# EV Support & Technotes

- **Latest Technotes** – These links show a rolling list of the technotes published for each product module - a useful resource to browse.
  - [EV Exchange Archiving](#)
  - [EV Domino Archiving](#)
  - [EV File System Archiving](#)
  - [EV Sharepoint Archiving](#)
  - [EV Compliance Accelerator](#)
  - [EV Discovery Accelerator](#)
- **Product Support Web Site** - Click on the following links and you'll be taken to the support site where you can search for KB articles, compatibility charts, tech notes and other sources of information.
  - [Enterprise Vault Compliance Accelerator](#)
  - [Enterprise Vault Discovery Accelerator](#)
  - [Enterprise Vault for File System Archiving](#)
  - [Enterprise Vault for Lotus Domino](#)
  - [Enterprise Vault for Microsoft Exchange](#)
  - [Enterprise Vault for Microsoft Sharepoint](#)

# Enterprise Vault Documentation

- Follow this link to get the documentation for all releases.
  - <http://tinyurl.com/evdocuments>

*Or go direct to specific releases*

Version	Article Link
10.0.3	<a href="#">DOC6040</a>
10.0.2	<a href="#">DOC5804</a>
10.0.1	<a href="#">DOC5422</a>
10.0	<a href="#">DOC4402</a>
9.0.4	<a href="#">DOC5590</a>
9.0.3	<a href="#">DOC4898</a>
9.0.2	<a href="#">DOC4665</a>
9.0 and 9.0.1	<a href="#">TECH140748</a>

Do you know you can send your feedback directly to the documentation team?  
[evdocs@symantec.com](mailto:evdocs@symantec.com)

# Enterprise Vault Upgrades

- Benefits of upgrading to Enterprise Vault 9 and 10
  - <http://www.symantec.com/business/support/index?page=content&id=DOC5617>
- Enterprise Vault Version 9 – Briefing Papers
  - [DOC5618 Enterprise Vault 9 Feature Briefings](#)
- Enterprise Vault Version 10 – Briefing Papers
  - [DOC5619 Enterprise Vault 10 Feature Briefings](#)
- Moving EV to a new Hardware Platform
  - <http://www.symantec.com/business/support/index?page=content&id=HOWTO42445>
  - <http://www.symantec.com/business/support/index?page=content&id=TECH141481>

# Enterprise Vault Operations

- Backing Up Enterprise Vault Best Practice
  - Medium environment
    - <http://www.symantec.com/business/support/index?page=content&id=DOC4933>
  - White Paper
    - <http://www.symantec.com/business/support/index?page=content&id=TECH147148>
- EV 10 Best Practice - Implementing Enterprise Vault on Vmware
  - <http://www.symantec.com/business/support/index?page=content&id=TECH180094>
- Advanced Strategies for Monitoring Enterprise Vault
  - <http://www.symantec.com/business/support//index?page=content&id=HOWTO74545>

# Enterprise Vault Performance & Sizing Docs

- Performance Guides – *all versions*
  - <http://www.symantec.com/docs/TECH125795>
- Discovery Accelerator Best Practice Guides – *all versions*
  - <http://www.symantec.com/business/support/index?page=content&id=TECH159520>
- Symantec Enterprise Vault 10.0: SQL Best Practices Guide
  - <http://www.symantec.com/business/support/index?page=content&id=DOC5365>



# Getting The Software & Compatibility List

- How to Obtain EV Software & License Keys

Obviously a fundamental question, especially when we release new Service Packs or you lose your original software. Here's an excellent article which explains everything you need to know about how to obtain your software & license key file

- <http://www.symantec.com/business/support/index?page=content&id=TECH54592>

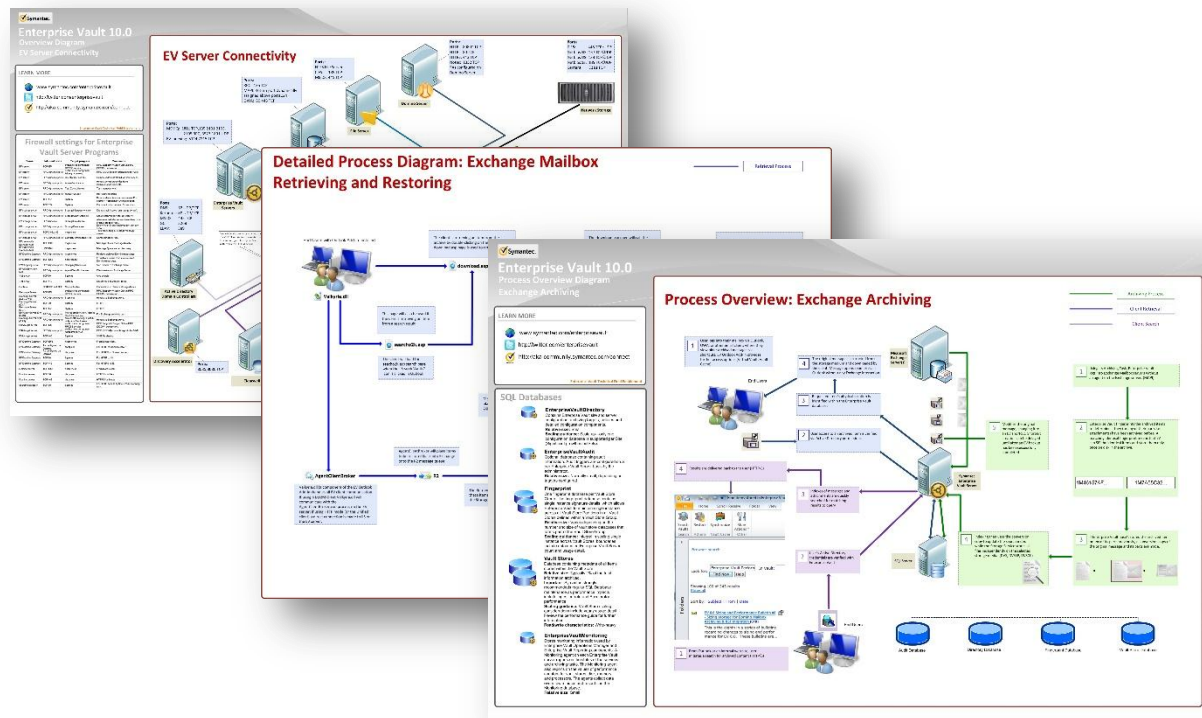
- Enterprise Vault Compatibility List (includes Partner products)

Explains what versions of what are compatible with the various releases of EV - an essential upgrade planning guide

- <http://www.symantec.com/business/support/index?page=content&id=TECH38537>

# Architecture Drawings

- Diagrams & Architecture Drawings for EV Components
  - <http://www.symantec.com/business/support/index?page=content&id=HOWTO77305>



# Product End of Life Information

- If you ever need to check when the various versions of EV will no longer be supported there are a couple of useful links you can use. I've also written [another article on this topic](#) if you ever need something to specifically reference.
- [Product life cycle & support stages definitions](#)
  - In summary there are two key stages to be aware of.
    - End of Engineering Support = *No More Patches or Fixes*
    - End of Assisted Support = *No more support calls*
- Find out [when we will stop supporting](#) the version you're interested in, this is handy page that allows you to select any version of the product and be instantly shown the dates for each of the two stages mentioned above.

# Getting Support

- **MySupport** - a Web-based portal that allows customers to create new cases, as well as view and comment on their cases.
  - Create a new case - avoiding the initial phone call to create the case.
    - *see what action is being taken on your cases.*
  - Read what support engineers have logged for their cases.
  - Comment on your case.
- [How to Create and Validate a MySymantec \(previously MySupport\) Account](#)
- [How to create a new case in MySymantec \(formerly MySupport\)](#)
- [Support Policies & Procedures](#)

# Enterprise Vault Connect - RSS Feeds

Blog	<a href="http://www.symantec.com/connect/item-feeds/blog/2171/feed/all/all/all">http://www.symantec.com/connect/item-feeds/blog/2171/feed/all/all/all</a>
Forum	<a href="http://www.symantec.com/connect/feeds/sc_forum/1701,49271/all/all/all">http://www.symantec.com/connect/feeds/sc_forum/1701,49271/all/all/all</a>
Ideas	<a href="http://www.symantec.com/connect/feeds/idea/49271/all/all/all">http://www.symantec.com/connect/feeds/idea/49271/all/all/all</a>
Downloads	<a href="http://www.symantec.com/connect/feeds/download/49271/all/all/all">http://www.symantec.com/connect/feeds/download/49271/all/all/all</a>
Articles	<a href="http://www.symantec.com/connect/feeds/article/49301,49271/all/all/all">http://www.symantec.com/connect/feeds/article/49301,49271/all/all/all</a>
Videos	<a href="http://www.symantec.com/connect/feeds/video/49271/all/all/all">http://www.symantec.com/connect/feeds/video/49271/all/all/all</a>

# Education & Training

# Techcenter = [www.tinyurl.com/EVTechcenter](http://www.tinyurl.com/EVTechcenter)

## *Free Training Material* - <http://techcenter.symantec.com/ecampus/enterprise?siteName=sena&courseNo=DP6002>

- **Enterprise Vault 10.0: Installation—Additional Installation Prerequisites: Domino Archiving (4 of 11)**  
This module describes how Domino archiving works and details the additional installation prerequisites for Domino archiving.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Additional Installation Prerequisites: File System Archiving (5 of 11)**  
This module describes how File System archiving works and details the additional installation prerequisites for File System archiving.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Additional Installation Prerequisites: SharePoint Archiving (6 of 11)**  
This module describes how Exchange archiving works and details the additional installation prerequisites for Exchange archiving.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Installing Enterprise Vault (7 of 11)**  
This module describes and demonstrates how to install Enterprise Vault 10.0. It also covers post-installation tasks and how to uninstall Enterprise Vault.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Installing Enterprise Vault into a Building Blocks Environment (8 of 11)**  
This module describes how Building Blocks can be used to provide high availability for Enterprise Vault servers. It also explains how to install Enterprise Vault 10.0 into a building blocks environment and how to manage failover.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Installing Enterprise Vault into a VCS Cluster (9 of 11)**  
This module describes how Enterprise Vault servers can be clustered using VCS and how to install and configure a VCS cluster of Enterprise Vault servers.  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Installing Enterprise Vault into a Microsoft Failover Cluster (10 of 11)**  
This module describes how Enterprise Vault servers can be clustered using a Microsoft Failover Cluster and how to install and configure a Microsoft Failover cluster of Enterprise Vault servers  
[Launch Module](#) ▶
- **Enterprise Vault 10.0: Installation—Upgrading to Enterprise Vault 10.0 (11 of 11)**  
This module describes the options for moving to Enterprise Vault 10.0. It also describes and demonstrates how to migrate Enterprise Vault 9.x servers to a 64-bit operating system platform and to upgrade servers to Enterprise Vault 10.0.  
[Launch Module](#) ▶
- **Enterprise Vault 10.x: Introduction to Enterprise Vault 10.x Indexing (1 of 3)**  
This module explains the architecture and processes for Enterprise Vault indexing.  
[Launch Module](#) ▶

# Symantec Enterprise Vault Education

[http://www.symantec.com/training/theme.jsp?themeid=enterprise\\_vault](http://www.symantec.com/training/theme.jsp?themeid=enterprise_vault)

- Find your local services
- Explore training options
- Certification details

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Symantec.com > Enterprise > Training > Enterprise Vault Training

## Enterprise Vault Training

**Home** >  
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**Certification Program** >  
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**Training by Country** >  
**Skills Assessment** >  
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**Frequently Asked Questions** >

### Course Overviews

Symantec Education Services is committed to the success of its new and existing customers using Symantec Enterprise Vault 10.0. Training on these products is available globally in a training format and price point that is right for you and your business.

#### Symantec Enterprise Vault 10.0 Administration

The Symantec Enterprise Vault 10.0 for Exchange Administration course is designed for system administrators tasked with installing, operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within their Exchange environments. This five-day, instructor-led, hands-on class covers how to install, configure, and use Enterprise Vault. The course is offered in three different bundles:

- [Symantec Enterprise Vault 10.0 for Exchange: Administration Premium Training Bundle](#)
- [Symantec Enterprise Vault 10.0 for Exchange: Administration Standard Training Bundle](#)
- [Symantec Enterprise Vault 10.0 for Exchange: Administration Self-Paced Training Bundle](#)

Training Bundles offer a combination of training components plus a certification exam voucher on specific products to help you get up to speed quickly and to get the most value from your purchase. With the addition of eLearning that supplements classroom-based training, Training Bundles offer you the opportunity to enhance your proficiency with Symantec products as well as explore other Symantec training offerings. [See more information on Bundles.](#)

#### Coming Soon! Symantec Enterprise Vault 10.0 for File System Archiving: Administration

The Symantec Enterprise Vault 10.x for File System Archiving: Administration course is designed primarily for system administrators responsible for installing, operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within their File System Archiving environments. This Web-Based Training course covers how to install, configure, manage, and troubleshoot Enterprise Vault from the File System Archiving perspective. The course helps you to better understand the product's functionality, features, and operations, as well as those topics that matter most to customers.

#### Coming Soon! Symantec Enterprise Vault 10.x for Domino

The Symantec Enterprise Vault 10.x for Domino course is designed for system administrators tasked with operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within their Domino environments. This Web-Based Training course covers how to configure and use Enterprise Vault. Students learn about the product's functionality and Enterprise Vault's operations and features. Additional topics include using reports, basic management, backing up and restoring the components of Enterprise Vault, and an introduction to troubleshooting. After you complete this course, you will know how to configure, manage, monitor, and maintain Enterprise Vault.

#### Symantec Enterprise Vault Tech Center

Symantec Enterprise Vault Tech Center a collection of concise subject-specific on-demand modules that addresses key features, common questions, and advanced topics that you will encounter when using Enterprise Vault in your data center. The Enterprise Vault Tech Center features detailed information on the topics at hand and many modules include self-running demonstrations. This Tech Center is an online training option we are offering you free of charge to refresh and supplement the product knowledge you've acquired through product manuals and instructor-led training.

#### Contact Us

If you have questions or need further assistance, contact us at: 800 327-2232 (option 4) or send an email to [americas\\_education@symantec.com](mailto:americas_education@symantec.com).



# Feedback

- If you found any errors in the links or have ideas which would make this compendium even more useful then please let me know via the following
  - Email - [glenn\\_martin@symantec.com](mailto:glenn_martin@symantec.com)
  - Twitter - @glennthemartin