## What's New in NetBackup: The Vision and Roadmap

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- Data Management Challenges
- NetBackup Platform Advantages
  - Total Cost of Ownership
  - Symantec Market Leadership
- The Portfolio Strategy

## Agenda

## The CIO agenda:

- Increasing Enterprise Revenue Growth
- 2 Attracting and Retaining New Customers
- 3 Reducing Enterprise
  - **Expenses**
- 4 Creating New Products/Services
- 5 Delivering Operational Results

Source:

#### Gartner.

Gartner, Amplifying the Enterprise: The CIO Agenda January 2012 2,335 CIOs, \$321 billion in IT Budgets, 37 Industries, 45 Countries

## Technologies to meet the agenda:

CIO technologies	Ranking of technologies CIOs selected as one of their top 3 priorities in 2012						
Ranking	2012	2011	2010	2009	2008		
Analytics and business intelligence	1	5	5	1	1		
Mobile technologies	2	3	6	12	12		
Cloud computing (SaaS, IaaS, PaaS)	3	1	2	16			
Collaboration technologies (workflow)	4	8	11	5	8		
Virtualization	5	2	1	3	3		
Legacy modernization	6	7	15	4	4		
IT management	7	4	10	*			
Customer relationship management	8	18	*	*	*		
ERP applications	9	13	14	2	2		
Security	10	12	9	8	5		
Social media/Web 2.0	11	10	3	15	15		

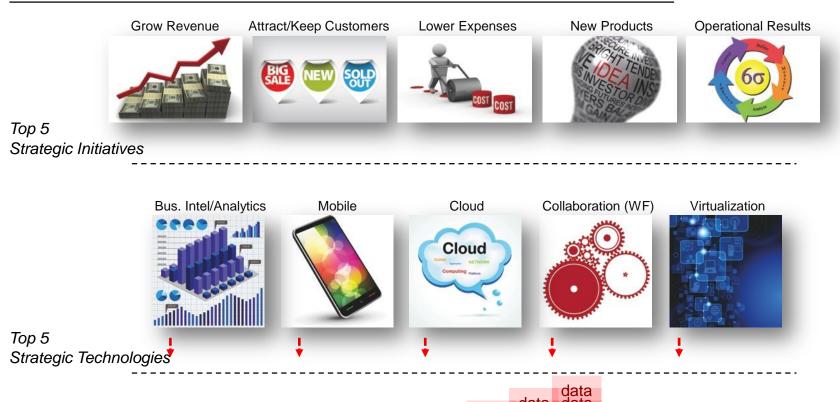
#### Source:

#### **Gartner**

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## Focus Is Usually Here

## So What's The Problem?



#### **FOUNDATION:**

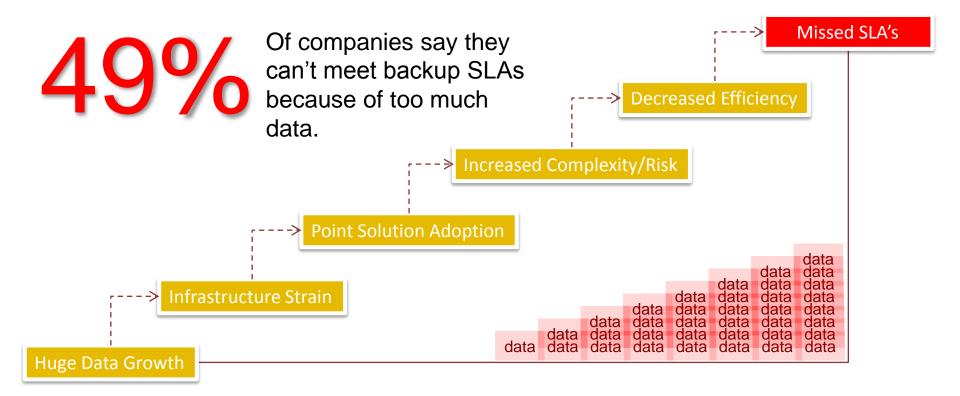
Information
Protection/Management

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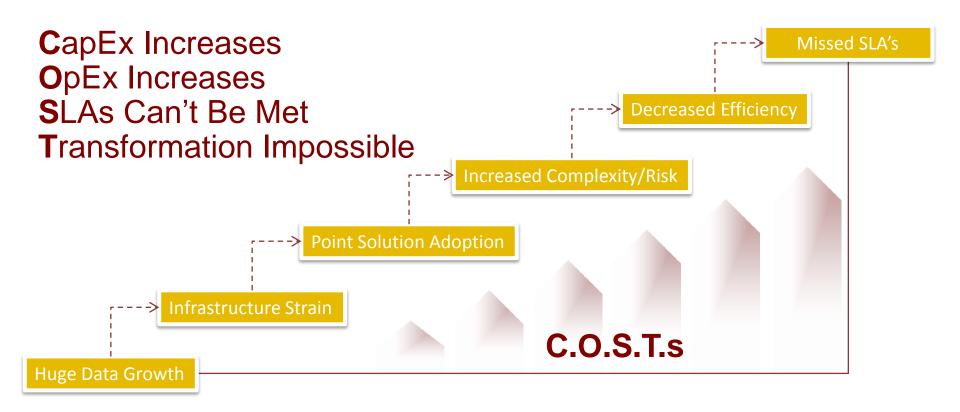
Backend



## A Weak Foundation:



## A Weak Foundation:



## A Change Is Needed:

"Organizations need a holistic protection strategy, a single platform or solution, to handle the variety of data types and workloads as opposed to integrating a number of disparate point solutions, which proves to be costly and time consuming."

Dave Russell
Gartner Vice President of
Storage Technologies and Strategies



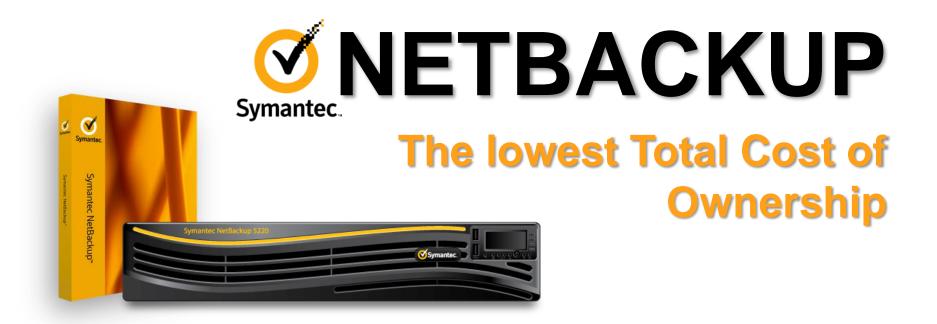
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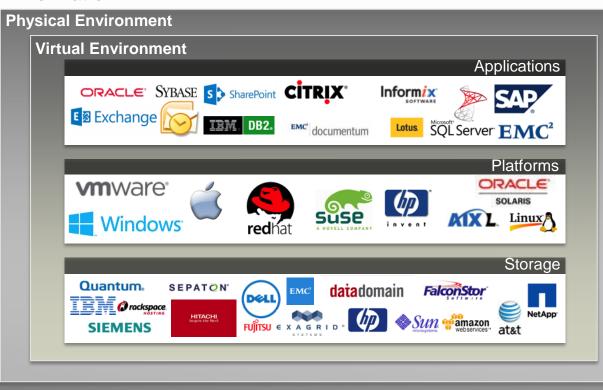
## The Platform Approach:

This holistic protection strategy allows Symantec to provide you with a truly Enterprise-class solution at the lowest TCO possible.





#### **Your Information**



Unified Protection & Recovery Management

Advanced Recovery for Critical Apps Data Archiving, Migration, & Retention

Service Level Management & Compliance

- Single view
- Single vendor
- Single solution
- Superior protection Symantec.

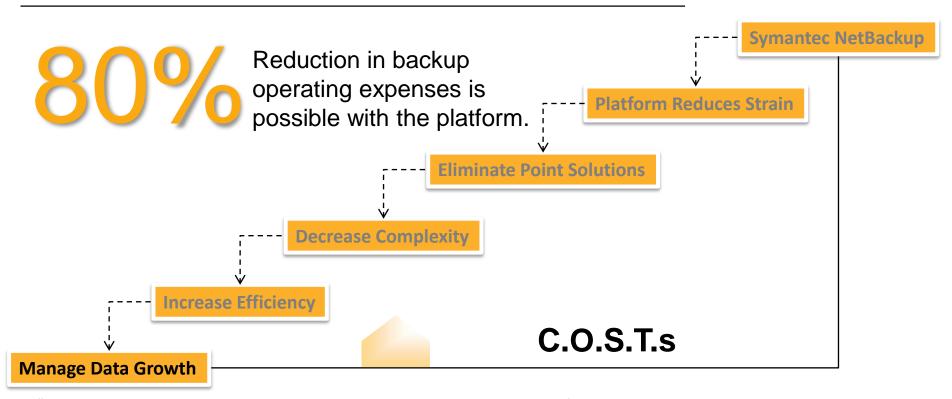


The NETBACKUP Console

## NetBackup Appliances: One Platform, One Turn-key Solution



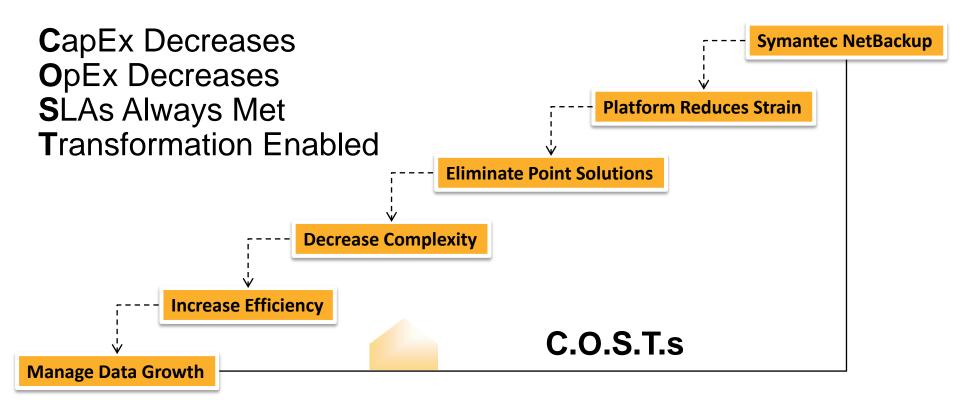
## The NetBackup Foundation:



"We've reduced our maintenance costs by two-thirds by moving from EMC Data Domain to Symantec NetBackup Appliances. If you factor in the media server refresh we would have had to do, we've saved well into six figures."

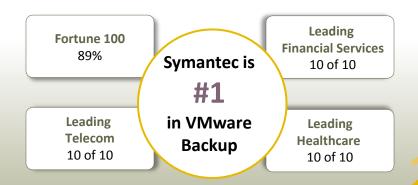
- Medical Industry Customer, 2011

## The NetBackup Foundation:



NetBackup, with V-Ray Technology, Provides Market

**Leading Backup and Recovery** 



BEST OF VMWORLD' 2012
Exclusive Media Partner

Finalist Award
Business Continuity
and Data Protection

4 Best of VMworld

Awards in 5 Years

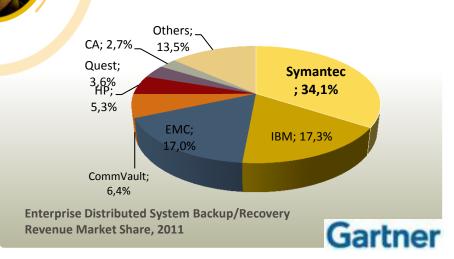


 Gartner Magic Quadrant and Backup and Recovery Market Share Leader

 Innovating with 75 patents & over 2,000 years of engineering experience

- "V-Ray gives NetBackup a competitive advantage today and into the future" - IDC
- \*Won more Best of VMworld awards than any other vendor

#### #1 in Backup & Recovery Market Share



<sup>\*</sup> Business Continuity and Disaster Recovery category



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  - Total Cost of Ownership
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## Agenda

### **Building the NetBackup Platform** 3 Key Investment Areas

#### 1. Optimize for Source Workloads





Accelerator



Virtual

V-Ray



**Arrays** 

Director



Big Data

Replication **DB** Agent Support

#### 2. Provide Freedom of Storage Choice



Tape



Disk



**Appliances** 



Cloud

Drive out cost with in-line, non-rehydrating, mega-scale dedupe

#### 3. Simplify the Operating Model

**Appliances** 

IT Self Service

Self-monitoring

- Telemetry
- Auto-configuration
- Search



## NetBackup VM Intelligent Policy Introduced in NetBackup 7.1

#### Challenge:

 Manual and time consuming process to ensure all VMs are protected

#### **Answer:**

- The ability to automate virtual machine protection on the fly, wherever they may reside
- Auto discovery and protection of virtual machines
- Auto load balancing to optimize backup performance



#### **NetBackup Accelerator**

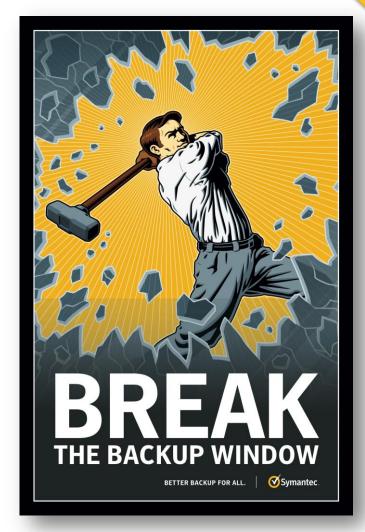
Introduced in NetBackup 7.5

#### Challenge:

Missed backup windows due to increased data growth

#### **Answer:**

- Speed up your backups by up to 100x or more!
- Reduce traditional full backups to the speed and cost of incrementals
- Meet the most demanding SLAs



## NetBackup Replication Director Introduced in NetBackup 7.5

#### Challenge:

 Complexity of managing snapshots being used as backup separately from other backups.

#### **Answer:**

- A solution that integrates the support of snapshot and replication technologies,
- Simplifies management and recovery of snapshots from a single console.





#### **Disclaimer**

This information is about pre-release software. Any unreleased update to the product or other planned modification is subject to ongoing evaluation by Symantec and therefore subject to change.

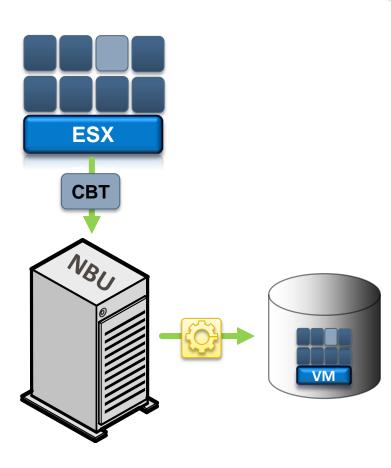
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#### **NetBackup Accelerator in NBU 7.6**

- VMware Support using VMware Changed Block Tracking (CBT)
  - Full backups in the time similar to an incremental
  - Supports file and folder, SQL and SharePoint backups
  - Maximum Recovery: VM, File, SQL,
     SharePoint, GRT, Documents, Items from every Accelerator full backup
  - Accelerator incremental backups can also be used with VMware Instant Recovery, improving RPO

#### Impact

Dramatically reduced backup times without sacrificing recovery



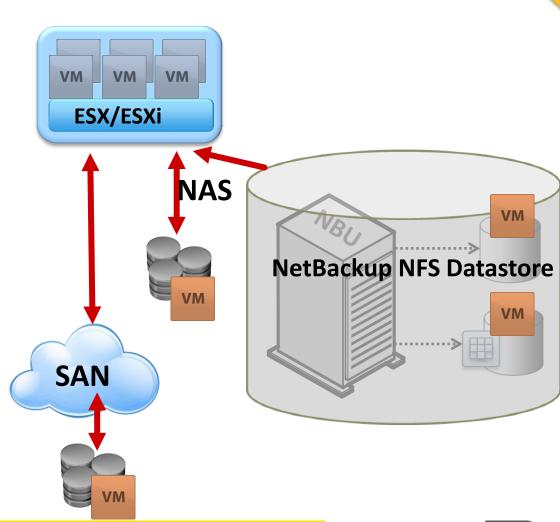
#### What's New in Replication Director 7.6

#### VMware, Application and Block Array Support

- Current: NetApp NAS -> Snapshot -> Index -> Solve Problems!
- New:
  - Block Support
    - NetApp -> nbuplugin -> OnCommand -> snapdrive
    - EMC -> SMIS -> ECOM -> "Solution Enabler"
  - VMware Support
  - Application Support
    - Exchange & SQL
      - VMware VMDK's on NAS datastores
    - Oracle on NFS
  - NDMP Policy Snapshot & SnapDiff & Wildcards

#### VMware Instant Recovery in NBU 7.6

- Instantly power on any protected VM from disk backup target
  - No need to restore VM first
- Uses standard NetBackup backup images
  - No need to change any backup process
- Support with all Symantec disk based solutions
  - Basic disk, Advanced disk, PDDO, MSDP, NetBackup appliance
- Once powered on, VM is 100% available
  - After power-on, VM disks transferred to ESXi storage (Storage VMotion)
  - Storage VMotion ensures no disruption of service

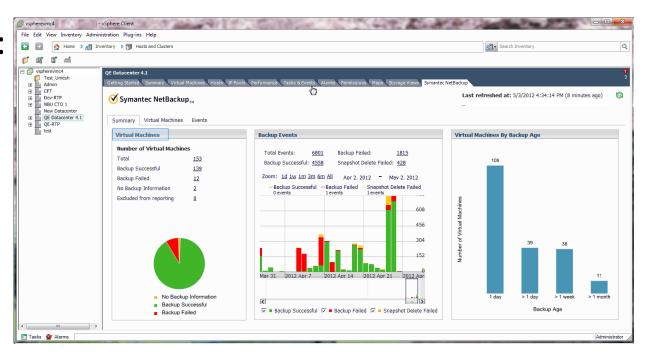


#### VMware vCloud Director Support in 7.6

- NetBackup automatically interrogates vCloud Director (vCD) to discover newly provisioned VM's
  - Automatically protects any newly provisioned VMs (vApps)
  - Select VM's based on vCD objects: Org vDC, vApp, vCD server
- NetBackup supports public and private vCD implementations
- Direct integration with vCD backup API
- Enhanced V-Ray restore options are supported
  - Recovery of vApp with 1 or more VMs

#### vCenter Integration in NBU 7.6

- NetBackup reporting and VM restores made available to the VM administrator via a vSphere plug-in
- Integrated using standard vSphere Client
- Reports include:
  - Most recent backup
  - Backup timeline
  - Success and failure reporting



#### **Oracle Policy Framework in NBU 7.6**

- Automatic discovery of Oracle instances requiring backup
- Improved/simplified backup scheduling
  - Single schedule operation, archive log schedule
  - Implements standard files system features like checkpoint restart and job activity reporting
- Dynamic backup script creation
  - No need to maintain scripts
- Supports data protection solutions outside of RMAN
  - ASM and crash consistent snapshots
- New policy management framework
  - Will be extended to other features and agents in future releases



#### **Customer experience enhancements**

- New/enhanced pre-upgrade checker
  - Available for UNIX/Linux as well as Windows
  - Checks installed EEBs and alerts if fixes are not included in the new version
- Expanded telemetry
  - operation and product usage reporting; job, policy, storage, etc.
- Improved error handling and logging
- Enhancements to diagnostic tools
  - NBCC/NBCCA/NBCCR NetBackup Catalog Consistency "gather", "Analyze" and "Repair"
  - nbcplogs "NetBackup Copy Logs"
  - nbdna "NetBackup Domain Network Analyzer"
  - nbsu "NetBackup Support Utility"

#### **MSDP Enhancements**



**Reliability:** Sustainable system performance over time with heavy workloads and increased backup success rates



**Housekeeping minimized.** Queue processing overhead dramatically minimized resulting in improved backup windows.



**Performance:** New multithreading enhancements improve single stream and client-side deduplicated backups. New lower memory footprint allows memory to be used for other backup operations.



**Robustness:** New self-healing process maintains data consistency without downtime. Network connection protection improves remote backups.



**Availability:** Faster deduplication service restart process increases system availability and improves troubleshooting: Hours -> Minutes



#### **NetBackup 7.6 proliferations**

- Windows Server 2012/Windows 8\*
  - Supported, with limitations
    - NetBackup client, including Resilient File System (ReFS) and NTFS deduplication
    - SharePoint agent
    - Exchange agent
    - NetBackup media server (Windows 2012 only)
  - Not supported
    - Active Directory agent
    - Master server, OpsCenter server and Search and Hold server
    - SAN Client
    - Console running on Windows 8
- Exchange & SharePoint 2013\*
- VMware vSphere 5.1\*
- Solaris 11 Master Server & Sun Cluster support
- Client support for VxFS 6 compressed files
- DB2 for zLinux
- BMR support for Solaris 11 (Sparc and x64)



<sup>\*</sup> Also supported in NetBackup 7.5.0.6



#### **NetBackup Strategic Investment Priorities**

CY2013 CY2014 CY2015 CY2016

#### **Optimize for Source Workloads**

**Snapshot & Replication Management** 

- More Apps: Exchange, SQL Server, Oracle, etc
- More Arrays: Fujitsu, HP 3PAR, EMC Isilon & VNX, NetApp Cluster-Mode
- Usability: Monitor, Alert, Report, Array-Assisted Recovery

#### **Application & Database Intelligence**

- Oracle-ready NetBackup Appliance
- Oracle VM Backup & Recovery
- SQL Server Intelligent Policy
- SharePoint Usability

#### **Big Data Workloads**

- SAP HANA Certification
- Hadoop Backup Agent
- Distributed Filesystems

#### Virtualized Workloads

- Web APIs for Cloud Service Providers
- VMWare vVol support
- Hyper-V intelligent policy
- Self-Service Recovery: vSphere, vCloud Dir.

#### **Provide Freedom of Storage Choice**

#### **Appliance**

- Increased performance and scale
- Enterprise Scale Deduplication on Converged Appliance
- Built-in High Availability
- US Manufactured Hardware Tech Refresh
- Strengthen Supportability with Auto Support

#### **Cloud Storage**

- Multi-threading
- Dedupe to Cloud
- Accelerated Duplication
- Operate Appliance as Cloud Gateway

#### **Information Availability**

- Accelerator for NDMP and other key workloads
- Automated DR and DR testing
- Accelerated recovery
- DLP-ready metabase

#### **Simplify the Operating Model**

#### **User Experience**

- Web Base Management Console Single Pane of Glass
- SLA based management and monitoring
- Self-Service Recovery: Oracle, Exchange, SQL Server, SharePoint
- Application centric protection policies
- Recommendation Engine

#### **Cloud Readiness**

- Self-Service Recovery:
   Oracle, Exchange, SQL Server, SharePoint
- RESTful APIs for NBU conDtrol
- PaaS protection (eg SQL Azure)

#### **Enhanced Security**

- Roles based security
- Improved logging
- Common Criteria certification
- FIPS certification
- Vulnerability lock-down



#### Physical Virtual Arrays Big Data V-Ray Client Replication Agent support Workloads for Big Data Deduplication, Intelligence, Director, vendors, Hadoop NetBackup vCenter NetBackup Accelerator for agent, Accelerator integration, Accelerator for **NDMP** vCloud Oracle

# NET BACKET PLATFORM

## Simplify the Operating Model

- Appliances
- IT Self Service
- Search
- Auto-configuration
- Self-monitoring



Drive out cost with in-line, non-rehydrating, mega-scale dedupe



## Thank you!