



How to Post in the Partner Group on Symantec Connect

Begin ▶



University for Partners

November 2009

Login

User ID:

Password:

[Forgot your password?](#)

LOGIN

Don't have a SymAccount?

Create a SymAccount now. Sign up is free.

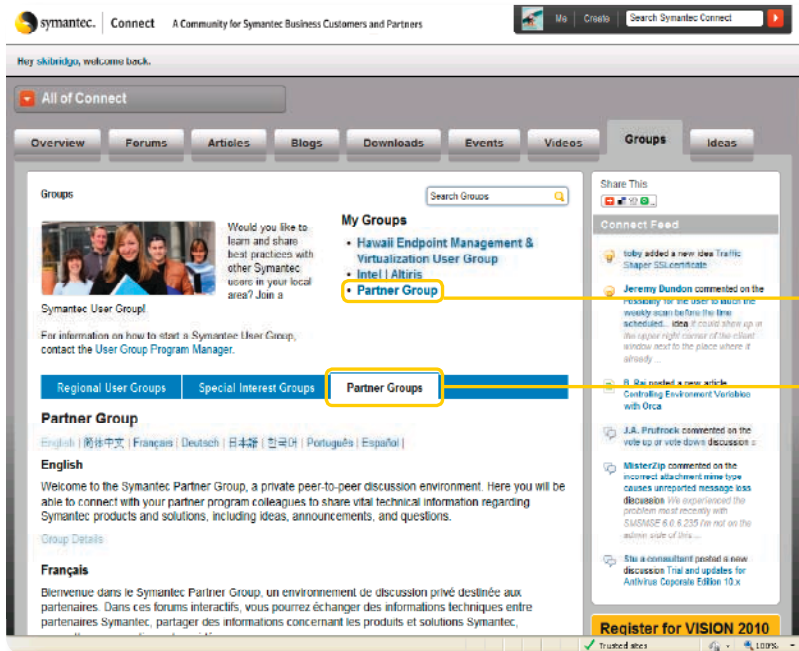
REGISTER NOW

Post

Go to <https://www-secure.symantec.com/connect/groups>

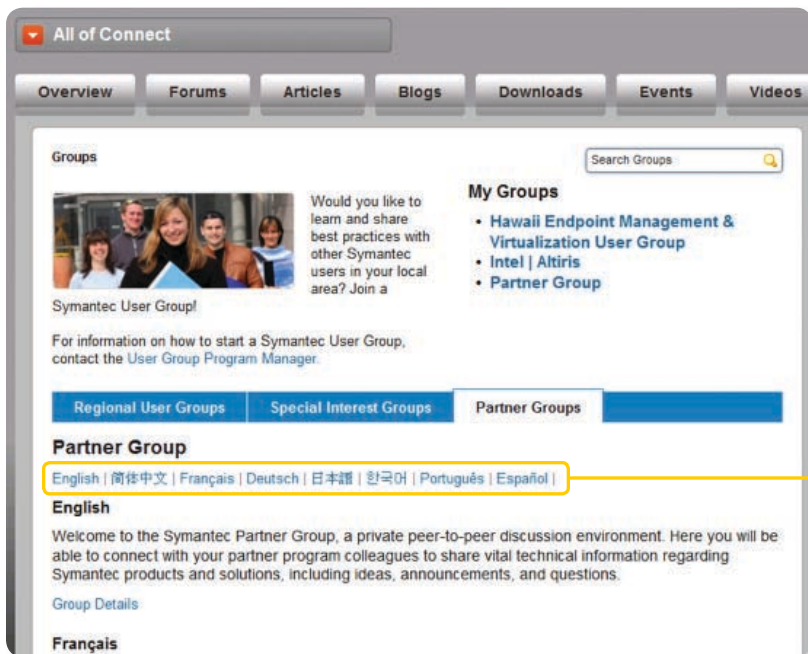
Log in to Symantec Connect with your SymAccount:

- To log in, enter your PartnerNet User ID and Password, and click on Login.
- You can access the site using your PartnerNet, MySymantec, MySupport, Symantec Licensing Portal or Symantec Technical Network login details.



Click on either


- Partner Group in your list of My Groups, or
- Partner Groups



All of Connect

Overview Forums Articles Blogs Downloads Events Videos

Groups

 Would you like to learn and share best practices with other Symantec users in your local area? Join a Symantec User Group!

For information on how to start a Symantec User Group, contact the [User Group Program Manager](#).

Regional User Groups Special Interest Groups **Partner Groups**

Partner Group

English | 简体中文 | Français | Deutsch | 日本語 | 한국어 | Português | Español

English

Welcome to the Symantec Partner Group, a private peer-to-peer discussion environment. Here you will be able to connect with your partner program colleagues to share vital technical information regarding Symantec products and solutions, including ideas, announcements, and questions.

[Group Details](#)

Français

- Select your language preference under Partner Group.
- Once on the home page of the language of your choice, bookmark this page in your Web browser.

The screenshot shows the Symantec Connect interface for a Partner Group. At the top, there are navigation tabs for Overview, Forums, Articles, Blogs, Downloads, Events, Videos, and Groups. Below these are sub-tabs for View, Edit, and Broadcast. The main content area features a group profile for 'Partner Group' with a photo of several people. Text below the photo explains that partners with a PartnerNet account are automatically associated to the group and can post content publicly or privately. A section titled 'What happened to the Partner Technical Group?' provides more details. At the bottom of the main content area, two buttons are highlighted with a yellow box: 'Create new private download' and 'Create a new private discussion'. To the right of the main content, there is a search bar, a member list (3873 members), and an upcoming events section. Further right, there is a 'Share This' section and a 'Connect Feed' section with several posts.

To post using the most common formats, we have provided links that will automatically post the information PRIVATELY to approved members only.

- Click on the “Create a new private discussion” button.

Create Forum Discussion

skibrldgo Symantec Employee

Language: English

Subscriptions (0)

Notifications

Do not send notifications for this update.

Title: *

Body:

Format: [B] [I] [List] [Link] [Image] [Video]

You will see a screen similar to this.

- Enter your Title and Body content (question, comment, or reply).

Switch to plain text editor
More information about formatting options

Community:
- None -
Partners
Security
Vision User Conference
Storage Management
Backup and Archiving
Clustering and Replication
Endpoint Management and Virtualization
Inside Symantec
Partners

Compatibility
 Configuring

Database
 Drivers
 Features
 Installing
 MS Exchange

Performance
 Reporting
 Tip/How to
 Upgrade
 Windows

See all Topics ▾

Also show this discussion on the following group pages

Public (unchecked this box if you only want members of the groups you have selected below to see this discussion)

Hawaii Endpoint Management & Virtualization User Group
 Intel | Altiris
 Partner Group

► File Attachments

► Subscriptions ()

Save

© Symantec Corporation | Contact Us | Get RSS | Newsletter | Submit Content | Symantec.com

- Scroll down and select a community. There are five product related communities and three business related communities. The available options with which to tag content will update depending on the community selected.

Select one product (required)

<input type="checkbox"/> Altiris Client Management Suite	<input type="checkbox"/> Backup Exec System Recovery	<input type="checkbox"/> NetBackup
<input type="checkbox"/> Altiris Deployment Solution	<input type="checkbox"/> Endpoint Protection (AntiVirus)	<input type="checkbox"/> Wise Application Packaging
<input type="checkbox"/> Altiris Notification Server	<input type="checkbox"/> Enterprise Vault	<input type="checkbox"/> Workspace Virtualization
<input type="checkbox"/> Backup Exec	<input type="checkbox"/> Ghost Solution Suite	

[See all products](#) ▾

Select one or two topics

<input type="checkbox"/> Agents	<input type="checkbox"/> Database	<input type="checkbox"/> Performance
<input type="checkbox"/> Basics	<input type="checkbox"/> Drivers	<input type="checkbox"/> Reporting
<input type="checkbox"/> Best Practice	<input type="checkbox"/> Features	<input type="checkbox"/> Tip/How to
<input type="checkbox"/> Compatibility	<input type="checkbox"/> Installing	<input type="checkbox"/> Upgrade
<input type="checkbox"/> Configuring	<input type="checkbox"/> MS Exchange	<input type="checkbox"/> Windows

[See all Topics](#) ▾

Also show this discussion on the following group pages

Public (uncheck this box if you only want members of the groups you have selected below to see this discussion)

<input type="checkbox"/> Hawaii Endpoint Management & Virtualization User Group	<input type="checkbox"/> Intel Altiris	<input checked="" type="checkbox"/> Partner Group
---	--	---

→ [File Attachments](#) _____

→ [Subscriptions \(\)](#) _____

If you select a product related community, you will be presented with the following options.

- Select at least one product.
- Select the topic(s) that apply to the discussion.
- Decide if the discussion is public (the box must be checked) or Private —the default setting (an unchecked box).
- Choose the group(s) where you want this discussion to be posted.
- Click the “Save” button.

Follow similar steps for posting all other content types.

Select one partner program (required)

North America Partner Program
See all partner programs ▾

Select one or two topics

<input type="checkbox"/> Agents	<input type="checkbox"/> Database	<input type="checkbox"/> Performance
<input type="checkbox"/> Basics	<input type="checkbox"/> Drivers	<input type="checkbox"/> Reporting
<input type="checkbox"/> Best Practice	<input type="checkbox"/> Features	<input type="checkbox"/> Tip/How to
<input type="checkbox"/> Compatibility	<input type="checkbox"/> Installing	<input type="checkbox"/> Upgrade
<input type="checkbox"/> Configuring	<input type="checkbox"/> MS Exchange	<input type="checkbox"/> Windows

See All Topics

Events ▾	How to ▾	Security ▾
Partners ▾	Platforms & Hardware ▾	Reserved for Symantec Use ▾
<input type="checkbox"/> Partner Training		
<input type="checkbox"/> Partner Incentive Programs		
<input type="checkbox"/> Specializations		
<input type="checkbox"/> Partner-to-Partner Collaboration		

Also show this discussion on the following group pages

Public (uncheck this box if you only want members of the groups you have selected below to see this discussion)

<input type="checkbox"/> Hawaii Endpoint Management & Virtualization User Group	<input type="checkbox"/> Intel Altiris	<input checked="" type="checkbox"/> Partner Group
---	--	---

▶ [File Attachments](#)

▶ [Subscriptions \(0\)](#)

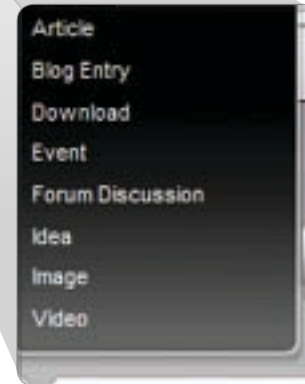
If you select a business related community such as “Partners”, you will be presented with a different set of options.

- The Partner community is currently available only in North America so the only partner program choice is North America Partner Program.
- Select “See All Topics” and select the topic(s) that apply to the discussion.
- Decide if the discussion is public (the box must be checked) or Private —the default setting (an unchecked box).
- Choose the group(s) where you want this discussion to be posted.
- Click the “Save” button.

Follow similar steps for posting all other content types.

The screenshot shows the Symantec Connect interface for the Partner Group. At the top, there is a navigation bar with the Symantec logo, the word 'Connect', and a search bar. Below this is a welcome message and a filter dropdown set to 'All of Connect'. A horizontal menu contains tabs for 'Overview', 'Forums', 'Articles', 'Blogs', 'Downloads', 'Events', and 'Videos'. The 'Create' button is highlighted, and a dropdown menu is open, listing content types: Article, Blog Entry, Download, Event, Forum Discussion, Idea, Image, and Video. The main content area features a 'Partner Group' header with a group photo, a search bar, and a 'Member List' section showing 3881 members. Below this is an 'Upcoming Events' section with two event listings. On the right side, there is a 'Share This' section and a 'Connect Feed' with several user comments.

- The full list of content types available to Partners in the Partner Group can be found by placing your mouse over the “Create” button and a drop down menu will appear.



About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

Symantec Corporation
World Headquarters
350 Ellis Street
Mountain View, CA 94043 USA
+1 (650) 527 8000
1 (800) 721 3934
www.symantec.com

Copyright © 2009 Symantec Corporation. All rights reserved. Symantec and the Symantec logo are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners. 11/09 20634021

◀ Start Over

