

## Benefits

### Q1 who will be eligible for the program?

PartnerAssist is a benefit to Specialization Partners for Assessment, Design and Transformation Assistance.

#### ■ PartnerAssist Program

##### Master Specialization Partners

- Available as a part of program benefit – Annual Fee waived
- Includes access to Solution Journals and associated training webcasts
- Master Specialized partners will receive 1-unit pack
  - 1 “service unit” or part thereof can be applied to Assessment, Design or Transformation Assistance in a calendar year at no cost.
  - Additional Unit Packs available on Purchase using SKU 21158559 at USD 1750

##### Specialization Partners

- Available as a part of program benefit – Annual Fee waived
- Includes access to Solution Journals and associated training webcasts
- Service Unit Packs available on Purchase using SKU 21158559 at USD 1750

#### ■ Additional On-Site Assistance

- All Specialization partners have access to fly-to-site PartnerAssist resources (T&E and incidental to be paid for by the partner) in some regions such as the USA.

#### ■ All engagements qualified and prioritized by Channel Sales and Technical Sales Organization

### Q2 what is the PartnerAssist Service Catalog?

This Service Catalog provides you with an overview of the Symantec PartnerAssist Program services available from Symantec, as part of your Symantec PartnerAssist Program agreement. To get the latest copy of Service catalog or if you have questions concerning the Service Catalog, please contact local Symantec Channel Manager or Channel Service Manager or the email alias [Symantec\\_PartnerAssist@Symantec.com](mailto:Symantec_PartnerAssist@Symantec.com)