

Enterprise Vault DA Usability Benchmark



We'd love to get your feedback to continue to shape Enterprise Vault Discovery Accelerator's (EV DA) direction, as we assess whether or not our team has improved the user experience between versions **7.5 and 8.0 of our EV DA product**.

In order to do this, we would like to involve legal professionals, with some experience reviewing items as part of the eDiscovery process. We are interested in end-users of Enterprise Vault Discovery Accelerator or any other eDiscovery software.

We work closely with our external scheduling team, Alphabuzz, to schedule our participants. Carola is only authorized to use your information for recruiting purposes specific to this round of this study. Do let Stephanie know if this presents any concerns for you (contacts at right).



User Centered Design
part of shared engineering services

Session Overview & Details

As thanks for participation, we will offer you a \$175 gift card which is redeemable online or can be applied to the charity of your choice. During the two hour 1:1 remote session, you will be asked:

- Some preliminary questions about your job, and duties
- To interact with the 7.5 (2007) version of EV DA and the 8.0 version of EV DA
- About your experiences using your e-discovery tool
- Closing questions about overall experience

At the end of the session, we will leave a few moments for you to meet members of the product team and share thoughts, ideas and suggestions for improvements to EV. Sessions are available during the following times from Monday, 7/26 – Friday, 8/27

Schedule	Monday	Wednesday	Friday
Time (in PDT)	26-Jul	28-Jul	30-Jul
9:00 - 11:00am			
1:00 - 3:00pm			
3:30 - 5:30pm			
	2-Aug	4-Aug	6-Aug
9:00 - 11:00am			
1:00 - 3:00pm			
3:30 - 5:30pm			
	9-Aug	11-Aug	13-Aug
9:00 - 11:00am			
1:00 - 3:00pm			
3:30 - 5:30pm			
	16-Aug	18-Aug	20-Aug
9:00 - 11:00am			
1:00 - 3:00pm			
3:30 - 5:30pm			
	23-Aug	25-Aug	27-Aug
9:00 - 11:00am			
1:00 - 3:00pm			
3:30 - 5:30pm			

Next Steps

For those who are interested, please respond to our recruiter, Carola Draxler from Alphabuzz with the information below

- Your role in your company and how you currently use your e-discovery tool
- Your contact information
- 2-3 preferred dates/times (please include your time zone)

carola@alphabuzzgroup.com

stephanie_guaman@symantec.com