Job Log for Image\_Backup

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| **Completed status: Failed** |
| Expand All  Collapse All |

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| **Job Information** |
| Job server: GECFBKUP01  Job name: Image\_Backup  Job started: Thursday, March 05, 2015 at 4:32:52 PM  Job type: Backup  Job Log: BEX\_GECFBKUP01\_04852.xml  Job Backup Method: Full |

Drive and media mount requested: 3/5/2015 4:32:52 PM

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| **Device and Media Information** |
| Drive and media information from media mount: 3/5/2015 4:34:00 PM  Robotic Library Name: HP 0002  Drive Name: HP 0003  Slot: 9  Media Label: KJL939L4  Media GUID: {9d8f8486-9ef3-48c1-a6a0-be77f73e3a64}  Overwrite Protected Until: 4/27/2015 2:26:24 PM  Appendable Until: 12/31/9999 3:00:00 AM  Targeted Media Set Name: Image\_backup  Keep for: 8 Week(s)    **All Media Used**  KJL939L4 |

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| **Job Operation - Backup** |
| |  | | --- | | **Backup Options** | | Media operation - Append to media, overwrite if no appendable media is available.  Compression Type: Hardware [if available, otherwise none]  Encryption Type: None |  |  | | --- | | **Server - GECFHVS01** | | Backup Exec server is running Backup Exec version 14.1.1786.1068 with SP-1,HF-225092.   |  | | --- | | Agent for Windows(GECFHVS01) is running Backup Exec version 14.1.1786.1068 with SP-1,HF-225092. |   Snapshot Technology: Started for resource: "\\GECFHVS01\OPR Image backup". Snapshot technology used: Microsoft Volume Shadow Copy Service (VSS).  The snapshot technology used by VSS for volume GECFHVS01\OPR IMAGE BACKUP - Microsoft Software Shadow Copy provider 1.0 (Version 1.0.0.7).  Network control connection is established between 172.30.198.21:51542 <--> 172.30.198.100:10000  Network data connection is established between 172.30.198.21:51618 <--> 172.30.198.100:49311 | |

Checkpoint restart cannot be applied to the following resource:

\\GECFHVS01\OPR Image backup

Checkpoint restart is turned off for this job.

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| **Job Completion Status** |
| Job ended: Thursday, March 05, 2015 at 4:36:07 PM  Completed status: Failed  Final error: 0xe0009413 - An error occurred during the snapshot cleanup, or could not locate a snapped volume from which to back up.  Final error category: System Errors  For additional information regarding this error refer to link [V-79-57344-37907](http://entced.symantec.com/entt?product=BE&version=14.1.1786.1059&module=eng-no_fs-backup&error=V-79-57344-37907&language=EN&build=Retail&os=Windows_V-6.1.7601_SP-1.0_PL-0x2_SU-0x110_PT-0x2) |