Job Log for Image\_Backup

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| **Completed status: Failed**  |
| Expand All  Collapse All  |

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| **Job Information** |
| Job server: GECFBKUP01Job name: Image\_BackupJob started: Thursday, March 05, 2015 at 4:32:52 PMJob type: BackupJob Log: BEX\_GECFBKUP01\_04852.xmlJob Backup Method: Full |

Drive and media mount requested: 3/5/2015 4:32:52 PM

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| **Device and Media Information** |
| Drive and media information from media mount: 3/5/2015 4:34:00 PMRobotic Library Name: HP 0002Drive Name: HP 0003Slot: 9Media Label: KJL939L4Media GUID: {9d8f8486-9ef3-48c1-a6a0-be77f73e3a64}Overwrite Protected Until: 4/27/2015 2:26:24 PMAppendable Until: 12/31/9999 3:00:00 AMTargeted Media Set Name: Image\_backupKeep for: 8 Week(s)**All Media Used** KJL939L4 |

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| **Job Operation - Backup**  |
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| **Backup Options** |
| Media operation - Append to media, overwrite if no appendable media is available.Compression Type: Hardware [if available, otherwise none]Encryption Type: None |

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| **Server - GECFHVS01** |
| Backup Exec server is running Backup Exec version 14.1.1786.1068 with SP-1,HF-225092.

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| Agent for Windows(GECFHVS01) is running Backup Exec version 14.1.1786.1068 with SP-1,HF-225092.  |

Snapshot Technology: Started for resource: "\\GECFHVS01\OPR Image backup". Snapshot technology used: Microsoft Volume Shadow Copy Service (VSS).The snapshot technology used by VSS for volume GECFHVS01\OPR IMAGE BACKUP - Microsoft Software Shadow Copy provider 1.0 (Version 1.0.0.7).Network control connection is established between 172.30.198.21:51542 <--> 172.30.198.100:10000Network data connection is established between 172.30.198.21:51618 <--> 172.30.198.100:49311 |

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Checkpoint restart cannot be applied to the following resource:

\\GECFHVS01\OPR Image backup

Checkpoint restart is turned off for this job.

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| **Job Completion Status** |
| Job ended: Thursday, March 05, 2015 at 4:36:07 PMCompleted status: FailedFinal error: 0xe0009413 - An error occurred during the snapshot cleanup, or could not locate a snapped volume from which to back up.Final error category: System ErrorsFor additional information regarding this error refer to link [V-79-57344-37907](http://entced.symantec.com/entt?product=BE&version=14.1.1786.1059&module=eng-no_fs-backup&error=V-79-57344-37907&language=EN&build=Retail&os=Windows_V-6.1.7601_SP-1.0_PL-0x2_SU-0x110_PT-0x2) |