Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 7

VERITAS

Veritas eDiscovery Platform™: *Release Notes 8.1.1 CHF7*

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Contents

Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

8.1.1 CHF7 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF7.

Upgrade Paths, Compatibility, and Notes

Veritas eDiscovery Platform 8.1.1 CHF7 supports following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4
- eDiscovery Platform Release 8.1.1 CHF5
- eDiscovery Platform Release 8.1.1 CHF6

For more information on supported upgrade paths, refer to:

http://www.veritas.com/docs/000095769

For more information on the supported operating systems and third party applications, refer to: http://www.veritas.com/docs/000019811

Hotfixes being cumulative in nature, all fixes made in earlier CHFs for V8.1.1 are carried forward in V8.1.1 CHF7. You can refer to the release notes for the earlier CHFs.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 6	http://www.veritas.com/docs/000116037
8.1.1 Cumulative Hotfix 5	http://www.veritas.com/docs/000115518
8.1.1 Cumulative Hotfix 4	http://www.veritas.com/docs/000109509
8.1.1 Cumulative Hotfix 3	http://www.veritas.com/docs/000108101
8.1.1 Cumulative Hotfix 2	http://www.veritas.com/docs/000107771
8.1.1 Cumulative Hotfix 1	http://www.veritas.com/docs/000097913
8.1.1 R1	http://www.veritas.com/docs/000107695

What Files to Download?

Please sign in and use the MyVeritas portal for downloading product software, licensing, and support:

- Information and the replacement options are located here: https://www.veritas.com/support/en_US/article.000001129
- For cumulative hotfix information and downloads, visit the eDiscovery Platform powered by Clearwell support site: https://www.veritas.com/content/support/en_US/60705.html

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF7, use the following incremental installer:

- Veritas_eDiscovery_Platform_v811_CHF7_Win_EN_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec_eDiscovery_Platform_Installer_8.1.1_R1_Win_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):

  Symantec_eDiscovery_Platform_ConfServer_Installer_8.1.1_R1_Win_EN.zip

- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module): Symantec_eDiscovery_Platform_UtilityNode_Installer_8.1.1_R1_Win_EN.zip

Install/Upgrade Instructions

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF7.

Note: This Cumulative Hotfix cannot be installed through Patch Management (**System** > **Patches**) at this time. Please install manually or using Clearwell Commander.

IMPORTANT! You may need to restart your system after upgrading to 8.1.1 CHF7, if prompted.

eDiscovery Platform does not support release upgrades that extend past a prior version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF7). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. For more information on the supported upgrade path, see *Upgrade Paths, Compatibility, and Notes*.

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF7 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF7 on the Master node first.
3. Continue to install 8.1.1 CHF7 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

Need Help?

Customer Support Portal: https://my.veritas.com/

Contact Numbers: https://www.veritas.com/content/support/en_US/contact-us.html

Note: Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have on, register for a new Veritas Account from the MyVeritas Technical Support Portal.

Fixed in Version 8.1.1 CHF7

System Administration

Tag notification email displays incorrect tag information (ETrack-3880021/ESA-46008):
This fix resolves an issue where a tag notification email displays incorrect tag information, such as mentioning previous product name, not providing case information, and using internal IP address of the eDiscovery Platform appliance instead of using FQDN. With this fix, all this information is correct in the tag notification email.

During Active Directory sync, eDiscovery Platform randomly receives an error from Active Directory (ETrack-3875251/ESA-45993): This fix resolves an issue where an error "(0x8007203A): The server is not operational" is received during Active Directory sync which causes the failure at record level. With this fix, eDiscovery Platform makes five retries at an interval of 10 seconds to deal with these environmental issues.

Users cannot log into eDiscovery Platform when case restore is in progress (ETrack-3903500/ESA-45900): This fix resolves an issue where users cannot log into eDiscovery Platform while case restore is in progress.

Upload Log option from the System > Logs screen results in a blank screen after the relevant details are submitted (ETrack-3904227/ESA-45980): This fix resolves an issue where the Upload Log option under **System** > **Logs** results in a blank screen after the relevant details are submitted.

Infrastructure

The *ADSCrawler_Output* file does not capture Exchange Server details for Exchange 2013 or Exchange 2016 (ETrack-3872918/ESA-45994): This fix resolves an issue where the *ADSCrawler_Output* log file does not correctly capture the details of the Exchange server versions when Exchange 2013 or Exchange 2016 is present in an environment. With this fix, the Exchange server versions are correctly captured.

The free disk space value is not displayed when eDiscovery Platform is not installed on D: drive (ETrack-3894482/ESA-45975): This fix resolves an issue where free disk space value is not displayed under the **System** > **Appliances** tab when eDiscovery Platform is not installed on D: drive. With this fix, even when the eDiscovery Platform is not installed on the D: drive, the free disk space value is correct.

Legal Hold

The Legal Hold email Job incorrectly shows status as success (ETrack-3897417/ESA-45778): This fix resolves an issue where the Legal Hold email job under **System** > **Jobs** shows the job status as successful even though the notice fails to deliver. With this fix, the job status is correctly displayed.

Incorrect number of legal holds is displayed under the Notices column (ETrack-3900514/ESA-45979): This fix resolves an issue where the Notices column under **All Legal Holds** > **Legal Holds** page displays the incorrect number of legal holds. With this fix, the Notices column displays the correct value.

Editing survey questions in a Legal Hold notice fails even after multiple attempts (ETrack-3901235/ESA-45694): This fix resolves an issue where editing survey questions in a Legal Hold notice fails even after multiple attempts. With this fix, the edit option for the survey questions works correctly.

Identification and Collection

Collection Defensibility Report shows incorrect information when Traits filter is used for Enterprise Vault collection task (ETrack-3904494/ESA-45976): This fix resolves an issue where the Collection Defensibility Report shows incorrect information when Date-based attributes with the "Between" operator in the Traits filter is used for an Enterprise Vault collection task. With this fix, the collection defensibility report shows correct information.

Case Administration

Incorrect case access profile is assigned to case users by the System Manager during Case Access Profile restriction (ETrack-3858185/ESA-45704): This fix resolves an issue where (through the **System** > **Users** page) the System Manager goes to the Case Access Profile tab to restrict access rights for a user and inadvertently gives the user incorrect access to cases. With this fix, users are correctly assigned the appropriate Case Access profile with proper permissions.

Review

"Related Items" panel for a document with custom attributes displays incorrect Long Text values when de-docked (ETrack-3846967/ESA-45709): This fix resolves an issue where the 'Related Items' pane for an item ingested using LFI with custom attributes displays an incorrect Long Text value when de-docked. With this fix, the correct Long Text value is displayed when the 'Related Items' pane is de-docked.

During Transparent Predictive Coding (TPC) workflow, the 'Move to Folder' action for the 'Next Training Set' option fails with an error in job log (ETrack-3900339/ESA-45579): This fix resolves an issue on the Review UI where during the TPC workflow, the 'Move to Folder' action under 'Next Set' dialog with 'Next Training Set' option fails with an error in the job log. With this fix, the 'Move to Folder' action works as expected.

Production

MailFile_Exceptions CSV files do not contain details of all PST Files which are placed under the Mailfile_Exceptions folder (ETrack-3901374/ESA-46012): This fix resolves an issue where the MailFile_Exceptions CSV file does not contain details of all PST files which are placed under the MailFile_Exceptions folder.

Processing

EML files with specific MIME type attachments fail to process (ETrack-3873580/ESA-45701): This fix resolves an issue where EML files having specific MIME types as attachments fail to process in eDiscovery Platform. With this fix, such files can be processed.

PSTs with encrypted journal messages are not indexed properly (ETrack-3899457/ESA-45591): This fix resolves an issue where a PST with encrypted journal messages is not indexed correctly. This issue also affects different modes of review. With this fix, PST files with encrypted journal messages are indexed properly.

Duplicate items are not de-duped correctly when natively exported from eDiscovery Platform and then imported in to a new case within eDiscovery Platform (ETrack-3897703/ESA-46018): This fix resolves an issue where native export including duplicates does not de-dupe when imported into a new case due to specific naming conventions being used for OLE attachments. With this fix, such duplicate items are de-duped correctly.

Discovery errors are observed at the time of processing under specific circumstances (ETrack-3904733/ESA-45989): This fix resolves an issue where discovery errors were observed at the time of processing under certain circumstances. With this fix, processing completes successfully.

eDiscovery Platform cannot process PST files containing certain corrupt messages (ETrack-3856708/ESA-46013): This fix resolves an issue where eDiscovery Platform cannot process PST files containing corrupt messages due to certain issues in the newer version of Microsoft Mail API (Office 2013 onwards). With this fix, the PST files containing corrupt messages are handled gracefully.