Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 8

VERITAS

Veritas eDiscovery Platform™: *Release Notes 8.1.1 CHF8*

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Contents

Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

8.1.1 CHF8 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF8.

Upgrade Paths, Compatibility, and Notes

Veritas eDiscovery Platform 8.1.1 CHF8 supports following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4
- eDiscovery Platform Release 8.1.1 CHF5
- eDiscovery Platform Release 8.1.1 CHF6
- eDiscovery Platform Release 8.1.1 CHF7

For more information on supported upgrade paths, refer to:

http://www.veritas.com/docs/000095769

For more information on the supported operating systems and third party applications, refer to: http://www.veritas.com/docs/000019811

Hotfixes being cumulative in nature, all fixes made in earlier CHFs for V8.1.1 are carried forward in V8.1.1 CHF8. You can refer to the release notes for the earlier CHFs.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 7	http://www.veritas.com/docs/000116772
8.1.1 Cumulative Hotfix 6	http://www.veritas.com/docs/000116037
8.1.1 Cumulative Hotfix 5	http://www.veritas.com/docs/000115518
8.1.1 Cumulative Hotfix 4	http://www.veritas.com/docs/000109509
8.1.1 Cumulative Hotfix 3	http://www.veritas.com/docs/000108101
8.1.1 Cumulative Hotfix 2	http://www.veritas.com/docs/000107771
8.1.1 Cumulative Hotfix 1	http://www.veritas.com/docs/000097913
8.1.1 R1	http://www.veritas.com/docs/000107695

What Files to Download?

Please sign in and use the MyVeritas portal for downloading product software, licensing, and support:

- Information and the replacement options are located here: https://www.veritas.com/support/en_US/article.000001129
- For cumulative hotfix information and downloads, visit the eDiscovery Platform powered by Clearwell support site: https://www.veritas.com/content/support/en_US/60705.html

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF8, use the following incremental installer:

- Veritas_eDiscovery_Platform_v811_CHF8_Win_EN_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec_eDiscovery_Platform_Installer_8.1.1_R1_Win_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):

  Symantec_eDiscovery_Platform_ConfServer_Installer_8.1.1_R1_Win_EN.zip

- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module): Symantec_eDiscovery_Platform_UtilityNode_Installer_8.1.1_R1_Win_EN.zip

Install/Upgrade Instructions

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF8.

Note: This Cumulative Hotfix cannot be installed through Patch Management (**System** > **Patches**) at this time. Please install manually or using Clearwell Commander.

IMPORTANT! You may need to restart your system after upgrading to 8.1.1 CHF8, if prompted.

eDiscovery Platform does not support release upgrades that extend past a prior version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF8). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. For more information on the supported upgrade path, see *Upgrade Paths, Compatibility, and Notes*.

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF8 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF8 on the Master node first.
3. Continue to install 8.1.1 CHF8 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

Need Help?

Customer Support Portal: https://my.veritas.com/

Contact Numbers: https://www.veritas.com/content/support/en_US/contact-us.html

Note: Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have on, register for a new Veritas Account from the MyVeritas Technical Support Portal.

Fixed in Version 8.1.1 CHF8

Identification and Collection

Incorrect status for Exchange 2013 collection tasks is displayed (ETrack-3897277/ESA-46284): This fix resolves an issue where an incorrect failed status displays for Exchange 2013 collection tasks even when the collection task is completed successfully. With this fix, a correct status is shown for Exchange 2013 collection tasks.

Sorting feature in archive picker for an Enterprise Vault collection task displays incorrect order (ETrack-3874057/ESA-46644): This fix resolves an issue where the archive picker window for an Enterprise Vault collection task does not display mailboxes in sorted order. With this fix, the mailboxes are displayed in sorted order.

EV Search preview fails when utility node is used for Stellent conversions (ETrack-3904966/ESA-46417): This fix resolves an issue where EV Search preview fails when a utility node is used for Stellent conversion. With this fix, the EV Search preview is successful even with utility nodes.

Enterprise Vault collection task fails when destination location includes special characters (ETrack-3910161/ESA-46642): This fix resolves an issue where an Enterprise Vault collection task fails when destination location includes special characters such as "ü". With this fix, the collection task completes successfully.

Enterprise Vault Domino collection with journal archive fails for migrated items (ETrack-3908709/ESA-46630): This fix resolves an issue where Enterprise Vault Domino collection with Journal archive fails when archive includes items that are migrated from EV.cloud to on-premise through TransVault. With this fix, the collection task completes successfully for such archives.

"Last Archived Time" is incorrectly displayed in the archive picker dialog for Enterprise Vault collection task (ETrack-3908719/ESA-46542): This fix resolves an issue where "Last Archived Time" is incorrectly displayed in the archive picker dialog for Enterprise Vault collection task. With this fix, the value of "Last Archived Time" is displayed correctly.

Office 365 collection task fails in auto-discovery phase due to time-out error (ETrack-3911043/ESA-46719): This fix resolves an issue where Office 365 collection fails in auto-discovery phase due to time-out error. With this fix, the Office 365 collection task completes successfully.

Case Administration

Data Analytics displays incorrect values for produced items (ETrack-3863473/ESA-46317): This fix resolves an issue where the Data Analytics page shows incorrect values for produced items. With this fix, the Data Analytics page shows correct values.

User created with trailing space in its name is not editable from the Case Home > Users tab (ETrack-3909770/ESA-46643): This fix resolves an issue where editing a user from the **Case Home** > **Users** tab fails when the user name includes a trailing space. With this fix, such users can be edited.

Review

Attachments cannot be retrieved for HTML view when documents are processed from EDRM XML source (ETrack-3890719/ESA-46576): This fix resolves an issue where the attachments cannot be retrieved for HTML view in a case that used EDRM XML as a source. With this fix, the attachments are retrieved as expected.

Related items panel does not update properly while navigating between items during review (ETrack-3846971/ESA-46532): For source data ingested as LFI with custom attributes, navigating between items during review does not properly update the related items panel. With this fix, the related items panel is currently updated.

Search

Advanced search for tags provides incorrect results (ETrack-3891460/ESA- 46575): This fix resolves an issue where the search on tags returns incorrect results. With the fix, the search on tags returns correct results.

"Keywords" section in the search report shows incorrect counts (ETrack-3905888/ESA-46632): This fix resolves an issue where the "Keywords" section in the search report shows incorrect counts. With this fix, accurate counts are displayed.

Production

Text extraction during Export does not work properly for items ingested via Load File (ETrack-3880985/ESA-46577): This fix resolves an issue where text extraction fails during export for items ingested via Load File. With this fix, the text extraction for such files is successful.

Metadata exports fail when the document count is high (ETrack-3899311/ESA-46574): This fix resolves an issue where the metadata exports fail when the document count is high. With this fix, metadata exports work as expected.

Text extraction during Export is skipped during indexing (ETrack-3908743/ESA-46635):
This fix resolves an issue where text extraction skips for documents that are flagged as "Check for embedded content failed" during indexing. With this fix, text extraction is attempted and successful.

LFI EDRM

Supplementary Unicode characters are not detected during discovery of a Load File Import (ETrack-3863423/ESA-46425): This fix resolves an issue where discovery process for a Load File that contains unsupported supplementary Unicode characters fails with error: "*Path contains supplementary Unicode characters that is not supported*". With this fix, supplementary Unicode characters are now supported, and discovery process completes successfully.