Symantec Enterprise Vault™ Compatibility Charts

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Symantec.

Symantec Enterprise Vault: Compatibility Charts

Legal Notice

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About this guide

The *Compatibility Charts* provide information about Symantec support for use of Enterprise Vault, Compliance Accelerator, and Discovery Accelerator.

End of life policy for Symantec software

For Symantec's end of life policy for business software products, see the following document:

End of Life Policy for Symantec Business Software Products

Enterprise Vault and Microsoft products

Symantec is committed to ensuring that Enterprise Vault works effectively with the various products found in a typical Microsoft collaboration environment. We are committed to ensuring that Enterprise Vault adds value to the latest releases from Microsoft in the following product families:

- Exchange
- Office and Outlook
- Windows
- SQL Server
- SharePoint

To this end, we try to provide support for new releases from Microsoft in those areas within 90 days after the general availability of the releases from Microsoft. In some cases, support may take longer than this, but we try to meet this objective to provide our customers the best interoperability with Microsoft products.

Microsoft update rollups and hotfixes are supported unless otherwise stated.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Original releases and service packs

Where a table shows (for example) "Enterprise Vault 9.0", support is on all versions of Enterprise Vault 9.0 unless stated otherwise.

For example, see the table in "Windows email clients" on page 54. Outlook 2007 OR is supported by all versions of Enterprise Vault 2007/8.0/9.0/10.0.

Key

The values in the tables in this guide have the following meanings:

CU	Cumulative Update
OR	Original Release.
OSR	OEM Service Release.
SP	Service Pack.
Y	Use of the combination of products is supported.
N	Use of the combination of products is not supported.
P	Pending. Use of the combination of products is not currently supported. Following testing, this value will change to Y or N.

Enterprise Vault core dependencies

The core dependencies comprise:

- Enterprise Vault Server support for Enterprise Vault Add-Ins for email clients.

- Features and services that Enterprise Vault needs to function.

The dependencies listed are not the same as prerequisites, as not all features are needed in every installation of Enterprise Vault.

Enterprise Vault Server support for Add-Ins

The following table shows the supported combinations of Enterprise Vault Server and Enterprise Vault Add-Ins for email clients.

Note: You cannot upgrade from certain versions of Enterprise Vault 9.0.*n* Outlook Add-Ins to Enterprise Vault 10.0 Outlook Add-Ins. For more information, see the *Points to note* section in the Enterprise Vault 10.0 *ReadMeFirst*. You can download the latest version of the Enterprise Vault 10.0 *ReadMeFirst* from http://www.symantec.com/docs/TECH141422.

Item	Version	Enterprise Vault Server			
		2007	8.0	9.0	10.0
Enterprise Vault Add-Ins	2007	Y	Y	N	N
	8.0	Y[a]	Y	Y	N
	9.0	N	Y	Y	Y
	10.0	N	N	Y	Y

a. Vault Cache is not supported by Enterprise Vault Add-Ins version 8.0 in combination with Enterprise Vault version 2007 servers.

Enterprise Vault API Runtime

The following table shows the supported combinations of operating system and the Enterprise Vault API Runtime.

Operating system	Version	Enterprise Vault Server			
		2007	8.0	9.0	10.0
Windows XP Professional	OR, SP1	Y	N	N	N
	SP2, SP3	Y	Y	Y	Y[a]
Windows XP Professional x64 edition	OR, SP1	Y	N	N	N
	SP2, SP3	Y	Y	Y	Y
Windows Server 2003 x86 and x64 editions	OR, SP1	Y	Y	N	N
	SP2	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault Server			
Operating system	Version	2007	8.0	9.0	10.0
Windows Server 2003 R2 x86 and x64 editions	OR, SP1	Y	Y	N	N
	SP2	Y	Y	Y	Y
Windows Vista x86 and x64 editions	OR, SP1, SP2	Y	Y	Y	Y
Windows 7 x86 and x64 editions	OR, SP1	N	N	Y	Y
Windows Server 2008 x86 and x64 editions	OR, SP1, SP2	N	N	Y	Y
Windows Server 2008 R2	OR, SP1	N	N	Y	Y
Windows Server 2012	OR	N	N	N	Y[b, c]
	R2	N	N	N	P

a. Requires Enterprise Vault 10.0 or 10.0.1. Windows XP Professional (x86 edition) is not supported by Enterprise Vault API Runtime 10.0.2 and later service packs.

b. For the latest information about support for Windows Server 2012, see technical note TECH207259 at http://www.symantec.com/docs/TECH207259.

c. Requires Enterprise Vault 10.0.4 or later service pack.

Operating system

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Windows NT Server 4.0	All versions	N	N	N	N
Windows 2000 Server	OR	N	N	N	N
	SP1, SP2[a]	N	N	N	N
	SP3	Y[b]	N	N	N
	SP4	Y[b]	N[b]	N[b]	N
Windows 2000 Advanced Server	OR	N	N	N	N
	SP1, SP2	N	N	N	N
	SP3	Y[b]	N	N	N
	SP4	Y[b]	N[b]	N[b]	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Windows 2000 DataCenter	OR	N	N	N	N
	SP1, SP2	N	N	N	N
	SP3	Y[b]	N	N	N
	SP4	Y[b]	N[b]	N[b]	N
Windows Server 2003	OR	Y	N	N	N
	SP1	Y[c]	N	N	N
	SP2	Y	Y	Y	N
	R2	Y	N	N	N
	R2 SP2	Y	Y	Y	N[b]
Windows Server 2003 x64 edition (using WOW64)	OR, SP1	Y	N	N	N
	SP2, R2, R2 SP2	Y[d]	Y[d, e]	Y[d, e, f]	N[d]
Windows Server 2003 x64 edition	OR, SP1, SP2, R2, R2 SP2	N[g]	N[g]	N[g]	N[g]
Windows Storage Server 2003	SP1	Y[c]	N	N	N
	SP2	Y	Y	Y	N
Windows Storage Server 2008	SP1, SP2	N	N[h]	N[h]	N[h]
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N
Windows Server 2008 x64 edition (using WOW64)	SP1	N	Y[d, e, i, j]	Y	N
	SP2	N	Y[d, e, j]	Y	N
	R2, R2 SP1	N	Y[d, e, k]	Y[d, e]	Y[e]
Windows Server 2008 x64 edition	All versions	N	N	N	N
Windows Server 2012	OR	N	N	N	Y[l, m]
	R2	N	N	N	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Windows Small Business Server	2003	N	N	N	N
	2008	N	N	N	N
Windows Essential Business Server	2008	N	N	N	N

a. If the system is under heavy load, contact Microsoft for the latest DCOM rollup fixes (ref: 295549).

b. On a file server on which you are installing the FSA Agent/Placeholder service using the FSA Agent or Install Placeholder wizard in the Administration Console, the minimum requirement is SP4 + Update rollup package 1 for SP4.

c. This version is a minimum requirement on a file server if you are installing the FSA Agent/Placeholder service using the FSA Agent or Install Placeholder wizard in the Administration Console. If you install the FSA Agent/Placeholder service by running the MSI Installer kit, then this version is not mandatory.

d. SMTP agent is not supported on 64-bit editions.

e. Installation of the Enterprise Vault Deployment Scanner on a Windows domain controller is not supported.

f. Colocation of an Enterprise Vault server and Microsoft SQL Server Reporting Services is not supported.

g. The FSA Placeholder service is supported on Windows Server 2003 x64 edition.

h. FSA is supported. See Chapter 6, "File System Archiving (FSA)".

i. Requires Microsoft hotfix http://support.microsoft.com/kb/949516.

j. We recommend that you use the SP2 version of Windows 2008 Server x64 edition (using WOW64), not the SP1 version.

k. Requires Enterprise Vault 8.0 SP4 or later service pack.

l. For the latest information about support for Windows Server 2012, see technical note TECH207259 at http://www.symantec.com/docs/TECH207259.

m. Requires Enterprise Vault 10.0.4 or later service pack.

Domain and forest functional levels

Enterprise Vault supports all Active Directory (AD) and Active Directory Domain Services (AD DS) functional levels for Windows 2000/2003/2008/ 2008 R2/2012.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Microsoft SQL Server

> **Note:** Enterprise Vault supports SQL databases only at their default compatibility levels. For more information about SQL database compatibility levels, see: http://msdn.microsoft.com/en-us/library/bb510680.aspx.

Item	Version	Enterprise Vault 2007	8.0	9.0	10.0
SQL Server 7.0	SP1, SP2, SP3, SP4	N	N	N	N
SQL Server 2000	OR, SP1, SP2, SP3/SP3a	Y	N	N	N
	SP4	Y	Y[a, b]	N	N
SQL Server 2005 Express	OR, SP1	Y[c, d]	N	N	N
	SP2	Y[c, d]	N	N	N
	SP3	P	Y[c, d]	Y[c, d]	N
SQL Server 2005 Workgroup	OR, SP1	Y[c]	N	N	N
	SP2	Y[c]	Y[c]	N	N
	SP3, SP4	N	N	N	N
SQL Server 2005, Enterprise and Standard	OR, SP1	Y	Y	N	N
	SP2	Y	Y	Y	N
	SP3, SP4	Y	Y	Y	Y
SQL Server 2005 x64 edition	OR, SP1	Y[e]	Y[e]	N	N
	SP2	Y[e]	Y[e]	Y	N
	SP3, SP4	Y[e]	Y[e]	Y	Y
SQL Server 2008 Express	—	N	N	N	N
SQL Server 2008, Enterprise and Standard	OR, SP1, SP2, SP3 R2, R2 SP1, R2 SP2	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
SQL Server 2008 x64 edition, Enterprise and Standard	OR	N	N	N	N
	SP1	N	Y[e, f]	Y	N
	SP2, SP3	N	Y[e, f]	Y	Y
	R2, R2 SP1, R2 SP2	N	N	Y	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N	Y[g, h]

a. Not supported with Windows 2008.

b. Enterprise Vault Reporting requires SQL Server 2000 Reporting Services Enterprise Edition Service Pack 2.

c. Enterprise Vault Reporting is not supported.

d. Although supported, SQL Server 2005 Express Edition is not recommended due to its performance and scalability limitations. For details, see the SQL Server 2005 Features Comparison table, which is in the Features section of the SQL Server 2005 Product Information on the Microsoft website.

e. Enterprise Vault Reporting is supported, except for: Vault Store Usage Summary, Vault Store Usage by Archive, and Vault Store Usage by Billing Account.

f. Requires Enterprise Vault 8.0 SP2 or later service pack.

g. Requires Enterprise Vault 10.0.2 or later service pack.

h. AlwaysOn Availability Groups, and the use of supplementary characters in the range U+10000 to U+10FFFF are not supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Microsoft Data Access Components (MDAC)

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
MDAC	2.1 SP2, 2.5, 2.5 SP1, 2.5 SP2, 2.5 SP3	N	N	N	N
	2.6, 2.6 SP1, 2.6 SP2, 2.7, 2.7 SP1, 2.8, 2.8 SP1, 2.8 SP2	Y	Y	Y	Y

Some confusion exists as to the exact versions of MDAC 2.1 or later. The versions are as follows:

Version	Also known as	Notes
MDAC 2.1	–	Packaged with Microsoft SQL Server 6.5 SP5a and 7.0.
MDAC 2.1 SP1	–	Only packaged with Internet Explorer 5 (version 2.1.1.3711.6) and SQL Server 7.0 SP1.
MDAC 2.1 SP1a	Generally Available release version 2.1.1.3711.11	
MDAC 2.1 SP2	Generally Available release version 2.1.2.4202.3	Contains the same MDAC version as SQL Server 7.0 SP2 and SP3.
MDAC 2.5	MDAC 2.5 RTM version 2.50.4403.12	Contains the same MDAC version as the first release of Windows 2000.
MDAC 2.5 SP1	Release version 2.51.5303.5	Contains the same MDAC version as Windows 2000 SP1.
MDAC 2.5 SP2	Release version 2.52.6019.2	
MDAC 2.6	MDAC 2.6 RTM version 2.60.6526.3	Contains the same MDAC version as SQL Server 2000.
MDAC 2.6 SP1	Release version 2.61.7326.6	Contains the same MDAC version as SQL Server 2000 SP1 and Windows 2000 SP2.
MDAC 2.7	MDAC 2.7 RTM Refresh (2.70.9001.0)	Contains the same MDAC code as Windows XP, but with an updated version number.
MDAC 2.7 SP1	Release version 2.71.9040.2	Packaged with SQL Server 2000 SP3a.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Version	Also known as	Notes
MDAC 2.8	Release version 2.80.1022.3	Contains the same MDAC version as Windows Server 2003.
MDAC 2.8 SP1	Release version 2.81.1117.6	
MDAC 2.8 SP2	Release version 2.82.1830.0	

Due to issues with clustering, MDAC 2.6 SP1, MDAC 2.7, MDAC 2.7 SP1, MDAC 2.8, and MDAC 2.8 SP1 are currently *not* supported on SQL Server 6.5 or SQL Server 7.0 clustered servers.

.NET Framework

Note: The System Status display, which was introduced in Enterprise Vault 8.0 SP4, requires .NET Framework 3.5 SP1 or a later service pack to be installed on the computer that is running the Administration Console.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
1.1	1.1.4322.573	Y	Y	N	N
1.1 SP1	1.1.4322.2300	Y	Y	N	N
2.0	2.0.50727.42	Y	Y	N	N
2.0 SP1	—	Y	Y	N	N
2.0 SP2	—	Y	Y	N[a]	N
3.0, 3.0 SP1	—	Y	Y	N[a]	N
3.5	—	Y	Y	N[a]	N
3.5 SP1	—	Y	Y	Y	Y
4.0	—	N	N	P	P

a. Supported for Enterprise Vault 9.0 FSA Agent.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Microsoft Internet Information Server (IIS)

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
IIS	4.0	N	N	N	N
	5.0, 6.0	Y	Y	Y	N
	7.0	N	Y[a]	Y	N
	7.5	N	Y	Y	Y
	8.0	N	P	P	Y[b]

a. Enterprise Vault running on Windows Server 2008 requires the IIS 6 Management Console component. See the Enterprise Vault 8.0 *ReadMeFirst*, which is available from http://www.symantec.com/docs/TECH57823.

b. Requires Enterprise Vault 10.0.4 or later service pack.

Microsoft Message Queuing (MSMQ)

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
MSMQ	1.0	N	N	N	N
	2.0, 3.0	Y	Y	Y	N
	4.0	N	Y	Y	Y
	5.0	N	Y	Y	Y

Microsoft ISA Server and Forefront TMG

The following table shows support for Microsoft Internet Security and Acceleration (ISA) Server and Microsoft Forefront Threat Management Gateway (TMG) 2010.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
ISA Server 2004	OR, SP1, SP2	Y[a]	Y[a]	N	N
	SP3	Y[a]	Y[a]	N	N
ISA Server 2006	All versions	Y	Y	Y	Y
Forefront TMG 2010 Standard and Enterprise editions	OR, SP1	N	N	Y	Y

a. If you are configuring access using OWA forms-based authentication, you should be aware of the issue described in Microsoft Knowledge Base article KB316431. The issue prevents OWA 2003 users from opening attachments to archived messages when using forms-based authentication. To fix the issue you need to install ISA Server 2004 Service Pack 2, and apply Microsoft hotfix KB924410.

Microsoft Outlook on the Enterprise Vault server

Footnote g in the following table refers to an Outlook 2007 hotfix that you may need to apply to fix an issue where connections to Exchange may fail. Note that if you apply that hotfix, you do not also need to apply the earlier hotfixes referred to in footnotes f (for Outlook 2007 original release) or i (for Outlook 2007 SP1/SP2).

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Outlook 2000	All versions	N	N	N	N
Outlook 2002	All versions	N	N	N	N
Outlook 2003	11.5608.5606, SP1	Y	Y	N	N
	SP2	Y[a]	Y[a]	Y[a]	Y[a]
	SP3	Y[b]	Y[b]	Y[b]	Y[b]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Outlook 2007[c]	OR	N[d]	Y[e, f, g, h]	N	N
	SP1	N[c]	Y[d, f, h, i]	N	N
	SP2	N[c]	Y[d, f, h, i]	Y[f, h, j, k]	Y[h, j, k]
	SP3	N[c]	Y[h]	Y[h]	Y[h, l]
Outlook 2010	OR, SP1, SP2	N	N	P	P

a. See technical note TECH46028 at http://www.symantec.com/docs/TECH46028.

b. Requires Microsoft hotfix http://support.microsoft.com/kb/948073. To use this hotfix, you need to set the registry entries mentioned in the Microsoft Knowledge Base article http://support.microsoft.com/kb/948074. The recommended registry value is 0xFFFFFFFF.

c. See technical note TECH128684 at http://www.symantec.com/docs/TECH128684.

d. Outlook 2007 is not supported on Enterprise Vault 2007 servers. It is supported on users' desktop computers; it requires Enterprise Vault 2007 or later service pack. For further essential information about support for Outlook 2007 on users' desktop computers, see the Enterprise Vault release notes.

e. Requires Enterprise Vault 8.0 SP1 or later service pack. However, changes in the architecture of Outlook 2007 affect Enterprise Vault throughput, and testing has shown that fewer items may be archived per hour, particularly for Journaling. This is not expected to be an issue in most cases but, if you are already using Outlook 2003 on Enterprise Vault 8.0 SP1 or later servers, we recommend that you continue to use it.

f. Requires Microsoft hotfix http://support.microsoft.com/kb/951995.

g. This footnote applies to Enterprise Vault 8.0/8.0.n and 9.0/9.0.1 only. For information about an issue where connections to Exchange may fail when Outlook 2007 is installed on a busy Enterprise Vault server, see technical note TECH129173 at http://www.symantec.com/docs/TECH129173. This technical note provides information about the issue and a link to a Microsoft Knowledge Base article, from which you can obtain an Outlook 2007 hotfix.

h. Set the registry entries described in the Microsoft Knowledge Base article http://support.microsoft.com/kb/952295. The recommended registry value is 0xFFFFFFFF.

i. Requires Microsoft hotfix http://support.microsoft.com/kb/968858.

j. This is the minimum supported service pack of Outlook 2007 for Exchange Server archiving of Exchange Server 2010 targets. However, we recommend you install Outlook 2007 SP3.

k. This footnote applies to Enterprise Vault 9.0.2 and later service packs, and to Enterprise Vault 10.0 and service packs. Requires Microsoft hotfix http://support.microsoft.com/kb/2475891.

l. To target Exchange Server 2013, you must install Outlook 2007 SP3 with update package KB2596598 or later update.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Microsoft Management Console (MMC)

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
MMC	1.1	N	N	N	N
	1.2, 2.0	Y	Y	Y	N
	3.0	Y	Y	Y	Y

Web browsers

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Internet Explorer	4.0, 5.0, 5.5, 5.5 SP1	N	N	N	N
	5.5 SP2	N	N	N	N
	6.0, 6.0 SP1, 6.0 SP2	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	N	Y	Y[a]	Y[a]
	11.0	N	N	P	Y[a]
Mozilla Firefox	All versions	N	N	P	P
Safari	3.*n*, 4.0	N	N	P	P
	5.0	N	N	P	P

a. Supported only in Compatibility View.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Server virtualization

Enterprise Vault supports the use of all virtualization technologies that run supported versions of the Windows operating system.

When you deploy Enterprise Vault on virtual servers, you should consider the performance limitations of each virtualization platform relative to the information in the Enterprise Vault *Performance Guide*. See technical note TECH125795 at http://www.symantec.com/docs/TECH125795.

Enterprise Vault supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

Clustering

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Microsoft Server clustering	Windows Server 2003, OR, SP1	Y[a]	Y[a]	N	N
	Windows Server 2003, SP2, R2, R2 SP2	Y[a]	Y[a]	Y[a]	N
	Windows Server 2003, x64 edition, OR, SP1	Y[a]	Y[a]	N	N
	Windows Server 2003, x64 edition, SP2, R2, R2 SP2	Y[a]	Y[a]	Y[a]	N
	Windows Server 2008 SP1, SP2	N	N	N	N
	Windows Server 2008, x64 edition SP1, SP2	N	Y[a]	Y[a]	N
	Windows Server 2008 R2, x64 edition, OR, SP1	N	Y[a, b]	Y[a]	Y[a]
	Windows Server 2012	N	N	N	Y[c, d]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	**8.0**	**9.0**	**10.0**
VERITAS Cluster Server	VCS 4.3 MP1	$Y^{a, e}$	P	N	N
	VCS 5.0	Y^a	Y^a	P	N
	VCS 5.0, x64 edition	N	Y^a	P	N
	VCS 5.1	Y^a	Y	Y^a	N
	VCS 5.1, x64 edition	N	$Y^{f, g}$	$Y^{a, g}$	N
	VCS 5.1 SP1	N	Y^f	Y^a	N
	VCS 5.1 SP1, x64 edition	N	$Y^{f, g}$	$Y^{a, g}$	N
	VCS 5.1 SP2	N	$Y^{f, g}$	$Y^{a, g}$	Y^a
	VCS 6.0.n	N	N	$Y^{a, h}$	$Y^{a, i}$

a. Active/passive clusters, in which one or more active nodes can fail over to a passive node, are supported. Active/active clusters are not supported.

b. Requires Enterprise Vault 8.0 SP4 or later service pack.

c. For the latest information about support for Windows Server 2012, see technical note TECH207259 at http://www.symantec.com/docs/TECH207259.

d. Requires Enterprise Vault 10.0.4 or later service pack.

e. For further configuration information, see technical notes TECH46525 at http://www.symantec.com/docs/TECH46525 and TECH46788 at http://www.symantec.com/docs/TECH46788.

f. See technical note TECH71047 at http://www.symantec.com/docs/TECH71047.

g. Windows Server 2008 R2 or later service pack requires VCS 5.1 SP2.

h. Requires appropriate hotfix (see http://www.symantec.com/docs/TECH178773 on the Symantec support website).

i. Requires Enterprise Vault 10.0.4 or later service pack. Earlier service packs require appropriate hotfix (see http://www.symantec.com/docs/TECH178773 on the Symantec support website).

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Citrix

Symantec provides client support for Citrix-based thin client provisioning. This support is limited to the installation and use of the Enterprise Vault client for Outlook. Support for Vault Cache and Virtual Vault is included if the following criteria are satisfied:

- Vault Cache and Virtual Vault must be configured in header-only mode (no content caching)

- The network connecting the Citrix server and file server hosting the Vault Cache and Virtual Vault files must offer high speed and low latency

- Outlook 2010 or later is required

- Servers must be Windows 2008 R2 or later

- Enterprise Vault Outlook Add-In 9.0.5 or later service pack, or 10.0.4 or later service pack is required

Symantec does not currently support any aspect of its Enterprise Vault server infrastructure provisioned via Citrix.

Microsoft Operations Manager (MOM) and System Center Operations Manager (SCOM)

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
MOM	2005	Y	Y	Y	P
SCOM	2007 OR	Y	Y	N	N
	2007 R2	N	N	Y	Y[a]
	2012	N	N	N	Y[b]

a. Enterprise Vault 10.0.3 and later require Cumulative Update 6 http://support.microsoft.com/kb/2626076.

b. Enterprise Vault 10.0.3 and later require Cumulative Update 3 http://support.microsoft.com/kb/2756127.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Symantec backup agents for Enterprise Vault

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Symantec Backup Exec	12 OR	Y	N	N	N
	2010 OR	Y	Y	N	N
	2010 R2	Y	Y	Y[a]	N
	2010 R3	Y	Y	Y	Y[b]
	2012	N	Y	Y	Y[c]
Symantec NetBackup	7.0.*n*	N	Y[d]	Y[d]	N
	7.1	N	N	Y[d]	Y[d]
	7.5	N	Y[d]	Y[d]	Y[d]
	7.6	N	N	N	Y[d, e]

a. Requires Enterprise Vault 9.0, 9.0.1, or 9.0.2.

b. Requires Backup Exec 2010 R3 revision 5204 Hotfix 161390. See technical note TECH161390 at http://www.symantec.com/docs/TECH161390.

c. Enterprise Vault 10.0.0, 10.0.1, and 10.0.2 only. Support for Enterprise Vault 10.0.3 and later service packs is pending.

d. Symantec NetBackup Agent for Enterprise Vault does not support Enterprise Vault in an environment clustered using VCS. See technical note TECH 126902 at http://www.symantec.com/docs/TECH126902.

e. Requires Enterprise Vault 10.0.3 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

FIPS 140-2 compliance

Federal Information Processing Standards (FIPS) 140-2 is a standard for cryptographic modules in computer systems.

The table in this section shows the versions of Enterprise Vault, Compliance Accelerator and Discovery Accelerator that are FIPS 140-2-compliant.

Where the Enterprise Vault documentation states that a version of Enterprise Vault is FIPS 140-2-compliant, it means that:

- Enterprise Vault uses FIPS 140-2-validated instances of algorithms and hashing functions in all instances where data is encrypted or hashed.

- Enterprise Vault manages cryptographic keys and message authentication in a secure manner, as required of FIPS 140-2-validated cryptographic modules.

For more information about Enterprise Vault and compliance with the FIPS 140-2 standard, see the following article on the Symantec support website:

http://www.symantec.com/docs/DOC4820

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
Enterprise Vault	N	N	Y[a]	Y[b]
Compliance Accelerator	N	N	Y[a]	Y[b]
Discovery Accelerator	N	N	Y[a]	Y[b]

a. Requires Enterprise Vault 9.0.3 or later service pack.

b. Requires Enterprise Vault 10.0.1 or later service pack.

IPv6 support

General support for IPv6 was introduced in Enterprise Vault versions 9.0.3 and 10.0.1. The following document on the Symantec support website provides more information:

http://www.symantec.com/docs/DOC5628

Note the following exceptions to Enterprise Vault's IPv6 support:

- No version of Enterprise Vault supports SMTP archiving in an IPv6 environment.

- Enterprise Vault 9.0.3 in an IPv6 environment does not support the Enterprise Vault Server Settings Migration Wizard.

- Enterprise Vault 9.0.3 running on Microsoft Cluster Services in an IPv6 environment does not support Domino Server archiving.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Storage devices, appliances, and software

This chapter details compatibility between Enterprise Vault and the storage products to which it can archive data.

Where appropriate, the tables in this chapter indicate the specific third-party product version that was tested with Enterprise Vault.

If there is a subsequent minor release that provides fixes without changing existing functionality, Symantec supports use of Enterprise Vault with that minor release unless stated otherwise.

Symantec supports archiving from Enterprise Vault to any high-performing disk storage that is:

■ A directly attached or Storage Area Network (SAN) attached volume formatted as NTFS.

■ Network Attached Storage (NAS) that is accessible over the CIFS/SMB protocol. For more information, see technical note HOWTO75108 at http://www.symantec.com/docs/HOWTO75108.

■ Supported by an Enterprise Vault Storage Streamer API implementation.

■ A Network File System (NFS) share. For more information, see technical note HOWTO84785 at http://www.symantec.com/docs/HOWTO84785.

Storage devices: CIFS/SMB

The following table shows Enterprise Vault support for storage devices using access over the CIFS/SMB protocol.

Item	Enterprise Vault			
	2007	8.0	9.0	10.0
EMC Celerra (DART 5.5)	Y[a]	Y[a]	Y[a]	Y[a]
EMC Celerra (DART 5.6.38 or later service pack)	Y[a, b]	Y[a]	Y[a]	Y[a]
EMC VNX Series (DART 7.0.12 or later)	N	N	Y[a]	Y[a, c]
EMC Data Domain (DDOS 4.3.1 or later)	Y[d]	N	N	N
EMC Data Domain (DDOS 4.5.3 or later)	N	Y[a]	Y[a]	N
EMC Data Domain (DDOS 5.1, 5.2, 5.4[e] or later)	N	N	Y[a]	Y[a, f]
EMC Isilon OneFS Scale Out Storage 6.5 or later	N	N	N	Y[c, g, h]
EMC Isilon OneFS Scale Out Storage 7.n	N	N	Y[h, i, j, k]	Y[h, l, m]
Fujitsu ETERNUS DX	N	Y	Y	P
Fujitsu ETERNUS CS	N	N	N	Y[a]
Hitachi Content Archive Platform 1.6[n]	Y[a, o]	N	N	N
Hitachi Content Archive Platform 2.n[n]	Y[o, p]	N	N	N
Hitachi Content Archive Platform 2.6[n]	Y[o]	Y[o, q]	Y[o]	N
Hitachi Content Platform 3.0.1[n]	Y[o, r]	Y[o, s]	Y[o]	N
Hitachi Content Platform 3.1[n]	N	Y[o, s]	Y[o]	N
Hitachi Content Platform 4.0 (4.0.0.127 or later 4.0.$n.n$ version) and 4.1.$n.n$[n]	N	Y[o, s]	Y[o, k]	Y[o]
Hitachi Content Platform 5.0.1[n]	N	N	N	Y[m, t]
Hitachi Content Platform 6.0.n[n]	N	N	Y[u, t]	Y[m, t, v]
HP X9000 Systems (IBRIX) 5.5.2	N	N	Y[g]	P
HP X9000 Systems (IBRIX) 6.0, 6.1	N	N	Y[a]	Y[a, c, w]
HP StoreAll Storage 6.2, 6.3	N	N	Y[a, x]	Y[a, c]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Enterprise Vault			
	2007	8.0	9.0	10.0
IBM N series running Data ONTAP 7.1	Y[a, y]	N	N	N
IBM N series running Data ONTAP 7.2	Y[a, y]	Y[a, y]	Y[a, y]	Y[a, y]
IBM N series running Data ONTAP 7.3	Y	Y	Y[a, y]	Y[a, y]
IBM N series running Data ONTAP 8.0	N	N	Y[a, y]	Y[a, y]
IBM N series running Data ONTAP 8.1	N	N	Y[a, y]	Y[a, c, y]
IBM Scale Out Network Attached Storage (SONAS)	N	N	N	Y[c, g, z]
IBM Storwize V7000 Unified	N	N	N	Y[c, g, z]
Isilon IQ Clustered Storage System	Y	N	P	P
iTernity Compliant Archive Solution	N	Y[aa, ab, ac]	Y[ab]	Y[ab]
KOM Networks KOMpliance Secure Archive Storage	N	Y[s, ab, ad]	P	P
NEC HYDRAstor (2.2.0 or later service pack)	Y	Y[a, aa]	P	P
NEC HYDRAstor (3.1.2 or later service pack)	N	N	P	Y[a, ae]
NetApp (Filer, NearStore, NearStore with SnapLock) ONTAP 7.1	Y[a, y]	N	N	N
NetApp (Filer, NearStore, NearStore with SnapLock) ONTAP 7.2	Y[a, y]	Y[a, y]	Y[a, y]	Y[a, y]
NetApp (Filer, NearStore, NearStore with SnapLock) ONTAP 7.3.*n*	Y[a, y]	Y[a, y]	Y[a, y]	Y[a, y]
NetApp (Filer, NearStore, NearStore with SnapLock) ONTAP 8.0	N	Y[y]	Y[y]	Y[a, y]
NetApp (Filer, NearStore, NearStore with SnapLock) ONTAP 8.1	N	N	Y[a, y]	Y[a, y]
Nexsan Assureon Archive	Y[ab]	N	P	P
Oracle Pillar Axiom	Y[a]	Y[a, s]	Y[a]	Y[a]
Oracle Sun ZFS Storage Appliance - Sun Storage 7000 Series	N	Y[g, aa]	Y[g, k]	Y[c, g]
Oracle Sun ZFS Storage Appliance - Oracle ZFS Storage ZS3 Series	N	N	Y[g, af]	Y[c, g]
Permabit Enterprise Archive	Y[a]	Y[a]	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
Plasmon UDO (via Pegasus InveStore software)	Y	N	P	P
Plasmon UDO Archive Appliance	Y[a]	N	P	P
PowerFile Active Archive Appliance	Y[ab]	N	P	P
SUN Fire X4500	Y	P	P	P
Sun StorageTek 5220 NAS OS 4.12, 4.20, 4.21, 4.22	Y[a]	P	P	P
Sun StorEdge 5310 NAS OS 4.12, 4.20, 4.21, 4.22	Y[a]	P	P	P
Sun StorageTek 5320 NAS OS 4.20, 4.21, 4.22	Y[a]	Y	P	P
Sun Storage 7000 Unified Open Storage Systems	Y	Y	Y	P
Symantec FileStore Appliances running FileStore 5.5 SP1 RP2 or a later 5.5 release: ■ Symantec FileStore Software Appliance ■ Symantec FileStore N8000 ■ Huawei Symantec N8000 ■ Huawei N8000 ■ Fujitsu UDS 3000 ■ Xiotech ISE NAS	N	N	Y[g]	P
Symantec FileStore Appliances running FileStore 5.6 and 5.7: ■ Symantec FileStore Software Appliance ■ Symantec FileStore N8000 ■ Huawei Symantec N8000 ■ Huawei N8000 ■ Fujitsu UDS 3000 ■ Xiotech ISE NAS	N	N	Y	Y
TotalTec TrustWorthy Appliance	Y	P	P	P

a. WORM feature also supported.

b. Requires Enterprise Vault 2007 SP4 or later service pack.

c. Requires Enterprise Vault 10.0.1 or later service pack.

d. De-duplication feature is not supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

e. Enterprise Vault 10.0.3 or later service pack is recommended.

f. EMC Data Domain Retention Lock software may be used, but there are deployment considerations. For more information about using EMC Data Domain as primary storage, see the EMC Data Domain and Symantec Enterprise Vault Integration Guide.

g. Non-WORM only.

h. Contact EMC for the up to date document entitled, "EMC Isilon share configuration for Symantec Enterprise Vault", which contains important information for the configuration of this device.

i. Non-WORM only for Enterprise Vault 9.0.2, 9.0.3, and 9.0.4. WORM is also supported by Enterprise Vault 9.0.5 or later service pack.

j. For Enterprise Vault 9.0.2, 9.0.3, and 9.0.4, select "Network Share" in the Administration Console to create a partition on this device. See technical note HOWTO75108 at http://www.symantec.com/docs/HOWTO75108. For Enterprise Vault 9.0.5 and later, this device is listed in the Administration Console.

k. Requires Enterprise Vault 9.0.2 or later service pack.

l. Non-WORM only for Enterprise Vault 10.0.2, and 10.0.3. WORM is also supported by Enterprise Vault 10.0.4 or later service pack.

m. Requires Enterprise Vault 10.0.2 or later service pack.

n. All new HCP partitions must be created with the HCP Adapter for Symantec Enterprise Vault. CIFS support is provided only for customers with existing CIFS partitions on HCP devices.

o. Enterprise Vault retention categories that would cause a retention date later than January 19, 2038 are not supported. Infinite retention is not supported.

p. See technical note TECH50928 at http://www.symantec.com/docs/TECH50928.

q. Requires Enterprise Vault 8.0 SP1 or later service pack.

r. Requires Enterprise Vault 2007 SP6 or later service pack.

s. Requires Enterprise Vault 8.0 SP3 or later service pack.

t. Requires specific device configuration. Contact Hitachi Data Systems for more information.

u. Requires Enterprise Vault 9.0.5 or later service pack.

v. See technical note TECH196137 at http://www.symantec.com/docs/TECH196137.

w. In the Enterprise Vault Administration Console, select "HP StoreAll Storage" to create a partition on this device.

x. In the Enterprise Vault Administration Console, select "HP X9000 Systems (IBRIX)" to create a partition on this device.

y. The Enterprise Vault PST Locator task will not find PST files on a MultiStore (vFiler) system. The PST Locator task will find PST files on a NearStore system that is running ONTAPI 1.4 or above.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

z. Requires specific device configuration. Contact IBM for more information.

aa. Requires Enterprise Vault 8.0 SP2 or later service pack.

ab. WORM only.

ac. For essential information about using iTernity Compliant Archive Solution with Enterprise Vault 8.0 SP2 or later service pack, see the following page on the iTernity website:
http://www.iternity.com/faq-details/items/how-do-i-configure-ifsg-when-integrating-symantec-enterprise-vault-version-80.html

ad. Enterprise Vault retention categories that would cause a retention date later than December 31, 2037 are not supported. Infinite retention is not supported.

ae. Enterprise Vault's **Create Vault Store Partition with security ACLs** feature is not supported.

af. Requires Enterprise Vault 9.0.3 or later service pack.

Storage devices: Streamer API

The following table shows Enterprise Vault support for storage devices using an Enterprise Vault Storage Streamer API implementation.

Item	Enterprise Vault			
	2007	8.0	9.0	10.0
Dell DX Object Storage platform[a]	N	N	Y[b, c]	Y[b]
Caringo CAStor[a]	N	N	Y[b, c]	Y[b]
Hitachi Content Platform 4.0 (4.0.0.127 or later 4.0.$n.n$ version) and 4.1.$n.n$[d, e]	N	N	Y[b, f, g, h, i]	Y[b, g, h]
Hitachi Content Platform 5.n[d, e]	N	N	Y[b, g, h, i]	Y[b, g, h]
Hitachi Content Platform 6.n[d, e]	N	N	Y[b, g, i, j]	Y[b, g, j]
NetApp StorageGRID 9.n[e]	N	N	P	Y[b, k, l]

a. The appropriate streamer software required to create a partition on this device is installed as part of Enterprise Vault.

b. Both WORM and non-WORM features supported.

c. If you are using Dell DX Object Storage platform/Caringo CAStor and you experience poor post-processing performance, we recommend that you upgrade to Enterprise Vault 9.0.3. Post-processing checks backup status on the vault store partition and processes backed-up items.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

d. See
http://www.hds.com/assets/pdf/hcp-failover-processing-using-storage-adapter-for-symantec-enterprise-vault.pdf

e. Contact the storage vendor to obtain the appropriate streamer software for your storage device, which you must install before you create the partition.

f. If you are using Hitachi Content Platform 4.0.*n.n* or 4.1.*n.n* via HTTP and you experience poor post-processing performance, we recommend that you upgrade to Enterprise Vault 9.0.3 or later service pack. Post-processing checks backup status on the vault store partition and processes backed-up items.

g. SSL not supported for Domino Server archiving.

h. Requires HCP streamer version 1.1.12 or later service release. Note that version 1.1.12 fixes the issue described in technical note TECH188919 at http://www.symantec.com/docs/TECH188919.

i. Requires Enterprise Vault 9.0.2 or later service pack.

j. Version 1.1.12 of the HCP streamer is the minimum supported version for existing implementations. However, Symantec recommends you upgrade to version 1.2.1 or later service release of the HCP Adapter for Symantec Enterprise Vault. New implementations require version 1.2.1 or later service release. Note that version 1.1.12 fixes the issue described in technical note TECH188919 at http://www.symantec.com/docs/TECH188919.

k. Requires Enterprise Vault 10.0.2 or later service pack.

l. Requires NetApp streamer 1.0.0 or later.

EMC Centera/EMC Atmos

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
EMC Centera	Y	Y	Y	Y
EMC Atmos	N	N	Y[a, b, c]	Y[a, c]

a. For more information about configuring EMC Atmos for use with Enterprise Vault, see the following article on the EMC website (requires registration):
http://powerlink.emc.com/km/live1/en_US/Offering_Technical/White_Paper/h11068-app-config-atmoscas.pdf

b. Requires Enterprise Vault 9.0.3 or later service pack.

c. There is a limitation in Enterprise Vault versions prior to 10.0.2, where the EVSVR interactive mode Dump Saveset command fails when it creates the Clip Descriptor File if the content address of the clip contains the "/" character.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

EMC Centera SDK and CentraStar/Atmos

The following tables show which version of the EMC Centera SDK is supplied with each Enterprise Vault version, and the CentraStar/Atmos releases against which testing was performed.

Note: If you are planning to upgrade an existing Enterprise Vault installation, use the tables to see which version of the SDK is supplied with the version of Enterprise Vault you are upgrading to. We recommend that you then check with EMC that the version of CentraStar/Atmos you are using is supported by that SDK.

Enterprise Vault version	Centera SDK version (build number)	CentraStar version
2007 OR, SP1, SP2, SP3	3.1 SP1 (3.1.544.0)	3.1.n, 4.0.n
2007 SP4 8.0 OR	3.2 (3.2.647.0)	3.1.n, 4.0.n, 4.1.n
2007 SP5, SP6 8.0 SP1, SP2, SP3	3.2 SP3 (3.2.661.0)	3.1.n, 4.0.n, 4.1.n
8.0 SP4, SP5 9.0, 9.0.1, 9.0.2, 9.0.3, 9.0.4 10.0, 10.0.1, 10.0.2	3.2 P5 (3.2.705)	3.1.n, 4.0.n, 4.1.n, 4.2.n
9.0.5 10.0.3, 10.0.4	3.3 (3.3.718)	3.1.n, 4.0.n, 4.1.n, 4.2.n

Enterprise Vault version	Centera SDK version (build number)	Atmos version
9.0.3, 9.0.4 10.0, 10.0.1, 10.0.2	3.2 P5 (3.2.705)	2.0.n
9.0.5 10.0.3, 10.0.4	3.3 (3.3.718)	2.0.n
10.0.2	3.2 P5 (3.2.705)	2.1.n[a]
10.0.3, 10.0.4	3.3 (3.3.718)	2.1.n[a]

a. If you are running Atmos version 2.1.0.n, hotfix 357 is required. Contact EMC for more information.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Notes

- In the **CentraStar version** and **Atmos version** columns in the tables above, *n* represents any minor version number. For example, 3.0.*n* indicates that versions 3.0.1-827-626-11704 and 3.0.1-1048-665-12506 are supported.

- For optimum performance, and to ensure adoption of EMC Centera best practices, Symantec recommends using the Centera in CPM mode. All Enterprise Vault performance and scalability testing is done in CPM mode, and Enterprise Vault is pre-configured for Centera with all best practice settings in place.

Secondary storage devices

The secondary storage devices in the table below require migration of data contained in Enterprise Vault collection files. For more information about migrating Enterprise Vault data to these secondary storage devices, see the technical notes referred to in the table footnotes.

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
Amazon S3 Storage	N	N	N	Y
AT&T Synaptic Storage	N	N	N	Y
EMC Data Domain	N	N	N	Y[a]
IBM Data Retention 550 (DR550)[b]	Y	Y	Y	P
IBM Information Archive 1.1, 1.2[b]	N	Y	Y[c]	P
Fujitsu ETERNUS (Content Archive Manager 1.4)[d]	Y	N	N	N
Fujitsu ETERNUS AS500[d]	N	Y	Y	P
Nirvanix Storage Delivery Network[e]	N	N	N	N
Rackspace Cloud Files	N	N	N	Y

a. When you use EMC Data Domain as secondary storage, EMC Data Domain Retention Lock software cannot be used, and a primary vault store partition must be sized and provisioned. For more information, see the EMC Data Domain and Symantec Enterprise Vault Integration Guide.

b. See technical note TECH49972 at http://www.symantec.com/docs/TECH49972.

c. If you use the 64-bit IBM Tivoli Storage Manager Backup-Archive client, you must install both the Client API (64-bit) Runtime Files and the Client API (32-bit) Runtime Files as part of a custom client installation.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

d. See technical note TECH49971 at http://www.symantec.com/docs/TECH49971.

e. On October 1, 2013, Nirvanix voluntarily sought Chapter 11 bankruptcy protection. For more information, see http://www.nirvanix.com/.

Storage software

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Windows NTFS[a]	Windows 2000, Windows Server 2003 OR, SP1	Y	Y	N	N
	Windows Server 2003 SP2 or later service pack	Y	Y	Y	Y
	Windows Server 2008	Y	Y	Y	Y
	Windows Server 2012	Y	Y	Y	Y
Windows Storage Server	—	Y	Y	Y	Y
Centera CentraStar	See "EMC Centera SDK and CentraStar/Atmos" on page 36.				
Pegasus InveStore	4.2.1, 4.30	Y	P	P	P
Quantum StorNext Storage Manager with a StorNext file system	3.1.2	Y	P	P	P
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b Sun StorageTek SAM-FS 4.5 U5	N	N	N	N
SAMBA and Sun StorageTek SAM-FS on Solaris 10 Update 4	SAMBA 3.0.25a Sun StorageTek SAM-FS 4.6	Y	N	N	N
SAMBA and Solaris ZFS on Solaris 10 Update 4	—	Y	N	N	N

a. A standard NTFS file system mounted on fast access media (such as SAN, NAS, or DAS) is an acceptable platform for Enterprise Vault, offering speed, scalability, and security. Some vendors offer an NTFS front-end to other media (such as offline or WORM). Enterprise Vault should work with such systems, but care should be taken of their specific characteristics, such as slower access speeds. It is recommended that the index data is not placed on such alternate media, even though it is NTFS-based.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Secondary storage software

The secondary storage software listed below enables migration of data contained in Enterprise Vault collection files.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
IBM Tivoli Storage Manager[a]	5.1, 5.2, 5.3	Y	N	N	N
	5.4	Y	Y	Y	P
	5.5	N	P	Y[b]	P
	6.1	N	Y	Y[b]	N
	6.2	N	Y	Y[b]	Y
Veritas NetBackup	5.1, 6.0	Y[c]	N	P	P
	5.1, 6.0, x64 editions	N	N	N	N
	6.5	Y[d]	Y[d]	Y[d]	P
	6.5, x64 edition	Y[d, e]	Y[d, f]	Y[d, f]	P
Symantec NetBackup	7.0.n	N	Y[g, h]	Y[g]	Y
	7.1	N	Y	Y	Y
	7.5	N	Y	Y	Y
	7.6	N	N	P	P
Symantec Backup Exec	2010	N	Y[i]	P	P
	2010 R2	N	P	Y	P
	2010 R3	N	N	Y	Y
	2012	N	Y	Y	Y
SAMBA and Sun StorageTek SAM-FS on Solaris 10	SAMBA 3.0.21b	Y	P	P	P
	Sun StorageTek SAM-FS 4.5 U5				

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Hummingbird NFS Maestro Client 2007 on Vault Server; Sun StorageTek SAM-FS on Solaris 10	Hummingbird NFS Maestro Client 2007. Sun StorageTek SAM-FS 4.5 U5.	Y	P	P	P

a. See technical note TECH49972 at http://www.symantec.com/docs/TECH49972.

b. If you use the 64-bit IBM Tivoli Storage Manager Backup-Archive client, you must install both the Client API (64-bit) Runtime Files and the Client API (32-bit) Runtime Files as part of a custom client installation.

c. See technical note TECH49824 at http://www.symantec.com/docs/TECH49824.

d. See technical notes TECH70427 at http://www.symantec.com/docs/TECH70427 and TECH72197 at http://www.symantec.com/docs/TECH72197.

e. Enterprise Vault must run on a 32-bit server, with 32-bit Veritas NetBackup client.

f. Enterprise Vault 8.0 SP1 and earlier must run on a 32-bit server, with 32-bit Veritas NetBackup client. Enterprise Vault 8.0 SP2 and later can run on 32-bit and 64-bit servers, with Veritas NetBackup 6.5.

g. See technical note TECH127059 at http://www.symantec.com/docs/TECH127059. From this page you can download the *Symantec NetBackup for Enterprise Vault Agent Administrator's Guide*, which includes information about the NetBackup Enterprise Vault Migrator.

h. Requires Enterprise Vault 8.0 SP3 or later service pack.

i. Requires Enterprise Vault 8.0 SP3 or later service pack, and Backup Exec Migrator for Enterprise Vault.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Exchange archiving

This chapter contains information about compatibility with Enterprise Vault Exchange archiving server components.

For information about compatibility with Enterprise Vault Exchange archiving client components, see "Exchange archiving client compatibility" on page 51.

Exchange System Manager (ESM)

Microsoft Exchange System Manager (ESM) is a prerequisite on the Enterprise Vault server for Enterprise Vault 7.0 SP2 and earlier versions. See the following subsections for more information.

Note: You cannot use Exchange System Manager on an Enterprise Vault server to manage Exchange Server. The version of `mapi32.dll` used by Enterprise Vault is not compatible with that required by Exchange System Manager.

Enterprise Vault versions where ESM is not a prerequisite

From Enterprise Vault 7.0 SP3 onwards, it is possible to run an Exchange mailbox archiving task or Journaling task without installing ESM on the Enterprise Vault server.

The ability to synchronize inherited permissions from the Exchange server to users' archives requires ESM to be installed on the Enterprise Vault server. Note the following:

■ If ESM is installed on an Enterprise Vault server running 32-bit Windows Server 2003, you can still synchronize inherited permissions from the Exchange server to users' archives.

■ Windows Server 2003 x64 SP2 or later and Windows Server 2008 x64 or later prevent Exchange Server 2003 ESM from installing, so you cannot synchronize inherited permissions if the Enterprise Vault server uses these operating systems.

Enterprise Vault 7.0 SP3 and later versions of Enterprise Vault still include the ability to synchronize delegate permissions; that is, permissions set through Active Directory users and computers, or through Outlook folder permissions.

Enterprise Vault versions where ESM is a prerequisite

In Enterprise Vault 7.0 SP2 and earlier versions, Enterprise Vault servers with an Exchange mailbox archiving task or Journaling task must have the ESM tools and fixes shown in the table below.

Note: Exchange Management Console (the management tool with Exchange Server 2007) is currently not supported on any version of the Enterprise Vault server. To archive from Exchange Server 2007, install Exchange System Manager for Exchange Server 2003 on the Enterprise Vault server. Outlook 2003 is also still required on the Enterprise Vault server, even if all of your target Exchange servers are running Exchange Server 2007.

OS on Enterprise Vault server	Exchange Server version			
	5.5	2000	2003	2007
Windows 2000 Server	Exchange Server 2000 Exchange System Manager. If archiving from a computer that is running Exchange Server 5.5, include support for Exchange Server 5.5 Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Exchange Server 2000 Exchange System Manager. Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Exchange Server 2000 Exchange System Manager. Exchange 2000 Server Service Pack 3 Exchange 2000 Post-Service Pack 3 (SP3) Rollup Patch 6487.1	Not supported
Windows Server 2003	Exchange Server 2003 Exchange System Manager or Exchange Server 2003 Exchange System Manager Service Pack 1 (SP1)	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2
Windows Server 2008	Exchange Server 2003 Exchange System Manager or Exchange Server 2003 Exchange System Manager Service Pack 1 (SP1)	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2	Exchange Server 2003 Exchange System Manager OR, SP1, SP2

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Exchange Server

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Exchange Server 5.5	OR, SP1, SP2, SP3, SP4	N	N	N	N
Exchange Server 2000	OR, SP1, SP2	Y	N	N	N
	SP3	Y	Y	Y	Y
Exchange Server 2003	OR, SP1	Y	Y[a]	Y[a]	Y[a]
	SP2	Y	Y[a]	Y[a]	Y[a]
Exchange Server 2003 x64 edition	OR, SP1, SP2	N	N	N	N
Exchange Server 2007, x64 edition	OR	Y[b]	Y[b]	Y	Y
	SP1	Y[c,d]	Y	Y	Y
	SP2	Y[c,d]	Y	Y	Y
	SP3	Y	Y	Y	Y
Exchange Server 2010[e]	OR	N	N	N	N
	SP1	N	N	Y	Y
	SP2	N	N	Y	Y
	SP3	N	N	Y	Y[f]
Exchange Server 2013	OR	N	N	N	Y[g]
	CU1	N	N	N	Y[g, h]
	CU2	N	N	N	Y[h, i]
	CU3	N	N	N	P

a. The following are required on each Windows 2003 Server on which you install the Enterprise Vault Outlook Web Access (OWA) 2003 Extensions: Windows Server 2003 Service Pack 2 or later and Exchange Server 2003 Service Pack 1 or later.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

b. Requires Enterprise Vault 2007 or later service pack. Deployment of the latest Enterprise Vault service pack is recommended.

Outlook 2003 must be installed on the Enterprise Vault server that is archiving from Exchange Server 2007.

Exchange Server 2007 Outlook Web Access (OWA) is supported.

For further essential information about support for Exchange Server 2007, see the Enterprise Vault release notes.

c. OWA on Exchange 2007 SP1 requires Enterprise Vault 2007 SP2 or later service pack.

d. Exchange 2007 is supported on Windows Server 2008 with Enterprise Vault 2007 SP3 or later service pack. Enterprise Vault 2007 is not supported on Windows Server 2008.

Enterprise Vault 2007 running on Windows Server 2003 is supported in a domain with Windows Server 2008 domain controllers, where the domain functional level is Windows Server 2003 or 2008, but only if the forest functional level is set to Windows Server 2003.

e. For information about using Enterprise Vault 8.0 for journaling of user mailboxes on Exchange Server 2010, see technical note TECH135689 at http://www.symantec.com/docs/TECH135689.

f. See technical note TECH205513 at http://www.symantec.com/docs/TECH205513.

g. Requires Enterprise Vault 10.0.3 with the appropriate hotfix (see http://www.symantec.com/docs/TECH201489 on the Symantec support website), or later service pack.

h. See article DOC6602 at http://www.symantec.com/docs/DOC6602 for the latest information about Exchange Server 2013 cumulative update support.

i. Requires Enterprise Vault 10.0.4 with appropriate hotfix (see http://www.symantec.com/docs/TECH209191 on the Symantec support website), or later service pack.

Exchange Online

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Microsoft Business Productivity Online Standard Suite (BPOS)	–	N	Y[a]	Y	Y
Microsoft Office 365	–	N	N	Y[b]	Y[b]

a. Requires Enterprise Vault 8.0 SP4 or later service pack.

b. See technical note TECH169342 at http://www.symantec.com/docs/TECH169342.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault Data Classification Services

Enterprise Vault Data Classification Services uses various components of Enterprise Vault and Symantec Data Loss Prevention to automate the classification of Microsoft Exchange messages that are managed in Enterprise Vault.

Enterprise Vault versions older than version 10.0 OR do not support Symantec Data Loss Prevention.

Item	Version	Symantec Data Loss Prevention					
		11.1	11.1.1	11.2	11.5	11.6.*n*	12.0.*n*
Enterprise Vault	10.0 OR	Y[a]	Y	N	N	N	N
	10.0.1, 10.0.2, 10.0.3	N	N	N	Y	Y[b]	N
	10.0.4	N	N	N	N	Y	Y

a. Requires two hotfixes for Data Loss Prevention 11.1. For more information, see technical note TECH165969 at http://www.symantec.com/docs/TECH165969.

b. See http://www.symantec.com/connect/articles/upgrade-dlp-enforce-manually.

Exchange Server OWA control file versions

As Enterprise Vault OWA Extensions modify OWA control files on Exchange Server 2003, the version of these files must be one that is supported by Enterprise Vault.

The control file versions supported are shown in the table below.

Exchange Server 2003 hotfixes may modify OWA control files. If you have installed an Exchange Server 2003 hotfix that has created an unsupported version of the OWA control files folder, or modified any files in the control files folder, a "Save file error" will be reported when you attempt to install the Enterprise Vault OWA Extensions.

Exchange Server version	Control file version	Enterprise Vault			
		2007	8.0	9.0	10.0
Exchange Server 2003 + SP1	6.5.7226.0	Y	Y	Y	Y
Exchange Server 2003 + SP1 + hotfix 931978	6.5.7234.20	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Exchange Server version	Control file version	Enterprise Vault			
		2007	8.0	9.0	10.0
Exchange Server 2003 + SP2	6.5.7638.1	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v1	6.5.7651.9	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 911829 v2	6.5.7651.25	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 924334 v1	6.5.7651.43	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 924334 v2	6.5.7651.60	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 926666	6.5.7651.60[a]	Y	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 928872	6.5.7652.8	Y[b]	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 929895	6.5.7653.3	Y[c]	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 935489	6.5.7653.6	Y[d]	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 943068	6.5.7653.21	Y[d]	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 956398	6.5.7654.4	Y[e]	Y	Y	Y
Exchange Server 2003 + SP2 + hotfix 967594	6.5.7655.2	Y[f]	Y[g]	Y	Y
Exchange Server 2003 + SP2 + hotfix 963664 v1	6.5.7655.4	Y[f]	Y[h]	Y	Y
Exchange Server 2003 + SP2 + hotfix 973629	6.5.7655.7	Y[i]	Y[j]	Y	Y
Exchange Server 2003 + SP2 + hotfix 971660/ 963664 v2	6.5.7655.8	Y[i]	Y[j]	Y	Y
Exchange Server 2003 + SP2 + hotfix 977720	6.5.7655.10	N	Y[k]	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Exchange Server version	Control file version	Enterprise Vault			
		2007	8.0	9.0	10.0
Exchange Server 2003 + SP2 + hotfix 2628229	6.5.7656.5	N	N	Y[l]	Y[m]

a. Exchange Server 2003 SP2 hotfix 926666 (the equivalent of Exchange Server 2003 SP1 hotfix 931978) does not change the control file version.

b. Requires Enterprise Vault 2007 original release with the appropriate hotfix (see http://www.symantec.com/docs/TECH53072 on the Symantec support website), or later service pack.

c. Requires Enterprise Vault 2007 SP3 or later service pack.

d. Requires Enterprise Vault 2007 SP2 with the appropriate hotfix (see http://www.symantec.com/docs/TECH60003 on the Symantec support website), or later service pack.

e. Requires Enterprise Vault 2007 SP4 with the appropriate hotfix or later service pack.

f. Requires Enterprise Vault 2007 SP6 or later service pack.

g. Requires Enterprise Vault 8.0 SP3 or later service pack.

h. Requires Enterprise Vault 8.0 SP2 or later service pack.

i. Requires Enterprise Vault 2007 SP6 with the appropriate hotfix (see http://www.symantec.com/docs/TECH76302 on the Symantec support website), or later service pack.

j. Requires Enterprise Vault 8.0 SP4 or later service pack.

k. Requires Enterprise Vault 8.0 SP3 with the appropriate hotfix (see http://www.symantec.com/docs/TECH125706 on the Symantec support website), or later service pack.

l. Requires Enterprise Vault 9.0.5 or later service pack, or Enterprise Vault 9.0 or later service pack with appropriate hotfix (see http://www.symantec.com/docs/TECH205192 on the Symantec support website).

m. Requires Enterprise Vault 10.0.4 or later service pack, or Enterprise Vault 10.0 or later service pack with appropriate hotfix (see http://www.symantec.com/docs/TECH205192 on the Symantec support website).

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault OWA Extensions compatibility with Enterprise Vault Server

The following table shows the compatibility of Enterprise Vault OWA Extensions with Enterprise Vault Server versions.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Enterprise Vault OWA Extensions for OWA 2000 and 2003	2007	Y	Y	N	N
	8.0	Y	Y	Y	N
	9.0	N	Y	Y	Y
	10.0	N	N	Y	Y[a]
Enterprise Vault OWA Extensions for OWA 2007	8.0	Y	Y	Y	N
	9.0	N	Y	Y	Y
	10.0	N	N	Y	Y
Enterprise Vault OWA Extensions for OWA 2010 SP1 and later service packs	9.0	N	N	Y	Y
	10.0	N	N	Y	Y
Enterprise Vault Office Mail App for OWA 2013	10.0	N	N	N	Y[b]

a. Enterprise Vault 10.0.4 OWA Extensions for OWA 2000 cannot be installed on Exchange Servers hosted on Windows operating systems older than Windows 2003 SP1.

b. Requires Enterprise Vault 10.0.3 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Exchange archiving client compatibility

This chapter contains information about compatibility with Enterprise Vault Exchange archiving client components.

For information about the operating systems that Enterprise Vault File System Archiving (FSA) supports for placeholder and file internet shortcut access, see the FSA section "Client access" on page 69.

For information about Compliance Accelerator client compatibility, see "Compliance Accelerator compatibility with other client components" on page 98.

For information about Discovery Accelerator client compatibility, see "Discovery Accelerator compatibility with other client components" on page 104.

Windows client operating systems

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Windows 95	OSR 2, OSR 2.1, OSR 2.5, SP1	N	N	N	N
Windows 98	OR, SE	N	N	N	N
Windows ME	OR	N	N	N	N
Windows XP Professional	OR, SP1	Y	N	N	N
	SP2, SP3	Y	Y	Y[a]	Y[b, c]
Windows XP Professional x64	OR, SP1	N	N	N	N
	SP2	N	N	N	N
Windows XP Home, Media Center, and Tablet PC Editions	OR, SP1, SP2	N	N	N	N
	x64	N	N	N	N
Windows NT 4.0	All versions	N	N	N	N
Windows 2000 (Professional, Server, Advanced Server, DataCenter)	OR, SP1, SP2, SP3, SP4	Y	N	N	N
Windows Server 2003	OR, SP1	Y	Y	Y	P
	R2	Y	Y	Y	P
	SP2	Y	Y	Y	P
	x64	N	N	N	N
Windows Server 2008	SP1, SP2	N	N	N	N
Windows Server 2008 x64 (using WOW64)	SP1	N	Y	Y	P
	SP2	N	Y	Y	P
	R2, R2 SP1	N	Y[d]	Y	Y
Windows Server 2008 x64	SP1	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Windows Server 2012	OR	N	N	N	Y[e, f]
	R2	N	N	N	P
Windows Vista	OR, SP1	Y	Y	Y	Y
	SP2	Y	Y	Y	Y
Windows Vista x64	OR, SP1	Y	Y	Y	Y
	SP2	Y	Y	Y	Y
Windows 7	OR, SP1	N	Y[g]	Y	Y
Windows 7 x64	OR, SP1	N	Y	Y	Y
Windows 8	OR	N	N	N	Y[h]
Windows 8 x64	OR	N	N	N	Y[h]

a. Enterprise Vault 9.0.3 and later service packs require Windows XP SP3.

b. Enterprise Vault 10.0.1 and later service packs require Windows XP SP3.

c. Not supported by Enterprise Vault 10.0.2 API Runtime. See "Enterprise Vault API Runtime" on page 10.

d. Requires Enterprise Vault 8.0 SP4 or later service pack.

e. For the latest information about support for Windows Server 2012, see technical note TECH207259 at
   http://www.symantec.com/docs/TECH207259.

f. Requires Enterprise Vault 10.0.4 or later service pack.

g. Requires Enterprise Vault 8.0 SP3 or later service pack. For more information about Enterprise Vault support for
   Windows 7, see technical note TECH125425 at http://www.symantec.com/docs/TECH125425.

h. Requires Enterprise Vault Outlook Add-In 10.0.3 or later.

Note: The language variants of the Enterprise Vault Outlook Add-Ins are tested against new releases from Microsoft for each major Enterprise Vault release (for example, Enterprise Vault 9.0). The language variants are fully supported for Service Packs but are only tested if there is a known language dependency.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Windows email clients

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Exchange Client	4.0.837.0, 5.0.1458.47	N	N	N	N
Outlook 97	8.02.4212, 8.03.4629, 8.03.5619, 8.04.8018	N	N	N	N
Outlook 98	8.5.5104.6, 8.5.5603.0, 8.5.6204.0, 8.5.6614.0, 8.5.7806.0	N	N	N	N
Outlook 2000	9.0.0.2711, SR-1, SR-1a, SP2, SP3	Y	N	N	N
Outlook 2002[a, b]	10.2627.2625, SP1, SP2, SP3	Y	N	N	N
Outlook 2003	11.5608.5606, SP1	Y	Y	N	N
	SP2	Y[c]	Y[c]	Y[c]	Y[c]
	SP3	Y[d]	Y[d]	Y[d]	Y[d]
Outlook 2007	OR	Y	Y	Y	Y
	SP1, SP2	Y[d]	Y[d]	Y[d]	Y[d]
	SP3	N	Y[d]	Y[d]	Y[d]
Outlook 2010	OR, SP1, SP2	N	N	Y[e, f, g, h]	Y[g, h]
Outlook 2013	OR	N	N	N	Y[i]

a. If you use Outlook 2002, apply SP2 or both SP1 and hotfix 314982. This resolves a problem when trying to forward archived messages that have attachments. See the Administration Console help for more details.

b. There is a problem with Outlook 2002 that prevents the contents of Enterprise Vault shortcuts from being displayed in the Outlook preview pane. A Microsoft hotfix addresses this problem for Outlook 2002, and it is already included in Outlook 2003. Once you have installed the hotfix for Outlook 2002, or you have installed Outlook 2003, there are several registry values to set on each client computer to make the preview pane work. There is a new setting in `DesktopSettings.txt` that makes the Enterprise Vault client automatically create the registry values that are needed. For more information, see the description of FixOutlookPreviewPane in the "Configuring Clients" section of the Administration Console help.

c. See technical note TECH46028 at http://www.symantec.com/docs/TECH46028.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

d. An issue exists in Outlook 2003 SP3 and Outlook 2007, with items that have 2048 or more recipients in the TO, CC or BCC fields, or have more than 2048 attachments. See technical note TECH56978 at http://www.symantec.com/docs/TECH56978. If you are likely to be affected by this issue, it is addressed by Microsoft hotfixes. For Outlook 2003 SP3, see http://support.microsoft.com/kb/948073. For Outlook 2007, see http://support.microsoft.com/kb/951995. The recommended registry value is 0xFFFFFFFF.

e. Requires Enterprise Vault 9.0.1 or later service pack.

f. In Enterprise Vault 9.0.1 and 9.0.2, the HTTP-Only Outlook Add-In is supported with Outlook 2010 against Enterprise Vault 8.0 SP4 and SP5 servers, and against Enterprise Vault 9.0 (original release) servers. However, a hotfix is required for the Enterprise Vault 8.0 SP4 servers and for the Enterprise Vault 9.0 servers:

For Enterprise Vault 8.0 SP4: http://www.symantec.com/docs/TECH141575
For Enterprise Vault 9.0: http://www.symantec.com/docs/TECH141669

No hotfix is required for Enterprise Vault 8.0 SP5 or later servers.

g. Outlook 2010 support requires the Enterprise Vault HTTP-Only Outlook Add-In.

h. If you are running the Outlook 2010 cumulative update released on July 11, 2011 (available at http://support.microsoft.com/kb/2544027) or SP1, see technical note TECH169660 at http://www.symantec.com/docs/TECH169660.

i. Requires Enterprise Vault 10.0.3 or later service pack.

Web browsers

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Internet Explorer	4.0, 5.0, 5.5, 5.5 SP1	N	N	N	N
	5.5 SP2	N	N	N	N
	6.0, 6.0 SP1, 6.0 SP2	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0	N	Y	Y	Y[a]
	10.0	N	N	N	Y[a, b]
	11.0	N	N	P	Y[a, c]
Mozilla Firefox	All versions	N	N	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Safari	3.*n*, 4.0	N	N	P	P
	5.0	N	N	P	P
	6.0	N	N	Y[d]	Y[e]

a. Supported only in Compatibility View.

b. Requires Enterprise Vault 10.0.3 or later service pack.

c. Requires Enterprise Vault 10.0.4 or later service pack.

d. Requires Enterprise Vault 9.0.4 or later service pack.

e. Requires Enterprise Vault 10.0.2 or later service pack.

Browser support for Enterprise Vault Office Mail App for Exchange 2013

		Enterprise Vault Office Mail App
Item	**Version**	**10.0.3 and later**
Chrome	23.0	Y
Firefox	17.0	Y[a]
Internet Explorer	9.0	Y
	10.0	P
Safari	6.*n*	Y
Safari for iPad (iOS 6.*n*)	6.*n*	Y[b]
Safari for iPhone (iOS 6.*n*)	6.*n*	Y[b]

a. See technical note TECH200914 at http://www.symantec.com/docs/TECH200914.

b. Requires Exchange Server 2013 CU1 update.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Mac client operating systems

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Mac OS X	10.4	N	N	N	N
	10.5.n	N	Y[a]	Y	Y
	10.6	N	N	Y	Y
	10.7	N	N	P	Y[b]
	10.8	N	N	N	Y[c]
	10.9	N	N	N	P

a. Requires Enterprise Vault 8.0 SP2 or later service pack.

b. Requires Enterprise Vault 10.0.1 or later service pack.

c. Requires Enterprise Vault 10.0.2 with the appropriate hotfix (see http://www.symantec.com/docs/TECH198442 on the Symantec support website), or later service pack.

Mac email clients

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Entourage	2004	N	Y[a]	Y	N
	2008 (12.1.5 or later)	N	Y[b]	Y	Y
Entourage, Web Services edition	2008 (13.n)	N	N	Y	Y
Outlook 2011 for Mac[c]	OR, SP1	N	N	N	Y
	SP2	N	N	N	Y[d]
	SP3	N	N	N	Y[e, f]

a. Requires Enterprise Vault 8.0 SP3 or later service pack.

b. Requires Enterprise Vault 8.0 SP2 or later service pack.

c. Outlook 2011 for Mac supports only Exchange Web Services versions of Exchange Server. These are Exchange 2007 R2 and Exchange 2010.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

d. Requires Enterprise Vault 10.0.2 with the appropriate hotfix (see http://www.symantec.com/docs/TECH198442 on the Symantec support website), or later service pack.

e. Requires Enterprise Vault 10.0.3 or later service pack.

f. See technical note TECH209123 at http://www.symantec.com/docs/TECH209123.

Mac client browsers

In addition to the requirements shown in the table, you need a version of Safari that is compatible with your version of Mac OS X.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Safari	3.2.1 or later	N	Y[a, b, c]	N	N
	4.n	N	Y[a, b, c]	Y[b, c]	Y[b, c]
	5.0	N	N	Y[b, c]	Y[b, c]
	6.0	N	N	Y[b, c, d]	Y[b, c, e]
Mozilla Firefox	3.n	N	P	P	P

a. Requires Enterprise Vault 8.0 SP2 or later service pack.

b. The Enterprise Vault OWA Extensions are not supported for OWA client access from Safari or Firefox.

c. Enterprise Vault's Archive Explorer, Integrated Search, and Browser Search features are not supported in Safari.

d. Requires Enterprise Vault 9.0.4 or later service pack.

e. Requires Enterprise Vault 10.0.2 or later service pack.

Legacy Mac client support

The following table shows support for Mac clients by versions of Enterprise Vault before version 8.0 SP2.

Item	Version	Enterprise Vault	
		2007	8.0
Outlook 2001	–	N	N
Internet Explorer	5.0, 5.2	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault	
Item	Version	2007	8.0
Entourage	2004	Y[a]	Y[b]
	2008 OR	N	N
	2008 SP1	Y[a, c]	Y[a, c]
Safari	2.0.4	Y[d]	P
	3.*n*	P	P
Mozilla Firefox	1.5, 2.0, 3.0	P	P

a. For all versions of Entourage, support is for customized shortcuts only.

b. Requires Enterprise Vault 8.0 SP3 or later service pack.

c. Requires Microsoft Office 2008 for Mac client 12.1.2 update.

d. Enterprise Vault Browser Search (search.asp) using Windows authentication works in Safari. Enterprise Vault Browser Search using Domino authentication has not been tested. You cannot use Archive Explorer or Integrated Search in Safari.

Desktop search utilities

Windows Desktop Search (WDS) and Windows Search (WS)

Notes

- Enterprise Vault 8.0 (all versions) and the original release of Enterprise Vault 9.0 support WDS and WS only on 32-bit versions of Microsoft Windows XP, Vista, and Windows 7. Support for WS on Windows 7 32-bit requires Enterprise Vault 8.0 SP4 or later.

- Enterprise Vault 9.0.1 and later versions support WS with the following combinations of Windows and Microsoft Office:
    - 64-bit Windows with 64-bit Microsoft Office
    - 32-bit Windows with 32-bit Microsoft Office
    - 64-bit Windows (except Vista) with 32-bit Microsoft Office

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Note: For Enterprise Vault 9.0.1 and 9.0.2 only, WS in conjunction with 64-bit Windows and 32-bit Microsoft Office does not index the full content of items in Vault Cache. It only indexes the header information. This restriction does not apply to Enterprise Vault 9.0.3 or later service pack.

Item	Version	WDS 2.6.*n*	WDS 3.*n*	WS 4.0
Enterprise Vault Outlook Add-In[a]	2007 OR	N	N	N
	2007 SP1 or SP2	N	Y[b]	N
	2007 SP3 or later	N	Y	Y
	8.0 OR, SP1, SP2, SP3, SP4, SP5	N	Y	Y
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	Y
Enterprise Vault HTTP-only Outlook Add-In (MSI installation)[a]	2007 OR	N	N	N
	2007 SP1 or SP2	N	Y[b]	N
	2007 SP3 or later	N	Y	Y
	8.0 OR, SP1, SP2, SP3, SP4, SP5	N	Y	Y
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	Y
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (installed from web page)[a]	2007 OR or later	N	N	N
	8.0 OR, SP1, SP2, SP3, SP4, SP5	N	N	N
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	N
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	N

a. For information about making the Enterprise Vault Add-Ins available, see the Enterprise Vault *Installing and Configuring* guide.

b. Deployment of Enterprise Vault 2007 SP3 is recommended.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

X1® Content Connector for Enterprise Vault

Item	Version	X1 Content Connector for Enterprise Vault
Enterprise Vault Outlook Add-In[a]	2007	P
	8.0	P
	9.0	P
	10.0	P
Enterprise Vault HTTP-only Outlook Add-In (MSI installation)[a]	2007	P
	8.0	P
	9.0	P
	10.0	P
Enterprise Vault HTTP-only Self-Installing Outlook Add-In (installed from web page)[a]	2007	P
	8.0	P
	9.0	P
	10.0	P

a. For information about making the Enterprise Vault Add-Ins available, see the Enterprise Vault *Installing and Configuring* guide.

Enterprise Vault Mobile Search compatibility with Enterprise Vault

Enterprise Vault Mobile Search accepts valid connection requests from most common mobile devices that run a web browser, without the need for any device-specific configuration.

For information about installing and configuring Mobile Search, see the *Setting up Exchange Server Archiving* manual.

			Enterprise Vault		
Item	Version	2007	8.0	9.0	10.0
Enterprise Vault Mobile Search	8.0 SP2, SP3, SP4, SP5	N	Y[a, b, c]	Y[b, c]	N
	9.0 OR, 9.0.*n*	N	Y[b, c]	Y[b, c]	Y[b]
	10.0 OR, 10.0.*n*	N	N	Y[b, d, e]	Y[b, d, e]

a. Enterprise Vault Mobile Search requires the Enterprise Vault 8.0 SP1 or later API Runtime.

b. You must ensure that the API Runtime version and the Enterprise Vault server version are the same.

c. Enterprise Vault Mobile Search is supported only on Windows Server 2003 SP2 (32-bit and 64-bit).

d. We recommend the use of version 10.0 or later of the API Runtime and Enterprise Vault server with Mobile Search 10.0. However, version 9.0/9.0.*n* of the API Runtime and Enterprise Vault server are also supported with Mobile Search 10.0.

e. Enterprise Vault Mobile Search 10.0 is supported on Windows Server 2003 SP2 (32-bit and 64-bit) and on Windows Server 2008 (all versions).

Screen reader

Enterprise Vault 9.0.1 and later releases support the use of JAWS for Windows version 12 with Microsoft Office Outlook 2010.

Enterprise Vault does not support JAWS with the Enterprise Vault web applications, including Outlook Integrated search (Search Vaults) and Archive Explorer.

For more information about Enterprise Vault and Section 508 Compliance, see technical note TECH54254 at http://www.symantec.com/docs/TECH54254.

File System Archiving (FSA)

Content platforms

Support for FSA Agent

Note: File System Archiving does not support FAT32 file systems.

Enterprise Vault File System Archiving requires an FSA Agent to be installed on the target file server to allow Windows placeholders to be created and accessed. The FSA Agent is supported for use with the following operating systems.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
CIFS platforms	–	N	Y[a]	Y[a]	Y[a]
Windows 2000 Server	OR	N	N	N	N
	SP1, SP2	N	N	N	N
	SP3, SP4	Y[b]	Y[b]	N	N
Windows 2000 Advanced Server	OR	N	N	N	N
	SP1, SP2	N	N	N	N
	SP3	Y[b]	N	N	N
	SP4	Y[b]	Y[b]	Y[b, c]	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Windows 2000 DataCenter	OR	N	N	N	N
	SP1, SP2	N	N	N	N
	SP3	Y^b	N	N	N
	SP4	Y^b	Y^b	$Y^{b,\,c}$	N
Windows Server 2003	OR	N	N	N	N
	SP1	Y^d	Y^d	Y^d	Y^d
	SP2	Y	Y	Y	Y
	R2	Y	Y	Y	Y
	R2 SP2	Y	Y	Y	Y
Windows Server 2003 x64 edition	OR, SP1, R2, R2 SP2	Y^e	Y^e	Y^e	Y^e
Windows Storage Server 2003	SP1	Y^d	Y^d	Y^d	Y^d
	SP2	Y	Y	Y	Y
Windows Storage Server 2003 x64 edition	OR	N	N	N	N
	SP1	N	N	N	N
	SP2	N	N	N	N
	R2	N	Y^f	Y	Y
Unified Data Storage Server 2003	OR	Y	Y	Y	Y
	x64 edition	Y	Y	Y	Y
Windows Server 2008	SP1	$Y^{g,\,h}$	Y	Y	Y
	SP2	$Y^{g,\,h}$	Y	Y	Y
Windows Server 2008 x64 edition	SP1	$Y^{g,\,h}$	Y	Y	Y
	SP2	$Y^{g,\,h}$	Y	Y	Y
	R2, R2 SP1	N	Y^i	Y	Y
Windows Core Server 2008	All versions	N	N	N	Y^j
Windows Core Server 2008 R2	All versions	N	N	N	$Y^{k,\,l}$
Windows Storage Server 2008	OR	N	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Windows Storage Server 2008 x64 edition	OR	N	Y	Y	Y
	SP1	N	Y	N	P
	R2 SP1	N	Y	Y	Y
Windows Server 2012	OR	N	N	N	Y[j]
	R2	N	N	N	Y[m]

a. For more information on archiving and Internet shortcuts on CIFS compliant platforms, see technical note TECH75480 at http://www.symantec.com/docs/TECH75480.

b. On a file server on which you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console, the minimum requirement is SP4 + Update rollup package 1 for SP4.

c. Not supported by Enterprise Vault 9.0.3 and later service packs. See technical note TECH174423 at http://www.symantec.com/docs/TECH174423.

d. This version is a minimum requirement on a file server if you are installing the FSA Agent/Placeholder service using the Install FSA Agent or Install Placeholder wizard in the Administration Console. If you install the FSA Agent/Placeholder service by running the MSI Installer kit, then this version is not mandatory.

e. The Enterprise Vault FSA Reporting Web service is not supported on Windows Server 2003 x64 edition.

f. Requires Enterprise Vault 8.0 SP1 or later service pack.

g. Requires Enterprise Vault 2007 SP3 or later service pack.

h. Enterprise Vault FSA is supported in clustered Windows Server 2008 environments from Enterprise Vault 2007 SP4.

i. Requires Enterprise Vault 8.0 SP3 or later service pack.

j. Requires Enterprise Vault 10.0.3 or later service pack.

k. Requires Enterprise Vault 10.0.2 or later service pack.

l. File Blocking and FSA Reporting are supported by Enterprise Vault 10.0.3 and later service packs.

m. Requires Enterprise Vault 10.0.4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Unix, Linux and NFS

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Linux	All varieties	N	N	Y[a]	Y[a]
Unix	All varieties	N	N	Y[a]	Y[a]
NetApp NFS volumes	All versions	N	N	Y[a]	Y[a]

a. See http://www.vault-solutions.com/ourproducts/archive-accelerator-for-nfs.html

Support for EMC Celerra/VNX Series

Enterprise Vault supports the creation and access of placeholders and file internet shortcuts on EMC Celerra/VNX Series devices running the following operating system.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
DART	5.5	Y	Y	Y	Y
	5.6.38 or later	Y[a]	Y	Y	Y
	6.0 or later	P	P	Y	Y
	7.0.12 or later	N	N	Y	Y[b]
	7.1.47.5 or later	N	N	Y[c]	Y[c]

a. Requires Enterprise Vault 2007 SP4 or later service pack.

b. Enterprise Vault 10.0.1 and later service packs support access to placeholders on EMC Celerra Data Mover HTTP Server using SSL. SSL connections are not supported for VNX Series devices.

c. Supports only file internet shortcuts. Placeholders are not supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Support for NetApp Data ONTAP

Enterprise Vault File System Archiving is supported to archive from NetApp Data ONTAP as shown in the following table.

For more information on supported configurations of Enterprise Vault and NetApp MultiStore devices, see technical note TECH50129 at http://www.symantec.com/docs/TECH50129.

Note: The major and minor releases of Data ONTAP are supported, in accordance with NetApp's recommendations. In the following table, n represents any minor version number.

| Item | Version | Enterprise Vault | | | |
		2007	8.0	9.0	10.0
Data ONTAP	7.0.n, 7.1.n	Y	N	N	N
	7.2.n	Y	Y	Y	Y
	7.3.n	Y[a]	Y	Y	Y
	8.0.n	N	Y[b, c]	Y[c]	Y[c]
	8.1.n	N	N	Y[c, d]	Y[c, e]
	8.2.n	N	N	P	Y[f, g]
MultiStore (vFiler) running Data ONTAP	Data ONTAP 7.0.n, 7.1.n	Y[h]	N	N	N
	Data ONTAP 7.2.n	Y	Y	Y	Y
	Data ONTAP 7.3.n	Y[a]	Y	Y	Y
	Data ONTAP 8.0.n	N	Y[b, c]	Y[c]	Y[c]
	Data ONTAP 8.1.n	N	N	Y[c, d]	Y[c, e]
	Data ONTAP 8.2.n	N	N	P	Y[f, g]

a. Requires Enterprise Vault 2007 SP5 or later service pack.

b. Requires Enterprise Vault 8.0 SP5 or later service pack.

c. Supported only in Data ONTAP 7-mode.

d. Requires Enterprise Vault 9.0.3 or later service pack.

e. Requires Enterprise Vault 10.0.1 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

f. Requires Enterprise Vault 10.0.4 or later service pack.

g. Fully supported in Data ONTAP 7-mode. Clustered Data ONTAP 8.2.n supports only file internet shortcuts.

h. A limitation with versions of NetApp Data ONTAP earlier than Data ONTAP 7.2 prevents Enterprise Vault from working correctly with NetApp MultiStore (vFiler) systems. Enterprise Vault is unable to create an FPolicy on the filer automatically, and an error message appears in the event log on the Enterprise Vault server.

For details of how to create an FPolicy for Enterprise Vault to use, see technical note TECH44960 at http://www.symantec.com/docs/TECH44960.

Support for IBM N series

Enterprise Vault File System Archiving is supported to archive from IBM N series enterprise storage as shown in the following table.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
IBM N series running Data ONTAP	Data ONTAP 7.1.n	Y	N	N	N
	Data ONTAP 7.2.n	Y	Y	Y	Y
	Data ONTAP 7.3.n	Y[a]	Y	Y	Y
	Data ONTAP 8.0.n	N	N	Y	Y
	Data ONTAP 8.1.n	N	N	Y	Y[b]
MultiStore (vFiler) running Data ONTAP	Data ONTAP 7.1.n	Y[c]	N	N	N
	Data ONTAP 7.2.n	Y	Y	Y	Y
	Data ONTAP 7.3.n	Y[a]	Y	Y	Y
	Data ONTAP 8.0.n	N	N	Y	Y
	Data ONTAP 8.1.n	N	N	Y	Y[b]

a. Enterprise Vault 2007 SP5 or later

b. Requires Enterprise Vault 10.0.1 or later service pack.

c. A limitation with versions of Data ONTAP earlier than Data ONTAP 7.2 prevents Enterprise Vault from working correctly with MultiStore (vFiler) systems. Enterprise Vault is unable to create an FPolicy on the filer automatically, and an error message appears in the event log on the Enterprise Vault server.

For details of how to create an FPolicy for Enterprise Vault to use, see technical note TECH44960 at http://www.symantec.com/docs/TECH44960.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Unsupported content platforms

For reference, Enterprise Vault File System Archiving does not support the following content platforms.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Windows NT	4.0	N	N	N	N
Apple Macintosh	All versions	N	N	N	N
Novell	All versions	N	N	N	N
VxFS	All versions	N	N	N	N
SAM-FS	All versions	N	N	N	N
SAMBA	All versions	N	N	N	N
EMC Centera (CIFS)	All versions	N	N	N	N
NetApp Multi-protocol volumes	All versions	N	N	N	N
NetApp SnapLock volumes	All versions	N	N	N	N
NetApp Read Only volumes	All versions	N	N	N	N

Client access

Supported client access

Enterprise Vault File System Archiving supports the following operating systems for placeholder and file internet shortcut access.

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
Apple Macintosh 10.5, 10.6	N	Y[a]	P	P
Windows XP	Y	Y	Y	Y
Windows 2000 Professional	Y	Y	Y	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

	Enterprise Vault			
Item	**2007**	**8.0**	**9.0**	**10.0**
Windows 2000 Server	Y	Y	Y	N
Windows 2003 Server	Y	Y	Y	Y
Windows 2003 R2 Server	Y	Y	Y	Y
Windows Vista	Y	Y	Y	Y
Windows Vista x64 edition	Y	Y	Y	Y
Windows 7	N	Y[b]	Y	Y
Windows 7 x64 edition	N	Y[b]	Y	Y
Windows 8	N	N	Y	Y
Windows 8 x64 edition	N	N	Y	Y
Windows 8.1	N	N	Y[c]	Y[d]
Windows 8.1 x64 edition	N	N	Y[c]	Y[d]

a. Requires Enterprise Vault 8.0 SP3 or later service pack, and GroupLogic ArchiveConnect. For more information, see technical note TECH128505 at http://www.symantec.com/docs/TECH128505.

b. Requires Enterprise Vault 8.0 SP4 or later service pack.

c. Requires Enterprise Vault 9.0.5 or later service pack.

d. Requires Enterprise Vault 10.0.4 or later service pack.

Unsupported client access

Enterprise Vault File System Archiving does not support the following operating systems for placeholder and file internet shortcut access.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Apple Macintosh	OS 9[a]	N	N	N	N
Apple Macintosh	10.*n.n*[a]	N	N	N	N
Linux	All varieties	N	N	N	N
Unix	All varieties	N	N	N	N
Windows	Mobile	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Windows	95, 98, ME	N	N	N	N
Windows	Media	N	N	N	N
Windows	PocketPC	N	N	N	N
IBM OS/2	All versions	N	N	N	N

a. File Internet Shortcuts and Placeholders are not supported via either Apple File Protocol (AFP) or Server Message Block (SMB).

Content protocols

Supported content protocols

Enterprise Vault File System Archiving currently supports the following protocols.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Windows CIFS	2000, 2003, R2, WSS, WSS R2	Y	Y	Y	Y
	2008, 2008 R2	Y	Y	Y	Y
	2012	N	Y	Y	Y
NetApp Data ONTAP CIFS	7.0.n	Y	N	N	N
	7.1	Y	N	N	N
	7.2	Y	Y	Y	Y
	7.3	Y	Y	Y	Y
	8.0.n	N	Y	Y	Y
	8.1.n	N	N	Y[a]	Y[b]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
EMC Celerra/VNX Series CIFS	DART 5.5	Y	Y	Y	Y
	DART 5.6.38 or later	Y	Y	Y	Y
	DART 6.0 or later	N	N	Y	Y[c]
	DART 7.0.12 or later	N	N	Y	Y
	DART 7.1.47.5 or later	N	N	P	P
EMC Celerra Multi protocol	DART 5.5	Y	Y	Y	Y
	5.6.38 or later service pack	P	P	P	P
Symantec FileStore Appliances running FileStore 5.5 SP1 RP2 or a later 5.5 release: ■ Symantec FileStore Software Appliance ■ Symantec FileStore N8000 ■ Huawei Symantec N8000 ■ Huawei N8000 ■ Fujitsu UDS 3000 ■ Xiotech ISE NAS		N	N	Y[d]	P
Symantec FileStore Appliances running FileStore 5.6 and 5.7: ■ Symantec FileStore Software Appliance ■ Symantec FileStore N8000 ■ Huawei Symantec N8000 ■ Huawei N8000 ■ Fujitsu UDS 3000 ■ Xiotech ISE NAS		N	N	Y[d]	Y[d]

a. Requires Enterprise Vault 9.0.3 or later service pack.

b. Requires Enterprise Vault 10.0.1 or later service pack.

c. For Enterprise Vault servers that run Windows Server 2012, DART 6.0.55.3 or later is required. Earlier versions of DART are not compatible with Windows Server 2012.

d. For more information on archiving and Internet shortcuts on CIFS compliant platforms, see technical note TECH75480 at http://www.symantec.com/docs/TECH75480.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Unsupported content protocols

For reference, Enterprise Vault File System Archiving currently does not support the following protocols.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Unix NFS	All varieties	N	N	N	N
Linux NFS	All varieties	N	N	N	N
Unix CIFS	All varieties	N	N	N	N
Linux CIFS	All varieties	N	N	N	N
Windows NFS	2003, R2	N	N	N	N
Windows Services for Novell	All versions	N	N	N	N
Windows Services for Mac	All versions	N	N	N	N
Windows AFP	All versions	N	N	N	N
NetApp Data ONTAP NFS	All versions	N	N	N	N
NetApp Data ONTAP Multi-Protocol	All versions	N	N	N	N
EMC Celerra NFS only	All versions	N	N	N	N
SAMBA SMB	All versions	N	N	N	N
AppleTalk Remote Access Protocol (ARAP)	All versions	N	N	N	N
AppleTalk Control Protocol (ATCP)	All versions	N	N	N	N

Supported Windows components

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following Windows components. If a Windows component does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

Note: Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

All the components described in this section are 32-bit, unless 64-bit is explicitly stated.

Item	Version	Enterprise Vault			
		2007	**8.0**	**9.0**	**10.0**
FAT16	All versions	N	N	N	N
FAT32	All versions	N	N	N	N
NTFS 1.2 (also referred to as 4.0)	NT 3.51, NT 4	N	N	N	N
NTFS 3.0 (also referred to as 5.0)	2000	Y	Y	Y	Y
NTFS 3.1 (also referred to as 5.1)	2003, 2003 R2, 2008, 2008 R2, 2012	Y	Y	Y	Y
EFS (Encrypting File System)	2003 SP2	N	N	Y	Y
	2008 R2 SP1	N	N	Y[a]	Y
Volume Mount Points	2000, 2003, 2003 R2	Partial[b]	Partial[b]	Partial[b]	Partial[b]
Directory Junction Points	2000, 2003, 2003 R2	Partial[c]	Partial[c]	Partial[c]	Partial[c]
Hard Links	All versions	N	N	N	N
Symbolic Links	All versions	N	N	N	N
Alternate Data Streams	2000, 2003, 2003 R2	Y[d]	Y[d]	Y[d]	Y[d]
Quotas	2000, 2003, 2003 R2, 2008, 2008 R2, 2008 R2 SP1	Partial[e]	Partial[e]	Y	Y
Volume Shadow Copy	2003, 2003 R2	N	Y[f]	Y[f]	Y[f]
File Compression	2000, 2003, 2003 R2	Partial[g]	Partial[g]	Partial[g]	Partial[g]
Single Instance Storage	All versions	N	N	N	N
Microsoft DFS Namespace	2000, 2003, 2003 R2	Y[h]	Y[h]	Y[h]	Y[h]
	2008	N	Y[h]	Y[h]	Y[h]
Microsoft DFS Replication (FRS)	2000	N	Y[i]	N	N
	2003	N	Y[i]	Y[i, j]	Y[i, j]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

			Enterprise Vault		
Item	Version	2007	8.0	9.0	10.0
Microsoft DFS-R (RDC)	2003 R2, R2 SP1	N	Y[i]	Y[i]	Y[i]
	2008 SP1, SP2, R2, R2 SP1	N	Y[i]	Y[i]	Y[i]
Branch Cache	2008 R2 SP1	N	N	Y[k]	Y
BitLocker	2008 SP2, R2 SP1	N	N	N	Y
ReFS	2012	N	N	N	N
CSVFS	2012	N	N	N	N

a. Requires Enterprise Vault 9.0.2 or later service pack.

b. A single mount point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Neither nested mount points, nor volume targets added above the mount point are supported.

c. A single junction point created as an Enterprise Vault volume and all its subfolders are supported. The subfolders can also be archiving targets. Nested junction points are not supported.

d. Enterprise Vault will retain Alternate Data Streams on Placeholders.

e. On Windows 2003 SP1, users with a Windows Quota are able to archive, recall, and restore items even after the quota limit is reached. On Windows 2003 SP2 Storage Server R2, the Windows FSRM Quota limits work as expected.

f. Requires Enterprise Vault 8.0 SP1 or later service pack.

g. An archived file that was originally compressed with Windows compression will be recalled uncompressed when accessed through FSA. The recalled file cannot be re-compressed with Windows compression due to a Microsoft limitation.

h. Placeholder access is supported. Both folder location tracking and archiving from a DFS Namespace are not supported. For more information, see technical note TECH47395 at http://www.symantec.com/docs/TECH47395.

i. Only internet shortcuts are supported. Placeholders are not supported.

j. The version of Windows Server 2003 that is supported is Windows Server 2003 SP2.

k. Requires Enterprise Vault 9.0.2 or later service pack.

Cluster support for FSA services

The following table shows the cluster server software that can be used to provide high availability of the Enterprise Vault FSA services.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Support for the cluster server software shown in the table is built in to Enterprise Vault.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Microsoft Cluster Server included with Windows 2000 Server	Advanced Server, Datacenter Server	Y	N	N	N
Microsoft Cluster Server included with Windows Server 2003	Enterprise Edition SP1	Y	N	N	N
	SP2	Y	Y	Y	P
	R2	Y	Y	Y	Y[a]
	R2 SP2	Y	Y	Y	Y[b]
Microsoft Cluster Server included with Windows Server 2003 x64 edition	OR	Y	Y	Y	P
	R2 SP2	N	N	N	Y[b]
Microsoft Cluster Server included with Windows Server 2003 x64 edition (using WOW64)	OR	N	N	N	N
Microsoft Cluster Server included with Windows Server 2008	SP1, SP2	Y[c]	Y	Y	Y
Microsoft Cluster Server included with Windows Server 2008 x64 edition	SP1, SP2	Y[c]	Y	Y	Y
	R2, R2 SP1	N	Y[d]	Y	Y
Microsoft Cluster Server included with Windows Server 2008 x64 edition (using WOW64)	SP1, SP2	N	N	N	N
	R2, R2 SP1	N	N	N	N
Microsoft Cluster Server included with Windows Server 2012 (file server role)	All versions	N	N	N	Y[e, f]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
VERITAS Cluster Server (VCS)	4.3 MP1 or later[g]	Y	N	N	N
	5.0	Y	Y	Y	Y
	5.1	P	Y[h]	Y	Y
VERITAS Cluster Server (VCS) x64 edition	5.0	N	Y[h]	Y	Y
	5.1	P	Y[h, i]	Y[i]	Y
	6.0	N	N	Y[j, k]	Y[e, k]

a. Requires Enterprise Vault 10.0.2 or later service pack.

b. Requires Enterprise Vault 10.0.1 or later service pack.

c. Enterprise Vault FSA is supported in clustered Windows Server 2008 environments from Enterprise Vault 2007 SP4.

d. Requires Enterprise Vault 8.0 SP4 or later service pack.

e. Requires Enterprise Vault 10.0.3 or later service pack.

f. Active/passive and active/active clusters are supported.

g. For Enterprise Vault FSA, VCS 4.3 MP1 is also the base version for VCS x64 support.

h. Requires Enterprise Vault 8.0 SP1 or later service pack.

i. Windows Server 2008 R2 or later service pack requires VCS 5.1 SP2.

j. Requires Enterprise Vault 9.0.4 or later service pack.

k. See technical note TECH209528 at http://www.symantec.com/docs/TECH209528.

Operating system requirements when configuring FSA with clustered file servers

To configure FSA with clustered file servers running on Enterprise Vault 8.0, 9.0, and 10.0 OR, you must run the Administration Console on a computer with a suitable operating system.

For more information, see technical note TECH71442 at http://www.symantec.com/docs/TECH71442.

This restriction does not apply to Enterprise Vault 10.0.1 and later service packs.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Supported applications

Enterprise Vault File System Archiving placeholder and file internet shortcuts have been tested with the following applications. If a third-party application does not appear on this list, it is advisable to perform a proof of concept validation of a production system prior to installation.

Notes

- Where applicable, the support shown is based on the Enterprise Vault FSA Agent/Placeholder service and application hosted on the same file server.

- Use of some unsupported third-party file managers can result in corruption of placeholders and potential data loss.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
EMC Replistore	All versions	N	N	N	N
Vision Solutions Double-Take Availability for Windows	6.0	N	N	N	Y[a, b]
IBM Tivoli Storage Manager Client	5.3.3	Y[c]	P	P	P
	5.4	N	P	P	P
	5.5	N	P	P	P
	6.1	N	P	P	P
	6.2	N	P	Y	P
Symantec Storage Central	All versions	Partial[d]	P	P	P
Symantec Storage Exec	5.3 or earlier	Partial[e]	N	N	N
	5.5	Partial[f]	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Symantec Backup Exec, FSA Agent only	11d, 11d CPO, 11d DLO	N	N	N	N
	12	Y	Y	Y[g]	Y[h]
	12.5	P	Y[i]	Y	Y[h]
	2010, 2010 R2	Y	Y	Y	P
	2010 R3	P	P	P	Y[h]
	2012	P	P	Y[g]	Y[h]
Symantec Backup Exec, System Recovery	All versions	N	N	N	N
Veritas NetBackup[j]	5.1	N	N	N	N
	5.1, x64 edition	N	N	N	N
	6.0	Y[k]	Y[k]	P	P
	6.5	Y[k]	Y[k]	Y	P
	6.0, x64 edition	N	N	N	N
	6.5, x64 edition	P	P	Y	P
Symantec NetBackup	7.0, 7.0.1	N	Y[i]	Y	P
	7.1	N	P	Y	P
	7.5	N	N	P	P
	7.6	N	N	P	P
NetApp SnapShot	ONTAP 7.2.n, 7.3	Y	Y	Y	Y
NetApp SnapRestore	ONTAP 7.2.n, 7.3	Y	Y	Y	Y
NetApp SnapRestore + Windows Shadow Copy Client	ONTAP 7.2.n, 7.3	N[l]	N[l]	N[l]	N[l]
NetApp SnapRestore + Single item access	ONTAP 7.2.n, 7.3	N[l]	N[l]	N[l]	N[l]
NetApp SnapMirror	ONTAP 7.2.n, 7.3	Y[m]	Y[m]	Y[m]	Y[m]
NetApp SnapMirror Sync	ONTAP 7.2.n, 7.3	Y[m]	Y[m]	Y[m]	Y[m]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
NetApp SnapVault	ONTAP 7.2.*n*, 7.3	Y	Y	P	P
	ONTAP 8.0	N	N	Y[g]	Y[h]
NetApp SnapVault Restore	ONTAP 7.2.*n*, 7.3	Y	Y	P	P
	ONTAP 8.0	N	N	Y[g]	Y[h]
NetApp SnapVault + Windows Shadow Copy Client	ONTAP 7.2.*n*, 7.3	N[l]	N[l]	N[l]	N[l]
NetApp SnapVault + Single item access	ONTAP 7.2.*n*, 7.3	N[l]	N[l]	N[l]	N[l]
NetApp FlexClone	ONTAP 7.2.*n*, 7.3	Y	Y	Y	Y
NetApp VFM	–	N	P	P	P
Veritas Replication Exec	3.1	N	N	N	N
Veritas Volume Replicator	5.0	Y	P	P	P
	5.1 SP1	N	N	Y	Y
	6.0.1	N	N	Y[n]	Y[o]
ExtremeZ-IP File Server	–	N	N	Y	P

a. Requires Enterprise Vault 10.0.1 or later service pack.

b. For more information, see technical note TECH183398 at http://www.symantec.com/docs/TECH183398.

c. IBM added support for offline files in TSM Client 5.3.3. All versions previously released will cause a placeholder recall during backup. For more information, refer to IBM's article:
http://www-01.ibm.com/support/docview.wss?uid=swg21227613.

d. Storage Central: Reporting will display the true size of the files contained on the file system; that is, 4 KB for each placeholder. File Blocking functionality is supported. Quota functionality in Storage Central is unsupported and must be disabled.

e. Storage Exec 5.3 or earlier: Reporting will display the true size of the files contained on the file system; that is, 4 KB for each placeholder. File Blocking functionality is supported. Quota functionality in Storage Exec is unsupported and must be disabled.

f. Storage Exec 5.5: Reporting will display the original size of the files contained on the file system. File Blocking functionality is supported. Quota functionality in Storage Exec is unsupported and must be disabled. However, quota functionality can be used on Storage Exec 5.5 with hotfix 5.

g. Requires Enterprise Vault 9.0.4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

h. Requires Enterprise Vault 10.0.3 or later service pack.

i. Requires Enterprise Vault 8.0 SP4 or later service pack.

j. See technical note TECH49824 at http://www.symantec.com/docs/TECH49824.

k. If you restore FSA placeholders using Veritas NetBackup, and the NetBackup option 'If the destination file already
    exists then Overwrite existing files' is selected, the restore action will fail.

l. Symantec and NetApp are aware of the limitation of single item restore and are jointly working towards a solution.

m. Note the restrictions described in technical note TECH180756 at http://www.symantec.com/docs/TECH180756.

n. Requires Enterprise Vault 9.0.3 or later service pack.

o. Requires Enterprise Vault 10.0.2 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault server and FSA Agent/Placeholder service component

It is possible to combine the optional Enterprise Vault FSA Agent/Placeholder service component with a different version of the Enterprise Vault server, as shown in the following table.

Note: Support is provided for backwards compatibility, but new features may not be available until the FSA Agent/Placeholder service version is aligned with the Enterprise Vault server version.

Enterprise Vault server version	Enterprise Vault FSA Agent/ Placeholder service component version
Enterprise Vault 2007 SP4 or later service pack	Enterprise Vault 8.0 and service packs[a]
Enterprise Vault 8.0 and service packs	Enterprise Vault 2007 SP4 or later service pack[a]
Enterprise Vault 8.0 and service packs	Enterprise Vault 9.0 and service packs
Enterprise Vault 9.0 and service packs	Enterprise Vault 8.0 and service packs
Enterprise Vault 9.0 and service packs	Enterprise Vault 10.0 and service packs
Enterprise Vault 10.0 and service packs	Enterprise Vault 9.0 and service packs

a. To use the Enterprise Vault FSA Reporting feature, you must use compatible versions of the Enterprise Vault FSA Agent and Enterprise Vault Reporting. For details, see technical note TECH57334 at http://www.symantec.com/docs/TECH57334.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Domino mailbox archiving and journal archiving

Notes client on the Enterprise Vault Server

Enterprise Vault supports Domino mailbox archiving and Domino journal archiving from Domino 6.5.4 and later, running on any operating system.

Notes must be installed on the Enterprise Vault server to support Domino mailbox and journal archiving. The following table shows the versions of Notes that are supported on the Enterprise Vault server.

Note that the version of Notes installed on the Enterprise Vault server must be equal to, or later than the version of Domino on the server from which you want to archive. For example, to archive from Domino 7.0.3 on Enterprise Vault 9.0, you must install Notes 7.0.4, which is supported on Enterprise Vault 9.0 servers, and is later than the version of Domino on the target server.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0	Enterprise Vault 9.0	Enterprise Vault 10.0
Lotus Notes	7.0.2	Y	Y	N	N
	7.0.3	Y[a]	Y	N	N
	7.0.4	P	P	Y	N
	8.0	Y[a]	Y	N	N
	8.0.1	P	Y	N	N
	8.0.2	P	Y[b]	Y	N
	8.5	P	Y[c]	N	N
	8.5.1	P	P	N	N
	8.5.2	N	N	Y[d]	Y
	8.5.3	N	N	N	Y[e]
IBM Notes	9.0	N	N	N	Y[f]
	9.0.1	N	N	N	P

a. All supported Enterprise Vault languages except Hebrew, which is pending.

b. Requires Enterprise Vault 8.0 SP1 or later service pack.

c. Requires Enterprise Vault 8.0 SP3 or later service pack.

d. Requires Enterprise Vault 9.0.3 or later service pack.

e. Requires Enterprise Vault 10.0.1 or later service pack.

f. Requires Enterprise Vault 10.0.4 or later service pack.

Enterprise Vault Domino Gateway

The following table shows support for Enterprise Vault with versions of Notes and Domino Server on an Enterprise Vault Domino Gateway.

Note: Enterprise Vault version 10.0.2 and earlier do not support 64-bit Domino Server on the Enterprise Vault Domino Gateway. 64-bit Domino Server on the Enterprise Vault Domino Gateway requires Enterprise Vault 10.0.3 and later service packs.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

You must install both Notes and Domino on the Enterprise Vault Domino Gateway, and you must install the same version of each.

You must have at least a Domino Messaging server license for each Enterprise Vault Domino Gateway.

Note: In a production environment, the Enterprise Vault Domino Gateway should not be used as a general mail server.

If you run EVInstall.nsf on any computer other than the Enterprise Vault Domino Gateway, ensure that you use a version of Notes that is shown as supported in the following table.

Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0	Enterprise Vault 9.0	Enterprise Vault 10.0
Lotus Notes	7.0.2	Y	Y	N	N
	7.0.3	Y[a]	Y	N	N
	7.0.4	P	P	Y	N
	8.0	Y[a]	Y	N	N
	8.0.1	P	Y	N	N
	8.0.2	P	Y[b]	Y	N
	8.5	P	Y[c]	N	N
	8.5.1	P	P	N	N
	8.5.2	N	N	Y[d]	Y[d]
	8.5.3	N	N	N	Y[e]
IBM Notes	9.0	N	N	N	Y[f]
	9.0.1	N	N	N	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0	Enterprise Vault 9.0	Enterprise Vault 10.0
Lotus Domino Server	7.0.2	Y	Y	N	N
	7.0.3	Y[a]	Y	N	N
	7.0.4	P	P	Y	N
	8.0	Y[a]	Y	N	N
	8.0.1	P	Y	N	N
	8.0.2	P	Y[b]	Y	N
	8.5	P	Y[c]	N	N
	8.5.1	P	P	N	N
	8.5.2	N	N	Y[g, h]	Y[g]
	8.5.3	N	N	N	Y[e, i]
IBM Domino Server	9.0	N	N	N	Y[f]
	9.0.1	N	N	N	P

a. All supported Enterprise Vault languages except Hebrew, which is pending.

b. Requires Enterprise Vault 8.0 SP1 or later service pack.

c. Requires Enterprise Vault 8.0 SP3 or later service pack.

d. Requires Lotus Notes 8.5.2 with Fix Pack 2.

e. Requires Enterprise Vault 10.0.1 or later service pack.

f. Requires Enterprise Vault 10.0.4 or later service pack.

g. Requires Lotus Domino Server 8.5.2 with Fix Pack 2.

h. Requires Enterprise Vault 9.0.3 or later service pack.

i. This is the minimum supported 64-bit version of Domino Server. Note that 64-bit Domino Server on an Enterprise Vault Domino Gateway requires Enterprise Vault 10.0.3 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault extensions for Notes and DWA clients

The following table shows the Domino mail templates and iNotes/DWA Forms that can be customized by EVinstall.nsf.

Item	Ver.	Domino												
		6.5.4 6.5.5 6.5.6	7.0.0 7.0.1 7.0.2	7.0.3	7.0.4	8.0	8.0.1	8.0.2	8.5	8.5.1	8.5.2	8.5.3	9.0	9.0.1
Enterprise Vault	8.0 OR	Y	Y	Y[a]	N	Y[a]	Y	N	N	N	N	N	N	N
	8.0 SP1, SP2	Y	Y	Y[a]	N	Y[a]	Y	Y	N	N	N	N	N	N
	8.0 SP3, SP4, SP5	Y	Y	Y[a]	N	Y[a]	Y	Y	Y	N	N	N	N	N
	9.0 OR, 9.0.1, 9.0.2	N	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N	N
	9.0.3, 9.0.4, 9.0.5	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N
	10.0 OR	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N
	10.0.1, 10.0.2, 10.0.3	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N
	10.0.4	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	P

a. All supported Enterprise Vault languages except Hebrew.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault web applications

The following table shows support for Enterprise Vault web applications (that is, the applications that provide archive searching and related features such as restoring an archived item) with browsers on user workstations.

This section does not include browser requirements for Domino Web Access (DWA). Refer to your Domino product documentation for specific DWA browser requirements.

Item	Version	Enterprise Vault 2007	Enterprise Vault 8.0	Enterprise Vault 9.0	Enterprise Vault 10.0
Internet Explorer	6.0	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	N	N	Y[a]	Y[a]
	11.0	N	N	N	P
Mozilla Firefox	Any	N	N	N	N
Safari	Any	N	N	N	N

a. Supported only in Compatibility View.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

SharePoint archiving

SharePoint server versions

SharePoint archiving depends on the installation of Enterprise Vault SharePoint components on the SharePoint server. The version of the Enterprise Vault SharePoint components must match the version of the Enterprise Vault server that targets the SharePoint server.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
SharePoint Portal Server 2001	OR, SP1, SP2a, SP3	N	N	N	N
SharePoint Portal Server 2003 with BCDL	OR, SP1, SP2	N	N	N	N
SharePoint Portal Server 2003 with SQL	OR, SP1, SP2	Y	Y	N	N
	SP3	Y	Y	N	N
Microsoft Office SharePoint Server 2007	OR	Y	Y	Y	Y
	SP1	Y[a]	Y[a]	Y	Y
	SP2	Y	Y	Y	Y
Microsoft Office SharePoint Server 2007 x64 edition	OR	Y[b]	Y	Y	Y
	SP1	Y[a, b]	Y[a]	Y	Y
	SP2	Y	Y	Y	Y
	SP3	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
SharePoint 2010	OR	N	N	Y	Y
	SP1	N	N	Y	Y
	SP2	N	N	Y[c]	Y[d]
SharePoint 2013	OR	N	N	N	Y[e]

a. Kerberos authentication is supported from Enterprise Vault 2007 SP4.

b. Microsoft Office SharePoint Server x64 edition is supported from Enterprise Vault 2007 SP2.

c. Requires Enterprise Vault 9.0.5 or later service pack.

d. Requires Enterprise Vault 10.0.4 or later service pack.

e. Requires Enterprise Vault 10.0.3 or later service pack.

Windows SharePoint Services (WSS)

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
WSS 2.0	OR, SP1, SP2	Y	Y	N	N
	SP3	Y	Y	N	N
WSS 3.0	OR	Y	Y	Y	Y
	SP1	Y	Y	Y	Y
	SP2	Y	Y	Y	Y
SharePoint Foundation 2010	OR	N	N	Y	Y
	SP1	N	N	Y	Y
	SP2	N	N	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault for SharePoint support in an RBS environment

Due to the design of Enterprise Vault and how it interacts with the SharePoint system, it is expected that Enterprise Vault will work with any Remote BLOB (Binary Large Object) Storage (RBS) solution.

Symantec has formally tested and certified Enterprise Vault 9.0 and 10.0 with the RBS solutions listed in the table below.

For details, see technical note TECH165463 at http://www.symantec.com/docs/TECH165463.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
AvePoint DocAve Extender	All versions	N	N	Y	Y
Microsoft FILESTREAM	All versions	N	N	Y	Y
Metalogix StoragePoint	All versions	N	N	Y	Y

SharePoint indexing

Enterprise Vault SharePoint shortcuts are compatible with Microsoft FAST Search Server 2010 for SharePoint. Archived content that has been replaced with shortcuts can be indexed both by FAST, and by the standard SharePoint index.

Note that Symantec has not certified FAST for other Enterprise Vault content sources.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Compliance Accelerator and Discovery Accelerator

Supported versions of Enterprise Vault in Accelerator environments

Note the following important points about the version of Enterprise Vault that you install in a Compliance Accelerator or Discovery Accelerator environment:

- All Enterprise Vault servers in all Enterprise Vault sites in an Accelerator environment must run the same version of Enterprise Vault. For example, when using Compliance Accelerator with two Enterprise Vault installations, you cannot have one site that runs Enterprise Vault 9.0 and another that runs Enterprise Vault 10.0.

- The major version of the Accelerator product must be the same as, or one later than, the major version of Enterprise Vault.
  For example, you can run Discovery Accelerator 10.0 with Enterprise Vault 9.0 servers, but you cannot run Discovery Accelerator 9.0 with Enterprise Vault 10.0 servers.

- If the major version of the Accelerator product is the same as the major version of Enterprise Vault, the minor version (Service Pack) of the Accelerator product must be the same as, or later than, the minor version of Enterprise Vault.
  For example, you can run Compliance Accelerator 10.0.4 with Enterprise Vault 10.0.3 servers, but you cannot run Compliance Accelerator 10.0.3 with Enterprise Vault 10.0.4 servers.

- When upgrading both the Accelerator product and Enterprise Vault, you must first upgrade the Accelerator product, then Enterprise Vault on the Accelerator server, and finally Enterprise Vault on the Enterprise Vault server.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Compatibility of Accelerator client and server components

Both Compliance Accelerator and Discovery Accelerator are client/server applications. The version of the client software that you install on end-users' computers must exactly match that of the server software on the Compliance Accelerator or Discovery Accelerator server.

Compliance Accelerator

For information about Compliance Accelerator upgrade paths, see technical note TECH53174 at http://www.symantec.com/docs/TECH53174.

Compliance Accelerator compatibility with Enterprise Vault

Item	Version	Compliance Accelerator			
		2007 (all versions)	**8.0 (all versions)**	**9.0 (all versions)**	**10.0 (all versions)**
Enterprise Vault	2007 OR, SP1, SP2, SP3	Y	N	N	N
	2007 SP4, SP5, SP6	Y	Y	N	N
	8.0 OR, SP1, SP2, SP3, SP4, SP5	N	Y	Y	N
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	N	Y

Note: Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Compliance Accelerator compatibility with other server components

Item	Version	Compliance Accelerator server			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows NT 4.0 Server	All versions	N	N	N	N
Windows 2000 (Server, Advanced, Data Center)	SP2	N	N	N	N
	SP3, SP4	Y	N	N	N
Windows Server 2003	OR, SP1	Y	N	N	N
	SP2	Y	Y	Y	N
	R2	Y	Y	N	N
	R2 SP2	Y	Y	Y	N
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	N	Y	Y	N
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N
Windows Server 2008 x64 edition (using WOW 64)	SP1	N	Y[a]	Y[a]	N
	SP2	N	Y[a]	Y[a]	N
	R2, R2 SP1	N	Y[b]	Y	Y
Windows Server 2012	OR	N	N	N	Y[c, d]
	R2	N	N	N	P[d]
SQL Server 7.0	All versions	N	N	N	N
SQL Server 2000	SP4	Y	N	N	N
SQL Server 2005, Enterprise and Standard	OR, SP1	Y	N	N	N
	SP2, SP3, SP4	Y	Y[e]	Y[e]	Y[e]
SQL Server 2005 x64 edition, Enterprise and Standard	OR, SP1	Y	N	N	N
	SP2, SP3, SP4	Y	Y[e]	Y[e]	Y[e]
SQL Server 2008 Express	—	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Compliance Accelerator server			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
SQL Server 2008, Enterprise and Standard	OR, SP1, SP2, SP3, R2, R2 SP1, R2 SP2	N	N	N	N
SQL Server 2008 x64 edition, Enterprise and Standard	OR	N	N	N	N
	SP1, SP2, SP3	N	Y^f	Y	Y
	R2, R2 SP1, R2 SP2	N	N	Y	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N	Y^g
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	N	N	N
	3.0	N	N	N	N
	3.0 SP1	N	Y	N	N
	3.5	Y	N	N	N
	3.5 SP1	Y	Y	Y	Y
	4.0	N	P	P	P
MDAC	2.7 OR, SP1 2.8 OR, SP1, SP2	Y	Y	Y	Y
Internet Explorer	5.5	Y	N	N	N
	6.0 (all versions)	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	P	P	Y	Y^h
	11.0	N	N	P	$Y^{c, h}$

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Compliance Accelerator server			
Item	Version	2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Outlook (on server)	2000 (all versions)[i]	Y	N	N	N
	2003[i] OR, SP1	Y	Y	N	N
	2003[i] SP2, SP3	Y	Y	Y	Y
	2007 OR, SP1	N	Y[j]	N	N
	2007 SP2, SP3	N	Y	Y	Y
	2010	N	N	P	P
Lotus Notes[k]	6.5.4 or later	Y	N	N	N
	7.0, 7.0.1, 7.0.2	Y	P	P	N
	7.0.3	Y	Y	Y	N
	7.0.4	N	N	Y	N
	8.0	Y	Y	Y	N
	8.0.1	N	Y	Y	N
	8.0.2	N	Y[j]	Y	N
	8.5	N	Y[l]	Y	N
	8.5.1	N	N	Y	N
	8.5.2	N	N	Y[m]	Y
	8.5.3	N	N	N	Y[n]
IBM Notes[k]	9.0	N	N	N	Y[c]

a. Requires Microsoft hotfix http://support.microsoft.com/kb/949516.

b. Requires Enterprise Vault 8.0 SP4 or later service pack.

c. Requires Enterprise Vault 10.0.4 or later service pack.

d. For the latest information about support for Windows Server 2012, see technical note TECH207259 at http://www.symantec.com/docs/TECH207259.

e. For SQL Server 2005, we recommend that you install SP3 or later to resolve known issues when printing reports and exporting them in Excel format.

f. Requires Enterprise Vault 8.0 SP2 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

g. Requires Enterprise Vault 10.0.2 or later service pack.

h. Supported only in Compatibility View.

i. Compliance Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note TECH74513 at http://www.symantec.com/docs/TECH74513.

j. Requires Enterprise Vault 8.0 SP1 or later service pack.

k. Required if you want to export Lotus Domino items.

l. Requires Enterprise Vault 8.0 SP3 or later service pack.

m. Requires Enterprise Vault 9.0.3 or later service pack.

n. Requires Enterprise Vault 10.0.1 or later service pack.

Compliance Accelerator compatibility with other client components

Item	Version	Compliance Accelerator client			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows XP	OR, SP1	N	N	N	N
	SP2, SP3	Y	Y	Y	Y
Windows Vista	OR	N	N	N	N
	SP1, SP2	N	Y	Y	Y
Windows 7	OR, SP1	N	Y[a]	Y	Y
Windows 8	OR	N	N	P	Y[b]
Windows 8 x64 edition	OR	N	N	P	Y[b]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Compliance Accelerator client			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	N	N	N
	3.0	N	N	N	N
	3.0 SP1	N	Y	N	N
	3.5	Y	N	N	N
	3.5 SP1	Y	Y	Y	Y
	4.0	N	N	P	P
Internet Explorer	4.0, 5.0, 5.5	N	N	N	N
	6.0 OR, SP1	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	P	P	Y	Y[c]
	11.0	N	N	P	Y[c, d]
Outlook[e]	2003, 2007,	Y	Y	Y	Y
	2010	N	N	Y[f]	Y
Lotus Notes[g]	6.5.4 or later	Y	N	N	N
	7.0, 7.0.1, 7.0.2	Y	P	P	N
	7.0.3	Y	Y	Y	Y
	7.0.4	N	P	Y	Y
	8.0	Y	Y	Y	Y
	8.0.1	N	Y	Y	Y
	8.0.2	N	Y	Y	Y
	8.5	N	Y	Y	Y
	8.5.1	N	N	Y	Y
	8.5.2	N	N	Y[h]	Y
	8.5.3	N	N	N	Y[i]
IBM Notes[g]	9.0	N	N	N	Y[d]

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

a. Requires Compliance Accelerator 8.0 SP4 or later service pack.

b. Requires Enterprise Vault Outlook Add-In 10.0.3 or later.

c. Supported only in Compatibility View.

d. Requires Enterprise Vault 10.0.4 or later service pack.

e. Required if you want to view Exchange Server items in Outlook on the Compliance Accelerator client.

f. Requires Compliance Accelerator 9.0 SP1 or later service pack.

g. Required if you want to view Lotus Domino items in Lotus Notes on the Compliance Accelerator client.

h. Requires Enterprise Vault 9.0.3 or later service pack.

i. Requires Enterprise Vault 10.0.1 or later service pack.

Server virtualization

Compliance Accelerator supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy Compliance Accelerator on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the Compliance Accelerator documentation.

Compliance Accelerator supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

Discovery Accelerator

For information about Discovery Accelerator upgrade paths, see technical note TECH53174 at http://www.symantec.com/docs/TECH53174.

Discovery Accelerator compatibility with Enterprise Vault

Item	Version	Discovery Accelerator			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Enterprise Vault	2007 OR, SP1, SP2, SP3	Y	N	N	N
	2007 SP4, SP5, SP6	Y	Y	N	N
	8.0 OR, SP1, SP2, SP3, SP4, SP5	N	Y	Y	N
	9.0 OR, 9.0.1, 9.0.2, 9.0.3, 9.0.4, 9.0.5	N	N	Y	Y
	10.0 OR, 10.0.1, 10.0.2, 10.0.3, 10.0.4	N	N	N	Y

Note: Installing Compliance Accelerator and Discovery Accelerator on the same server is not supported.

Discovery Accelerator compatibility with other server components

Item	Version	Discovery Accelerator server			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows NT 4.0 Server	All versions	N	N	N	N
Windows 2000 (Server, Advanced, Data Center)	SP2	N	N	N	N
	SP3, SP4	Y	N	N	N
Windows Server 2003	OR, SP1	Y	N	N	N
	SP2	Y	Y	Y	N
	R2	Y	Y	N	N
	R2 SP2	Y	Y	Y	N
Windows Server 2003 x64 edition (using WOW 64)	OR, SP1, SP2	N	Y	Y	N
Windows Server 2008	SP1	N	N	N	N
	SP2	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Discovery Accelerator server			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows Server 2008 x64 edition (using WOW 64)	SP1	N	Y[a]	Y[a]	N
	SP2	N	Y[a]	Y[a]	N
	R2, R2 SP1	N	Y[b]	Y	Y
Windows Server 2012	OR	N	N	N	Y[c, d]
	R2	N	N	N	P[d]
SQL Server 7.0	All versions	N	N	N	N
SQL Server 2000	SP4	Y	N	N	N
SQL Server 2005, Enterprise and Standard	OR, SP1	Y	N	N	N
	SP2, SP3, SP4	Y	Y[e]	Y[e]	Y[e]
SQL Server 2005 x64 edition, Enterprise and Standard	OR, SP1	Y	N	N	N
	SP2, SP3, SP4	Y	Y[e]	Y[e]	Y[e]
SQL Server 2008 Express	—	N	N	N	N
SQL Server 2008 Enterprise and Standard	OR, SP1, SP2, SP3 R2, R2 SP1, R2 SP2	N	N	N	N
SQL Server 2008 x64 edition Enterprise and Standard	OR	N	N	N	N
	SP1	N	Y[f, g, h]	Y[f, h]	Y
	SP2	N	Y[f, g, h]	Y[f, h]	Y[h]
	SP3	N	Y[f, g, h]	Y	Y
	R2, R2 SP1, R2 SP2	N	N	Y	Y
SQL Server 2012, Enterprise, Business Intelligence, and Standard	OR	N	N	N	N
SQL Server 2012 x64 edition, Enterprise, Business Intelligence, and Standard	OR, SP1	N	N	N	Y[i]
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	N	N	N
	3.0	N	N	N	N
	3.0 SP1	N	Y	N	N
	3.5	Y	N	N	N
	3.5 SP1	Y	Y	Y	Y
	4.0	N	P	P	P

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Discovery Accelerator server			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
MDAC	2.7 OR, SP1 2.8 OR, SP1, SP2	Y	Y	Y	Y
Internet Explorer	5.5	Y	N	N	N
	6.0 (all versions)	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	P	P	Y	Y[j]
	11.0	N	N	P	Y[c, j]
Outlook (on server)[k]	2000 (all versions)[l]	Y	N	N	N
	2003[l] OR, SP1	Y	Y	N	N
	2003[l] SP2, SP3	Y	Y	Y	Y
	2007 OR, SP1	N	Y[m]	N	N
	2007 SP2, SP3	N	Y	Y	Y
	2010	N	P	P	P
Lotus Notes[n]	6.5.4 or later	Y	N	N	N
	7.0, 7.0.1, 7.0.2	Y	P	P	N
	7.0.3	Y	Y	Y	N
	7.0.4	N	N	Y	N
	8.0	Y	Y	Y	N
	8.0.1	N	Y	Y	N
	8.0.2	N	Y[m]	Y	N
	8.5	N	Y[o]	Y	N
	8.5.1	N	N	Y	N
	8.5.2	N	N	Y[p]	Y
	8.5.3	N	N	N	Y[q]
IBM Notes[n]	9.0	N	N	N	Y[c]

a. Requires Microsoft hotfix http://support.microsoft.com/kb/949516.

b. Requires Enterprise Vault 8.0 SP4 or later service pack.

c. Requires Enterprise Vault 10.0.4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

d. For the latest information about support for Windows Server 2012, see technical note TECH207259 at http://www.symantec.com/docs/TECH207259.

e. For SQL Server 2005, we recommend that you install SP3 or later to resolve known issues when printing reports and exporting them in Excel format.

f. Requires Discovery Accelerator 8.0 SP2 or later service pack. Users of the Discovery Accelerator's analytics feature require SQL Server 2008 SP1 with cumulative update 1.

g. Requires Enterprise Vault 8.0 SP2 or later service pack.

h. Installing SQL Server 2008 can have an effect on the analytics facilities in Discovery Accelerator. See the Discovery Accelerator *Administrator's Guide* for more information and guidelines on how to resolve these issues.

i. Requires Enterprise Vault 10.0.2 or later service pack.

j. Supported only in Compatibility View.

k. Required if you want to export to PST files.

l. Discovery Accelerator exports messages in MSG format. There are restrictions concerning the use of MSG format messages in different versions of Outlook. For more information, see technical note TECH74513 at http://www.symantec.com/docs/TECH74513.

m. Requires Enterprise Vault 8.0 SP1 or later service pack.

n. Required if you want to export Lotus Domino items.

o. Requires Enterprise Vault 8.0 SP3 or later service pack.

p. Requires Enterprise Vault 9.0.3 or later service pack.

q. Requires Enterprise Vault 10.0.1 or later service pack.

Discovery Accelerator compatibility with other client components

Item	Version	Discovery Accelerator client			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows XP	OR, SP1	N	N	N	N
	SP2, SP3	Y	Y	Y	Y
Windows Vista	OR	N	N	N	N
	SP1, SP2	N	Y	Y	Y
Windows 7	OR, SP1	N	Y[a]	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Discovery Accelerator client			
		2007 (all versions)	8.0 (all versions)	9.0 (all versions)	10.0 (all versions)
Windows 8	OR	N	N	P	Y[b]
Windows 8 x64 edition	OR	N	N	P	Y[b]
.NET Framework	1.1 OR, SP1	N	N	N	N
	2.0	Y	N	N	N
	3.0	N	N	N	N
	3.0 SP1	N	Y	N	N
	3.5	Y	N	N	N
	3.5 SP1	Y	Y	Y	Y
	4.0	N	N	P	P
Internet Explorer	4.0, 5.0, 5.5	N	N	N	N
	6.0 OR, SP1	Y	Y	N	N
	7.0, 8.0	Y	Y	Y	Y
	9.0, 10.0	P	P	Y	Y[c]
	11.0	N	N	P	Y[c, d]
Outlook[e]	2003, 2007	Y	Y	Y	Y
	2010	N	N	Y[f]	Y
Lotus Notes[g]	6.5.4 or later	Y	N	N	N
	7.0, 7.0.1, 7.0.2	Y	P	P	N
	7.0.3	Y	Y	Y	Y
	7.0.4	N	N	Y	Y
	8.0	Y	Y	Y	Y
	8.0.1	N	Y	Y	Y
	8.0.2	N	Y	Y	Y
	8.5	N	Y	Y	Y
	8.5.1	N	N	Y	Y
	8.5.2	N	N	Y[h]	Y
	8.5.3	N	N	N	Y[i]
IBM Notes[g]	9.0	N	N	N	Y[d]

a. Requires Discovery Accelerator 8.0 SP4 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

b. Requires Enterprise Vault Outlook Add-In 10.0.3 or later.

c. Supported only in Compatibility View.

d. Requires Enterprise Vault 10.0.4 or later service pack.

e. Required if you want to view Exchange Server items in Outlook on the Discovery Accelerator client.

f. Requires Discovery Accelerator 9.0 SP1 or later service pack.

g. Required if you want to view Lotus Domino items in Lotus Notes on the Discovery Accelerator client.

h. Requires Enterprise Vault 9.0.3 or later service pack.

i. Requires Enterprise Vault 10.0.1 or later service pack.

Server virtualization

Discovery Accelerator supports the use of all virtualization technologies that run supported versions of the Windows operating system. When you deploy Discovery Accelerator on virtual servers, consider the performance limitations of each virtualization platform relative to the minimum hardware requirements described in the Discovery Accelerator documentation.

Discovery Accelerator supports VMware High Availability, and the VMware vCenter Converter Standalone tool.

Antivirus software

		Enterprise Vault Server			
Item	Version	2007	8.0	9.0	10.0
McAfee VirusScan Enterprise	7.0	Y	Y	Y	Y
	8.5, 8.7	Y	Y	Y	Y
Symantec AntiVirus	8.1	Y[a, b]	Y[a]	Y[a]	Y[a]
	9.n	Y[a, b]	Y[a]	Y[a]	Y[a]
	10.n	Y	Y	Y	Y
Symantec Endpoint Protection	11.0	N	P	Y[c]	Y[c]
	12.0	N	P	Y[c]	Y[c]
Trend Micro OfficeScan	8.0 SP1	P	Y[d]	Y[d]	Y[d]
	10.n	P	Y[d, e]	Y[d]	Y[d]

a. If you use Symantec AntiVirus you are recommended to make sure that you have Symantec AntiVirus 10.0 or later before installing the Enterprise Vault FSA Agent. See technical note TECH52292 at http://www.symantec.com/docs/TECH52292.

b. See the section "Files are not archived or are recalled immediately" in the Enterprise Vault 2007 *ReadMeFirst*.

c. A file recall issue exists when using older versions of Symantec Endpoint Protection in combination with Enterprise Vault FSA and Symantec NetBackup. This issue is fixed by Symantec Endpoint Protection version 12.1.2015.2015. For more information, see technical note TECH209816 at http://www.symantec.com/docs/TECH209816.

d. Users of File System Archiving should follow the guidance given in technical note TECH69094 at http://www.symantec.com/docs/TECH69094.

e. Requires Enterprise Vault 8.0 SP3 or later.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

For a list of recommended antivirus exclusions for Enterprise Vault, see technical note TECH48856 at http://www.symantec.com/docs/TECH48856.

Enterprise Vault placeholder shortcuts appear to the operating system as markers for offline files. Some antivirus programs can be configured to ignore offline files, but others cannot.

You can configure the antivirus products listed in the table above to ignore offline files. Other antivirus programs that have not been tested, but which can be configured to ignore offline files, will probably work with File System Archiving.

If you cannot configure your antivirus program to ignore offline files, every placeholder that it checks will result in an offline file being recalled. In this case, you can use the supplied `EVFSABackupmode.exe` program to place the file server into backup mode before scanning. See the Administration Console help for more information.

If you do not use placeholder shortcuts, any virus checker works.

Third-party integrations

> **Note:** See Chapter 12, "Localization" on page 113 for language-specific information about integrations.

		Enterprise Vault			
Item	**Version**	**2007**	**8.0**	**9.0**	**10.0**
Symantec IM Manager	6.5, 7.0, 8.0, 8.1	Y	P	P	N
	8.2, 8.3	Y	P	P	N
	8.4	N	Y	P	N
	8.4.12	N	Y[a]	Y	N
	8.4.15, 8.4.16	N	P	Y	Y
OpenText Livelink ECM - eDOCS DM		N	N	N	N
OpenText LegalKEY	4.18 MR 2	N	N	N	N
Facetime IMAuditor	6.0	Y	P	P	P
	8.0, 9.0, 10.0	N	Y	Y	P
Facetime Vantage	10.1	N	Y	Y	P
Akonix L7 Enterprise™	4.2, 4.3	Y	P	P	P
Adapter for Rights Management Services (RMS)	7.0	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Item	Version	Enterprise Vault			
		2007	8.0	9.0	10.0
Adapter for Secure Messaging and Rights Management (SMRM)	7.5	Y^b	Y^b	N	N
	8.0	N	Y^b	N	N
	9.0	N	$Y^{c,\ d}$	Y^d	Y^d
Automatic Classification Engine [e, f]	4.7	Y	N	N	N
	8.0	N	Y	N	N
	9.0	N	N	Y	N
Enterprise Vault Discovery Collector	9.0	N	N	Y^g	Y
	10.0	N	N	N	Y
User Classification Engine	7.0	Y^h	N	N	N
Computer Associates MDY FileSurf	7.5 SR4	N	N	N	N
Connector for EMC Documentum Retention Policy Server [i]	7.0	Y^j	Y^j	N	N
	8.0	N	Y^k	N	N
IBM DB2 Content Manager and Records Manager [l]	8.3 (Fix Pack 100 Build 073)	Y^h	N	N	N
Open Text™ Livelink ECM™ Records Manager [l]	9.5	$Y^{h,\ m}$	N	N	N
EnCase Ingest Connector	—	Y	Y	Y	Y^n
Procedo Archive Migration Manager (PAMM)	2.5	N	$Y^{o,\ p,\ q}$	P	P
TransVault	4.6, 4.7, 5.0	N	$Y^{n,\ o,\ p}$	P	P
	6.1	N	N	N	Y^p
QUADROtech Archive Shuttle	6.0	Y	Y	Y	Y
Globanet Email Migrator (GEM)	3.n	N	$Y^{o,\ s}$	P	P
	4.3 or later service pack, 5.n	N	Y	Y	Y
Akaibu Evolve [r]	1.3.n to 1.9.n	$Y^{s,\ t}$	$Y^{s,\ u}$	$Y^{s,\ v}$	$Y^{s,\ w}$
Voltage SecureMail Archive Connector	2.0	N	$Y^{s,\ x}$	Y^x	P
Hanzo Archives Web Archive Connector	1.0	N	N	Y^y	Y^y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

		Enterprise Vault			
Item	Version	2007	8.0	9.0	10.0
Symantec Enterprise Vault.cloud™ Archive Migrator	1.0	N	N	Y[z]	Y[aa]
Interlock Migration Service[ab]	1.5 or later	N	Y[ac]	Y	Y[ad]

a. Requires Enterprise Vault 8.0 SP3 or later service pack.

b. Supports:
   Microsoft RMS SP1 and SP2
   Liquid Machines Document Control
   PGP Universal server

c. Requires Enterprise Vault 8.0 SP3 specifically.

d. Supports:
   Adapter for Secure Messaging and Rights Management (SMRM) 9.0
   PGP Desktop 10.0.2 and PGP Universal Server 3.0.0
   PGP Desktop 9.6.1 and PGP Universal Server 2.6.1
   LM RMS and PGP Desktop 9.6.1 and PGP Universal Server 2.6.1
   Windows RMS and PGP Desktop 9.6.1 and PGP Universal Server 2.6.1
   PGP Desktop 10.0.2 and PGP Universal Server 2.6.1

e. ACE is not supported with 64-bit editions of Microsoft SQL Server.

f. ACE is not supported with any version of Lotus Domino.

g. Enterprise Vault Discovery Collector 9.0 is supported with the following combinations:
   Enterprise Vault 9.0 and Discovery Accelerator 9.0
   Enterprise Vault 8.0 SP4 and Discovery Accelerator 9.0
   Enterprise Vault 8.0 SP4 and Discovery Accelerator 8.0 SP4

h. Supported with Outlook 2007 when using UCE SR2.

i. Does not work against Exchange Server 2007.

j. The Connector for EMC Documentum Retention Policy Server requires the following:
   Documentum Content Server 5.3 SP3, Windows platforms only
   Documentum Retention Policy Services 5.3 SP3
   Documentum Administrator 5.3 SP3
   Documentum Application Installer 5.3 SP3
   Documentum Web Services Framework 5.3 SP3

k. Requires Enterprise Vault 8.0 SP1 or later service pack.

l. Supported by User Classification Engine.

m. Livelink ECM™ Patch released in September, NT_Windows_2000_September_Patch_Release is required.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

n. An Enterprise Vault Content Management API hotfix is required to enable EnCase Ingest Connector 10.0 to list the vault stores and archives to which the user has access. For more information, see the latest news about Enterprise Vault 10.0 at http://www.symantec.com/docs/TECH141423.

o. Requires Enterprise Vault 8.0 SP2 or later service pack.

p. Competitive migrations are supported.

q. Intra-site migrations (that is, within the same Enterprise Vault site) are supported. Inter-site migrations (that is, between two Enterprise Vault sites) are not supported. Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.

r. See http://www.akaibu.com/Products-and-Resources1.html.

s. Competitive migrations, intra-site migrations (that is, within the same Enterprise Vault site) and inter-site migrations (that is, between two Enterprise Vault sites) are supported. Inter-site migration includes two sites within the same Enterprise Vault directory, or two sites within different Enterprise Vault directories.

t. Requires Enterprise Vault 2007 SP5 or later service pack.

u. Requires Enterprise Vault 8.0 SP5 or later service pack.

v. Requires Enterprise Vault 9.0.2 or later service pack.

w. Requires Enterprise Vault 10.0.3 or later service pack.

x. Supports:
Exchange Server archiving
Exchange journal archiving
See the following data sheet on the Voltage website:
http://voltage.com/pdf/Voltage_SecureMail_Data_Sheet_Archive_Connector.pdf

y. See the following data sheet on the Hanzo Archives website:
http://www.hanzoarchives.com/products/web_archive_connector

z. Requires Enterprise Vault 9.0.5 or later service pack.

aa. Requires Enterprise Vault 10.0.4 or later service pack.

ab. See http://interlock-tech.com/ev-migration.

ac. Requires Enterprise Vault 8.0 SP4 or later service pack.

ad. Requires Enterprise Vault 10.0.1 or later service pack.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Localization

The tables below show the languages in which the following are available:

- Enterprise Vault user interfaces (UIs) for administrators and end users, and for Compliance Accelerator and Discovery Accelerator.

- Enterprise Vault documentation for administrators and end users, including Compliance Accelerator and Discovery Accelerator documentation.

- Enterprise Vault add-on UIs.

Enterprise Vault 2007 localization

Enterprise Vault 2007 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
Administration UIs:												
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N
End user UIs:												
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y[a]
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 2007 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew
Accelerator UIs:												
Compliance Accelerator	Y	Y	Y[b]	Y[b]	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y[c]	Y[c]	N	N	N	N	N	N	N	N
Documentation:												
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y[a]
Documentation for Compliance Accelerator	Y	Y	Y[b]	Y[b]	N	N	N	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	Y[c]	Y[c]	N	N	N	N	N	N	N	N
Add-on UIs:												
Adapter for RMS	Y	N	N	N	N	N	N	N	N	N	N	N
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 4.7	Y	N	N	N	N	N	N	N	N	N	N	N
Connector for EMC Documentum 7.0	Y	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.2, 8.3	Y	N	N	N	N	N	N	N	N	N	N	N
User Classification Engine 7.0	Y	N	N	N	N	N	N	N	N	N	N	N

a. Help in Hebrew for the Enterprise Vault extensions for Lotus Notes is available in Enterprise Vault 2007 SP1 or later service pack. It is not available in the original release of Enterprise Vault 2007.

b. Compliance Accelerator 2007 SP1 or later is required for Traditional Chinese and Simplified Chinese.

c. Discovery Accelerator 2007 SP1 or later is required for Traditional Chinese and Simplified Chinese.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 8.0 localization

Enterprise Vault 8.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
Administration UIs:															
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
End user UIs:															
Outlook Add-Ins	Y	Y	Y	Y	Y[a]	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y[a]	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Client for Mac OS X	Y	Y	N	N	N	Y	Y	N	N	N	Y	N	N	N	N
Archive Search applications	Y	Y	Y	Y	Y[a]	Y	Y	Y	Y	Y	Y	Y	Y[b]	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y[a]	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Accelerator UIs:															
Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Documentation:															
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y[c]	Y[c]	Y[a,c]	Y	Y	Y[c]	Y[c]	Y[c]	Y	Y[c]	Y[c]	Y[c]	Y[c]
Documentation for Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 8.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
Add-on UIs:															
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 8.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Connector for EMC Documentum 7.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N

a. Enterprise Vault 8.0 SP1 or later is required for Korean.

b. The Enterprise Vault Mobile Search UI is not available in Hebrew.

c. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

Enterprise Vault 9.0 localization

Enterprise Vault 9.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
Administration UIs:															
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
End user UIs:															
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y[a]	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Client for Mac OS X	Y	Y	N	N	N	Y	Y	N	N	N	Y	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 9.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y[a]	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Accelerator UIs:															
Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Documentation:															
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y[b]	Y[b]	Y[b]	Y	Y	Y[b]	Y[b]	Y[b]	Y	Y[b]	Y[b]	Y[b]	Y[b]
Documentation for Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Documentation for Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N
Add-on UIs:															
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 8.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N

a. The Enterprise Vault Mobile Search UI is not available in Hebrew.

b. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 10.0 localization

Enterprise Vault 10.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish	Hungarian	Brazilian Portuguese
Administration UIs:																	
Administration Console UI	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Reporting	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Monitoring	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
End user UIs:																	
Outlook Add-Ins	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Extensions for Lotus Notes	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y[a]	Y
Client for Mac OS X	Y	Y	N	N	N	Y	N	N	N	Y	N	N	N	N	N	N	N
Archive Search applications	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y[b]	Y	Y	Y	Y
Enterprise Vault SharePoint Web Parts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Accelerator UIs:																	
Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Documentation:																	
Documentation for Enterprise Vault administrators	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Documentation for Enterprise Vault end users	Y	Y	Y[c]	Y[b]	Y[b]	Y	Y	Y[b]	Y[b]	Y[b]	Y	Y[b]	Y[b]	Y[b]	Y[b]	Y[b]	Y[b]
Documentation for Compliance Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Enterprise Vault 10.0 component/add-on	English	Japanese	Simplified Chinese	Traditional Chinese	Korean	German	French	Italian	Dutch	Swedish	Spanish	Danish	Hebrew	Russian	Polish	Hungarian	Brazilian Portuguese
Documentation for Discovery Accelerator	Y	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N
Add-on UIs:																	
Adapter for SMRM	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
Automatic Classification Engine 8.0	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
EnCase Ingest Connector	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
IM Manager 8.4	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N

a. Requires Enterprise Vault 10.0.2 Extensions for Lotus Notes and DWA clients, and version 8.5.2 of Lotus Notes and DWA client.

b. The Enterprise Vault Mobile Search UI is not available in Hebrew.

c. Documentation for the Enterprise Vault Client for Mac OS X is available only in English, French, German, Spanish, and Japanese.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Changes to prerequisite software for Enterprise Vault 10.0

Enterprise Vault 10.0 servers require Windows Server 2008 R2 or Windows Server 2008 R2 SP1.

Windows Server 2008 R2 is only available in a 64-bit edition, and therefore Enterprise Vault 10.0 requires 64-bit hardware. For information about migrating to 64-bit hardware before you upgrade to Enterprise Vault 10.0, see http://www.symantec.com/docs/HOWTO42430.

The following table shows changes to Enterprise Vault 10.0 prerequisite software since Enterprise Vault 9.0.

Software	Dropped	Notes
Windows	Windows Server 2003, Windows Server 2008	Standalone Administration Console requires Windows Vista SP1 or later, Windows 7, Windows Server 2008 R2, or Windows Server 2008 R2 SP1.
SQL Server	–	2008 R2 x64 and 2012 are now supported.
.NET	–	3.5 SP1 required by Enterprise Vault core. 3.5 SP1 or SP2 required for FSA Agent.
IIS	All versions earlier than 7.5	Only IIS 7.5 is supported with Windows Server 2008 R2.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Software	Dropped	Notes
MSMQ	2.0	Windows Server 2003 is no longer supported.
MMC	1.2, 2.0	Windows Server 2003 is no longer supported.
Internet Explorer	6.*n*	
Clustering (VCS, MCS)	VCS 5.0 for Enterprise Vault server	VCS 5.1 SP2 for Enterprise Vault server; VCS 5.0 and VCS 5.1 for file server.
Outlook Add-Ins	2007 and 8.0	
Mac email clients	Entourage 2004	Outlook 2011 for Mac is now supported.
Enterprise Vault Mobile Search	8.0	
Content platforms – FSA on Windows	Windows 2000	
Domino Server – Target	—	8.5.2, which adds support for Windows Server 2008 R2, and 8.5.3 are now supported.
Enterprise Vault Domino Gateway	All	The Enterprise Vault Domino Gateway requires one of the following software combinations:
Lotus Notes client (Enterprise Vault server and Enterprise Vault Domino Gateway)	All	■ Domino Server 8.5.2 (32-bit version) Fix Pack 2 or higher and Lotus Notes Client 8.5.2 or higher
Lotus Notes client (user)	—	■ Domino Server 8.5.3 (64-bit version) and Lotus Notes Client 8.5.3
Enterprise Vault SMTP Archiving components	Windows Server 2003, Windows Server 2008	Enterprise Vault SMTP Archiving components require Windows Server 2008 R2 or Windows Server 2008 R2 SP1.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

The following table shows the compatibility between various client components and an Enterprise Vault 10.0 server:

Client	Version		
	8.0	9.0	10.0
Enterprise Vault Outlook Add-Ins	N	Y	Y
Enterprise Vault Client for Mac OS X – Entourage 2004	N	N	N
Enterprise Vault Client for Mac OS X – Entourage 2008	N	Y	Y
Enterprise Vault Client for Mac OS X – Entourage (EWS)	–	Y	Y
Enterprise Vault Client for Mac OS X – Outlook 2011	–	–	Y
OWA 2000 and 2003 Client	N	Y	Y
OWA 2007 Client	N	Y	Y
OWA 2010 SP1 Client	–	Y	Y
FSA Agent	N	Y	Y
API Runtime	N	N	Y
Enterprise Vault Mobile Search	N	N	Y
Enterprise Vault Discovery Collector	–	N	Y

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Compatibility after Enterprise Vault 10

This appendix helps your organization plan for future upgrades of Enterprise Vault, Compliance Accelerator and Discovery Accelerator.

See the table below for information about third party products that will not be supported in Enterprise Vault 11.0, Compliance Accelerator 11.0, and Discovery Accelerator 11.0.

This information in this appendix may be revised or added to in later editions of the Enterprise Vault *Compatibility Charts*.

Software	Versions dropped	Notes
Adapter for Secure Messaging and Rights Management (SMRM)	All	
Celerra DART	5.5, 6.0	Support is dropped for these Celerra versions as FSA targets.
Data ONTAP devices	7.2	Support is dropped for this Data ONTAP version as an FSA target. This includes IBM N series, and NetApp devices running Data ONTAP 7.2.
Enterprise Vault Discovery Collector	All	
Entourage	2008	Entourage 2008 running an Enterprise Vault 10.0.*n* Client for Mac OS X will still be supported against an Enterprise Vault 11.0 server.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Software	Versions dropped	Notes
Enterprise Vault (Compliance Accelerator and Discovery Accelerator support)	10.0.0	Compliance Accelerator 11.0 and Discovery Accelerator 11.0 will drop support for Enterprise Vault 10.0.0. Enterprise Vault 10.0.1 or later service pack will be required.
Enterprise Vault Mobile Search	All	Enterprise Vault 11.0 introduces Mail Connect, a new solution for mobile access to archived email.
Exchange	2000	Includes Enterprise Vault OWA Extensions.
Lotus Domino	7.n	
Lotus Notes	7.n	
Mac OS X	10.5, 10.6	
Outlook	2003	Outlook 2003 running an Enterprise Vault 10.0.n Outlook Add-In will still be supported against an Enterprise Vault 11.0 server.
PowerShell	1.0	
Safari	3.n, 4.n	
SQL Server	2005 2008 OR	SQL Server 2008 R2 will be the minimum supported version for Enterprise Vault 11.0.
VCS	5.0	Support is dropped for this version of VCS as an FSA target.
Windows Server	2003	Support is dropped for Windows Server 2003 as an FSA target.

Enterprise Vault 10.0.n FSA Agent running on Windows Server 2003 will still be supported against an Enterprise Vault 11.0 server.

Support is dropped for Enterprise Vault API Runtime on Windows Server 2003.

Support is dropped for SQL Server Reporting Services on Windows Server 2003.

Support is dropped for SharePoint 2007 on Windows Server 2003. |

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.

Software	Versions dropped	Notes
Windows Server	2008 x86 editions	Support is dropped for Windows Server 2008 x86 editions as FSA targets.
		Enterprise Vault 10.0.n FSA Agent running on Windows Server 2008 (all editions) will still be supported against an Enterprise Vault 11.0 server.
		Note that Enterprise Vault 11.0 will still support Windows Server 2008 x64 editions as FSA targets.
Windows Vista	All	Enterprise Vault 10.0.n Outlook Add-In under Windows Vista will still be supported against an Enterprise Vault 11.0 server.
		Enterprise Vault 10.0.n FSA Agent under Windows Vista will still be supported against an Enterprise Vault 11.0 server.
Windows XP	All	Enterprise Vault 10.0.n Outlook Add-In under Windows XP will still be supported against an Enterprise Vault 11.0 server.
		Enterprise Vault 10.0.n FSA Agent under Windows XP will still be supported against an Enterprise Vault 11.0 server.

OR = original release, SP = service pack, Y = supported, N = not supported, P = pending. See "Key" on page 8.