

Backup job is set to run starting 7:15 AM daily for a total of 5 incrementals at 2 hour intervals, the last being at 3:15 PM.

As mentioned earlier the backup destination is a D-Link ShareCenter NAS that goes to sleep after 30 minutes.

I get this error two or more times just after an incremental backup is set to run.

Log Name: Application

Source: Microsoft-Windows-CAPI2

Date: 7/8/2014 3:15:50 PM

Event ID: 513

Task Category: None

Level: Error

Keywords: Classic

User: N/A

Computer: Win764DT

Description:

Cryptographic Services failed while processing the OnIdentity() call in the System Writer Object.

Details:

AddLegacyDriverFiles: Unable to back up image of binary Microsoft Link-Layer Discovery Protocol.

System Error:

Access is denied.

.

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="Microsoft-Windows-CAPI2" Guid="{5bbca4a8-b209-48dc-a8c7-b23d3e5216fb}"
    EventSourceName="Microsoft-Windows-CAPI2" />
    <EventID Qualifiers="0">513</EventID>
    <Version>0</Version>
    <Level>2</Level>
    <Task>0</Task>
    <Opcode>0</Opcode>
    <Keywords>0x8080000000000000</Keywords>
    <TimeCreated SystemTime="2014-07-08T22:15:50.550887300Z" />
    <EventRecordID>189215</EventRecordID>
    <Correlation />
    <Execution ProcessID="1376" ThreadID="2664" />
    <Channel>Application</Channel>
    <Computer>Win764DT</Computer>
    <Security />
  </System>
  <EventData>
    <Data>
```

Details:

AddLegacyDriverFiles: Unable to back up image of binary Microsoft Link-Layer Discovery Protocol.

System Error:
Access is denied.
</Data>
</EventData>
</Event>

Any chance that an automatic Windows Defrag might cause a problem?

Log Name: System
Source: Microsoft-Windows-Kernel-Power
Date: 7/11/2014 2:28:40 PM
Event ID: 41
Task Category: (63)
Level: Critical
Keywords: (2)
User: SYSTEM
Computer: Win764DT

Description:

The system has rebooted without cleanly shutting down first. This error could be caused if the system stopped responding, crashed, or lost power unexpectedly.

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="Microsoft-Windows-Kernel-Power" Guid="{331C3B3A-2005-44C2-
AC5E-77220C37D6B4}" />
    <EventID>41</EventID>
    <Version>3</Version>
    <Level>1</Level>
    <Task>63</Task>
    <Opcode>0</Opcode>
    <Keywords>0x8000000000000002</Keywords>
    <TimeCreated SystemTime="2014-07-11T21:28:40.264084500Z" />
    <EventRecordID>138447</EventRecordID>
    <Correlation />
    <Execution ProcessID="4" ThreadID="8" />
    <Channel>System</Channel>
    <Computer>Win764DT</Computer>
    <Security UserID="S-1-5-18" />
  </System>
  <EventData>
    <Data Name="BugcheckCode">26</Data>
    <Data Name="BugcheckParameter1">0x41792</Data>
    <Data Name="BugcheckParameter2">0xfffff680003a50a0</Data>
    <Data Name="BugcheckParameter3">0x2000000000000000</Data>
    <Data Name="BugcheckParameter4">0x0</Data>
    <Data Name="SleepInProgress">0</Data>
    <Data Name="PowerButtonTimestamp">0</Data>
    <Data Name="BootAppStatus">0</Data>
  </EventData>
```

</Event>

Log Name: System
Source: EventLog
Date: 7/11/2014 2:29:06 PM
Event ID: 6008
Task Category: None
Level: Error
Keywords: Classic
User: N/A
Computer: Win764DT
Description:

The previous system shutdown at 2:11:57 PM on
Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="EventLog" />
    <EventID Qualifiers="32768">6008</EventID>
    <Level>2</Level>
    <Task>0</Task>
    <Keywords>0x8000000000000000</Keywords>
    <TimeCreated SystemTime="2014-07-11T21:29:06.000000000Z" />
    <EventRecordID>138435</EventRecordID>
    <Channel>System</Channel>
    <Computer>Win764DT</Computer>
    <Security />
  </System>
  <EventData>
    <Data>2:11:57 PM</Data>
    <Data>
    <Data>
    </Data>
    <Data>
    </Data>
    <Data>22556</Data>
    <Data>
    </Data>
    <Data>
    </Data>
    <Binary>
DE07070005000B000E000B0039003900DE07070005000B0015000B0039003900600900003C000000010
00006009000001000000B00400000100000000000000</Binary>
    </EventData>
  </Event>
```

Log Name: Application
Source: Symantec System Recovery
Date: 7/11/2014 3:19:15 PM
Event ID: 100
Task Category: High Priority
Level: Information
Keywords: Classic
User: N/A
Computer: Win764DT

Description:

Info 6C8F1F7E: A scheduled incremental recovery point of drive C:\ was created successfully.

Details:

Source: Symantec System Recovery

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="Symantec System Recovery" />
    <EventID Qualifiers="0">100</EventID>
    <Level>4</Level>
    <Task>1</Task>
    <Keywords>0x8000000000000000</Keywords>
    <TimeCreated SystemTime="2014-07-11T22:19:15.000000000Z" />
    <EventRecordID>190463</EventRecordID>
    <Channel>Application</Channel>
    <Computer>Win764DT</Computer>
    <Security />
  </System>
  <EventData>
    <Data>Info 6C8F1F7E: A scheduled incremental recovery point of drive C:\ was created successfully.
  </Data>
</EventData>
</Event>
```

Details:

Source: Symantec System Recovery</Data>

</EventData>

</Event>

Log Name: Application

Source: Microsoft-Windows-Defrag

Date: 7/11/2014 5:15:53 PM

Event ID: 258

Task Category: None

Level: Information

Keywords: Classic

User: N/A

Computer: Win764DT

Description:

The storage optimizer successfully completed defragmentation on (C:)

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="Microsoft-Windows-Defrag" />
    <EventID Qualifiers="0">258</EventID>
    <Level>0</Level>
    <Task>0</Task>
    <Keywords>0x8000000000000000</Keywords>
    <TimeCreated SystemTime="2014-07-12T00:15:53.000000000Z" />
    <EventRecordID>190525</EventRecordID>
    <Channel>Application</Channel>
    <Computer>Win764DT</Computer>
    <Security />
  </System>
  <EventData>
    <Data>defragmentation</Data>
    <Data>(C:)</Data>
  </EventData>
</Event>
```

```
<Binary>00000000D5010000BE010000000000022B651A2296BEDD85E9C8D030000000000000000</Binary>
</EventData>
</Event>
```

Log Name: Application
Source: Microsoft-Windows-System-Restore
Date: 7/11/2014 5:21:57 PM
Event ID: 8303
Task Category: None
Level: Warning
Keywords:
User: SYSTEM
Computer: Win764DT
Description:
Scoping unsuccessful for shadowcopy [\\?\GLOBALROOT\Device\HarddiskVolumeShadowCopy45 with error 0x80070057](#).

Event Xml:
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
 <System>
 <Provider Name="Microsoft-Windows-System-Restore" Guid="{126CDB97-D346-4894-8A34-658DA5EEA1B6}" />
 <EventID>8303</EventID>
 <Version>0</Version>
 <Level>3</Level>
 <Task>0</Task>
 <Opcode>0</Opcode>
 <Keywords>0x8000000000000000</Keywords>
 <TimeCreated SystemTime="2014-07-12T00:21:57.815941400Z" />
 <EventRecordID>190545</EventRecordID>
 <Correlation />
 <Execution ProcessID="4140" ThreadID="9108" />
 <Channel>Application</Channel>
 <Computer>Win764DT</Computer>
 <Security UserID="S-1-5-18" />
 </System>
 <EventData>
 <Data Name="SnapshotPath">\\?\GLOBALROOT\Device\HarddiskVolumeShadowCopy45</Data>
 <Data Name="ErrorCode">0x80070057</Data>
 <Data Name="TotalDirectories">80496</Data>
 <Data Name="TotalFiles">1023598</Data>
 <Data Name="FilesScoped">898810</Data>
 <Data Name="FilesResident">23671</Data>
 <Data Name="FilesCachedFirstPass">78540</Data>
 <Data Name="FilesMissedSecondPass">7</Data>
 </EventData>
</Event>

I resumed from hibernation at 7/12/2014 6:51 AM

Log Name: Application
Source: Symantec System Recovery

Date: 7/12/2014 7:15:21 AM

Event ID: 100

Task Category: High Priority

Level: Information

Keywords: Classic

User: N/A

Computer: Win764DT

Description:

Info 6C8F1F65: The drive-based backup job, Drive Backup of Local Disk (*:\), (C:\), has been started automatically.

Details:

Source: Symantec System Recovery

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
```

```
<System>
```

```
<Provider Name="Symantec System Recovery" />
```

```
<EventID Qualifiers="0">100</EventID>
```

```
<Level>4</Level>
```

```
<Task>1</Task>
```

```
<Keywords>0x8000000000000000</Keywords>
```

```
<TimeCreated SystemTime="2014-07-12T14:15:21.000000000Z" />
```

```
<EventRecordID>190654</EventRecordID>
```

```
<Channel>Application</Channel>
```

```
<Computer>Win764DT</Computer>
```

```
<Security />
```

```
</System>
```

```
<EventData>
```

```
<Data>Info 6C8F1F65: The drive-based backup job, Drive Backup of Local Disk (*:\), (C:\), has been started automatically.
```

```
Details:
```

```
Source: Symantec System Recovery</Data>
```

```
</EventData>
```

```
</Event>
```

Log Name: Application

Source: VSS

Date: 7/12/2014 8:18:56 AM

Event ID: 8193

Task Category: None

Level: Error

Keywords: Classic

User: N/A

Computer: Win764DT

Description:

Volume Shadow Copy Service error: Unexpected error calling routine

CreateVssExamineWriterMetadata. hr = 0x80042311, The given XML document is invalid. It is either incorrectly-formed XML or it does not match the schema.

.

Operation:

Writer Exposing its Metadata

User: N/A

Computer: Win764DT

Description:

Error EC8F17B7: Cannot create recovery points for job: Drive Backup of Local Disk (*:\), (C:\).

Error ED800012: The internal structure of the recovery point file (CRC Validation) is invalid, damaged or unsupported. (UMI:V-281-3215-6071)

Details:

Source: Symantec System Recovery

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
```

```
<System>
```

```
<Provider Name="Symantec System Recovery" />
```

```
<EventID Qualifiers="0">100</EventID>
```

```
<Level>2</Level>
```

```
<Task>1</Task>
```

```
<Keywords>0x8000000000000000</Keywords>
```

```
<TimeCreated SystemTime="2014-07-12T15:24:36.000000000Z" />
```

```
<EventRecordID>190687</EventRecordID>
```

```
<Channel>Application</Channel>
```

```
<Computer>Win764DT</Computer>
```

```
<Security />
```

```
</System>
```

```
<EventData>
```

```
<Data>Error EC8F17B7: Cannot create recovery points for job: Drive Backup of Local Disk (*:\), (C:\).
```

```
Error ED800012: The internal structure of the recovery point file (CRC Validation) is invalid, damaged or unsupported. (UMI:V-281-3215-6071)
```

Details:

Source: Symantec System Recovery</Data>

```
</EventData>
```

```
</Event>
```