

# Transformation Assistance for NetBackup Catalog Manipulation

## Data Sheet: Symantec Global Services

### Overview

Symantec provides Transformation Assistance for NetBackup Catalog Manipulation to Individual Partner consultants who have attended the NetBackup Catalog Manipulation training, and also meet the specialization and accreditation requirements.

NetBackup Catalog Manipulation activity can be potentially high risk and, if not planned and executed accurately, may lead to catastrophic data loss scenarios for customers. The steps involved with every Catalog Manipulation engagement are different as no two customer environments are exactly identical. Also, the tasks involved with NetBackup Catalog Manipulation is not supported by Symantec Technical Support and requires access to specific documentation and tools necessary for tailoring the steps based on your customer's requirements. NetBackup Catalog Manipulation includes NetBackup Server renaming and replacement, domain merge and split operations and Master Server Cluster transitions.

With the PartnerAssist program, a Symantec consultant can leverage Transformation Assistance from planning to successful completion of delivery that encompasses five well defined phases that includes: Site Survey, Preparation, Manipulation, Post Manipulation and seven days of additional support. Symantec delivers assistance for the phases with a response time of one business day.

### Benefits

Partner Companies can strengthen their relationship with customers, providing opportunities for future business, by ensuring successful delivery of solutions at customer engagements. As a Symantec partner consultant you can leverage the following benefits with Symantec's Transformation Assistance for NetBackup Catalog Manipulation -

- **Proven Services Offering** – Deliver the engagement with confidence, leveraging the meticulous planning defined in this offering.
- **Access to supported tools and latest documentation** – Ongoing access to supported tools and latest documentation related to best practice recommendations/steps required for the delivery of NetBackup Catalog Manipulation engagement.
- **Significantly reduce risks and the cost of delivery for end customers** – Execute on steps clearly defined for the delivery of service from documentation, which will enable you to significantly mitigate risks and deliver the engagement on time and on budget to your customers.

### Ordering

Each Service Unit pack will cover one Symantec Catalog Manipulation engagement .

To order this offering, please quote: "*Transformation Assistance for NetBackup Catalog Manipulation*" using PartnerAssist Service Unit (SKU 21158559) to your Channel Account Manager or write to [Symantec\\_PartnerAssist@Symantec.com](mailto:Symantec_PartnerAssist@Symantec.com) for details.

URL : <https://symiqforpartners.com/sites/PartnerAssist/default.aspx>

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## More Information

### *Visit our website*

<http://enterprise.symantec.com>

### *To speak with a Product Specialist in the U.S.*

Call toll-free 1 (800) 745 6054

### *To speak with a Product Specialist outside the U.S.*

For specific country offices and contact numbers, please visit our website.

## About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. Headquartered in Mountain View, Calif., Symantec has operations in 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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