

Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 6

Veritas eDiscovery Platform™ : *Release Notes 8.1.1 CHF6*

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Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

8.1.1 CHF6 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF6.

Upgrade Paths, Compatibility, and Notes

Veritas eDiscovery Platform 8.1.1 CHF6 supports following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4
- eDiscovery Platform Release 8.1.1 CHF5

For more information on supported upgrade paths, refer to:

<http://www.veritas.com/docs/000095769>

For more information on the supported operating systems and third party applications, refer to: <http://www.veritas.com/docs/000019811>

Hotfixes being cumulative in nature, all fixes made in earlier CHF6s for V8.1.1 are carried forward in V8.1.1 CHF6. You can refer to the release notes for the earlier CHF6s.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 5	http://www.veritas.com/docs/000115518
8.1.1 Cumulative Hotfix 4	http://www.veritas.com/docs/000109509
8.1.1 Cumulative Hotfix 3	http://www.veritas.com/docs/000108101
8.1.1 Cumulative Hotfix 2	http://www.veritas.com/docs/000107771
8.1.1 Cumulative Hotfix 1	http://www.veritas.com/docs/000097913
8.1.1 R1	http://www.veritas.com/docs/000107695

What Files to Download?

Please sign in and use the MyVeritas portal for downloading product software, licensing, and support:

- Information and the replacement options are located here:
https://www.veritas.com/support/en_US/article.000001129
- For cumulative hotfix information and downloads, visit the eDiscovery Platform powered by Clearwell support site:
https://www.veritas.com/content/support/en_US/60705.html

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF6, use the following incremental installer:

- Veritas_eDiscovery_Platform_v811_CHF6_Win_EN_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec_eDiscovery_Platform_Installer_8.1.1_R1_Win_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):
Symantec_eDiscovery_Platform_ConfServer_Installer_8.1.1_R1_Win_EN.zip
- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module):
Symantec_eDiscovery_Platform_UtilityNode_Installer_8.1.1_R1_Win_EN.zip

Install/Upgrade Instructions

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF6.

Note: This Cumulative Hotfix cannot be installed through Patch Management (**System > Patches**) at this time. Please install manually or using Clearwell Commander.

IMPORTANT! You may need to restart your system after upgrading to 8.1.1 CHF6, if prompted.

eDiscovery Platform does not support release upgrades that extend past a prior version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF6). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. In the case of 8.1.1 CHF6, your system must be running 8.1.1 R1 before running and applying the 8.1.1 CHF6 incremental install.

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF6 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF6 on the Master node first.
3. Continue to install 8.1.1 CHF6 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

Need Help?

Customer Support Portal: <https://my.veritas.com/>

Contact Numbers: https://www.veritas.com/content/support/en_US/contact-us.html

Note: Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have one, register for a new Veritas Account from the MyVeritas Technical Support Portal.

Fixed in Version 8.1.1 CHF6

System Administration

Functionality to modify storage location pointers when collected data is relocated to a different location (ETrack-3873222/ESA-45385): eDiscovery Platform maintains references to the storage location of data collected as part of collection tasks and sets. The references are maintained in its database. Physically moving such collected data to a new storage location without also updating corresponding references in the database can leave such collection tasks and sets unusable. Veritas eDiscovery platform has provided advanced support capability called "Collection locator modifier" to update references to collected data storage location. This capability is made available only to the administrators who have been granted support access. Work with Veritas technical support to use this capability.

Legal Hold

A yellow triangle is erroneously shown for a user with only *Allow Legal Hold access rights* (ETrack-3865399/ESA-45412): This fix resolves an issue where a yellow triangle is shown next to the username when the user has assigned only *Allow Legal Hold access rights*. With this fix, a yellow triangle is not displayed for users with only *Allow Legal Hold access rights*.

Identification and Collection

Preview task for Enterprise Vault Search results shows incorrect status (ETrack-3877902/ESA-45356): This fix resolves an issue where the Preview task for Enterprise Vault Search results shows success on the UI even though an error occurs in the background which prevents the task from finishing properly. With this fix, correct status of the Preview task is displayed.

Incremental AD sync takes longer to complete (ETrack-3879427/ESA-45516): This fix resolves an issue where incremental AD sync takes longer time to complete. With this fix, the AD Sync completes much faster.

Case Administration

Deadlock errors populated in the server logs (ETrack-3892976/ESA-45411): This fix resolves an issue where multiple requests to display All Cases made on the eDiscovery Platform UI sometimes cause a deadlock which populates the server log with multiple instances of deadlock errors. With this fix, deadlock errors are not populated in server log.

Post-processing

Post-processing fails at the Search Analytics phase with errors (ETTrack-3894289/ESA-45517): This fix resolves an issue where post-processing fails at the Search Analytics phase with an error: *Fatally shutting down component due to errors: Fatal Failure*. With this fix, post-processing completes successfully.

Review

Reviewers assigned a folder are not presented with Begin Review or Complete Review for the edit folder option (ETTrack-3798282/ESA-45493): This fix resolves an issue where a user with Review permission does not have the required rights to complete the review process. With this fix, such users get the required rights to complete the review process.

Search

Exporting a report from Search results in a Tomcat Internal error (ETTrack-3868044/ESA-45423): This fix resolves an issue where exporting the search report shows Tomcat Internal error. With this fix, the export report functionality works as expected.

Processing

Additional columns added on the Processing Exceptions report are not provided in CSV export (ETTrack-3868651/ESA-44957): This fix resolves an issue where some columns available in the **Processing > Exceptions** report tab are not exported in the CSV file although they are visible on the UI. With this fix, all the available columns are exported.

PSTs in collection sets are not reported in Dropped Mailbox Exceptions Report (ETTrack-3879686/ESA-45197): This fix resolves an issue where PSTs in collection sets are not reported in the Dropped Mailbox Exceptions Report. With this fix, the PSTs are reported in the correct report.

Export template data is not loaded in first attempt (ETTrack-3891630/ESA-45386): This fix resolves an issue where the UI does not show the export template data in the first attempt but shows it properly in second attempt onwards. With this fix, the UI performs as expected.