Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 9

VERITAS

Veritas eDiscovery Platform™: *Release Notes 8.1.1 CHF9*

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Legal Notice

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Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

8.1.1 CHF9 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF9.

Upgrade Paths, Compatibility, and Notes

Veritas eDiscovery Platform 8.1.1 CHF9 supports following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4
- eDiscovery Platform Release 8.1.1 CHF5
- eDiscovery Platform Release 8.1.1 CHF6
- eDiscovery Platform Release 8.1.1 CHF7
- eDiscovery Platform Release 8.1.1 CHF8

For more information on supported upgrade paths, refer to:

http://www.veritas.com/docs/000095769

For more information on the supported operating systems and third party applications, refer to: http://www.veritas.com/docs/000019811

Hotfixes being cumulative in nature, all fixes made in earlier CHFs for V8.1.1 are carried forward in V8.1.1 CHF9. You can refer to the release notes for the earlier CHFs.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 8	http://www.veritas.com/docs/000125538
8.1.1 Cumulative Hotfix 7	http://www.veritas.com/docs/000116772
8.1.1 Cumulative Hotfix 6	http://www.veritas.com/docs/000116037
8.1.1 Cumulative Hotfix 5	http://www.veritas.com/docs/000115518
8.1.1 Cumulative Hotfix 4	http://www.veritas.com/docs/000109509
8.1.1 Cumulative Hotfix 3	http://www.veritas.com/docs/000108101
8.1.1 Cumulative Hotfix 2	http://www.veritas.com/docs/000107771
8.1.1 Cumulative Hotfix 1	http://www.veritas.com/docs/000097913
8.1.1 R1	http://www.veritas.com/docs/000107695

What Files to Download?

Please sign in and use the MyVeritas portal for downloading product software, licensing, and support:

- Information and the replacement options are located here: https://www.veritas.com/support/en_US/article.000001129
- For cumulative hotfix information and downloads, visit the eDiscovery Platform powered by Clearwell support site: https://www.veritas.com/content/support/en_US/60705.html

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF9, use the following incremental installer (for the Master node and all nodes in the cluster and the Utility Node):

- Veritas_eDiscovery_Platform_v811_CHF9_Win_EN_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec_eDiscovery_Platform_Installer_8.1.1_R1_Win_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):

  Symantec_eDiscovery_Platform_ConfServer_Installer_8.1.1_R1_Win_EN.zip

- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module): Symantec_eDiscovery_Platform_UtilityNode_Installer_8.1.1_R1_Win_EN.zip

Install/Upgrade Instructions

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF9.

Note: This Cumulative Hotfix cannot be installed through Patch Management (**System** > **Patches**) at this time. Please install manually or using Clearwell Commander.

IMPORTANT! You may need to restart your system after upgrading to 8.1.1 CHF9, if prompted.

eDiscovery Platform does not support release upgrades that extend past a prior version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF9). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. For more information on the supported upgrade path, see *Upgrade Paths, Compatibility, and Notes*.

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF9 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF9 on the Master node first.
3. Continue to install 8.1.1 CHF9 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

Need Help?

Customer Support Portal: https://my.veritas.com/

Contact Numbers: https://www.veritas.com/content/support/en_US/contact-us.html

Note: Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have on, register for a new Veritas Account from the MyVeritas Technical Support Portal.

Fixed in Version 8.1.1 CHF9

Identification and Collection

Archive Picker fails to search for or correctly display the German character "Eszett" (ß) (JIRA-205/ESA-47259): This fix resolves an issue where the Archive Picker fails to search for or correctly display the German character "Eszett" (ß). With this fix, the "ß" character is displayed properly, and can be searched in the Archive Picker.

Collection Set document count preview does not update when the Date filter is applied (JIRA-112/ESA-47288): This fix resolves an issue where in the Windows 2012 environment, the preview count of email documents to be included in the Collection Set does not change when the Date filter is applied. With this fix, the preview count is updated as expected.

Case Administration

Case Custodian Export report takes longer to generate (JIRA-183/ESA-47134): This fix resolves an issue where the Case Custodian Export report takes longer to generate in some circumstances where it consumes significant appliance resources. With this fix, the report is generated quickly.

Review

Reviewing Performance between last attachment and next document is slow (ETrack-3911360/ESA-47121): This fix resolves an issue where it takes a longer time than is customary to move between items. With this fix, item review performs as expected.

Tagging documents produces an error: "Failed to Retrieve tags:null" (JIRA-165/ESA-47270): This fix resolves an issue where an error occurs when certain documents are tagged. With this fix, tagging for such documents works as expected.

Processing

Histogram does not include the email timeline when the eDiscovery Platform system uses some Windows time zones (Windows 2012 Specific) (JIRA-185/ESA-47091): This fix resolves an issue where in the Windows 2012 environment, the email timeline (sent dates) is missed from the histogram that is generated during discovery when the eDiscovery Platform appliance is configured to use some Windows time zones. With this fix, the email timeline is shown as expected.

Production

Production Export job fails in specific cases (JIRA-120/ESA-46634): This fix resolves an issue where the Production Export job can fail, due to failures in image conversion and text extraction. With this fix, the production export is more resilient to such failures.