

# Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 9

# Veritas eDiscovery Platform™ : *Release Notes 8.1.1 CHF9*

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Last updated: 2017-04-26

## Legal Notice

Copyright © 2017 Veritas Technologies LLC. All rights reserved.

Veritas and the Veritas Logo are trademarks or registered trademarks of Veritas Technologies LLC or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This product may contain third party software for which Veritas is required to provide attribution to the third party ("Third Party Programs"). Some of the Third Party Programs are available under open source or free software licenses. The License Agreement accompanying the Software does not alter any rights or obligations you may have under those open source or free software licenses. Refer to the third party legal notices for this product at: <https://www.veritas.com/about/legal/license-agreements>

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Veritas Technologies LLC and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. VERITAS TECHNOLOGIES LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, et seq. "Commercial Computer Software and Commercial Computer Software Documentation," as applicable, and any successor regulations, whether delivered by Veritas as on premises or hosted services. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Veritas Technologies LLC  
500 East Middlefield Road  
Mountain View, CA 94043  
<http://www.veritas.com>

## Contents

Contents.....	3
Overview.....	4
8.1.1 CHF9 Installation & Upgrade Requirements .....	4
Upgrade Paths, Compatibility, and Notes.....	4
What Files to Download? .....	5
Install/Upgrade Instructions.....	5
Distributed Architecture Deployment Updates .....	5
Need Help? .....	6
Fixed in Version 8.1.1 CHF9 .....	7
Identification and Collection.....	7
Case Administration .....	7
Review .....	7
Processing.....	7
Production.....	8

## Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

### 8.1.1 CHF9 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF9.

#### Upgrade Paths, Compatibility, and Notes

Veritas eDiscovery Platform 8.1.1 CHF9 supports following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4
- eDiscovery Platform Release 8.1.1 CHF5
- eDiscovery Platform Release 8.1.1 CHF6
- eDiscovery Platform Release 8.1.1 CHF7
- eDiscovery Platform Release 8.1.1 CHF8

For more information on supported upgrade paths, refer to:

<http://www.veritas.com/docs/000095769>

For more information on the supported operating systems and third party applications, refer to: <http://www.veritas.com/docs/000019811>

Hotfixes being cumulative in nature, all fixes made in earlier CHF9s for V8.1.1 are carried forward in V8.1.1 CHF9. You can refer to the release notes for the earlier CHF9s.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 8	<a href="http://www.veritas.com/docs/000125538">http://www.veritas.com/docs/000125538</a>
8.1.1 Cumulative Hotfix 7	<a href="http://www.veritas.com/docs/000116772">http://www.veritas.com/docs/000116772</a>
8.1.1 Cumulative Hotfix 6	<a href="http://www.veritas.com/docs/000116037">http://www.veritas.com/docs/000116037</a>
8.1.1 Cumulative Hotfix 5	<a href="http://www.veritas.com/docs/000115518">http://www.veritas.com/docs/000115518</a>
8.1.1 Cumulative Hotfix 4	<a href="http://www.veritas.com/docs/000109509">http://www.veritas.com/docs/000109509</a>
8.1.1 Cumulative Hotfix 3	<a href="http://www.veritas.com/docs/000108101">http://www.veritas.com/docs/000108101</a>
8.1.1 Cumulative Hotfix 2	<a href="http://www.veritas.com/docs/000107771">http://www.veritas.com/docs/000107771</a>
8.1.1 Cumulative Hotfix 1	<a href="http://www.veritas.com/docs/000097913">http://www.veritas.com/docs/000097913</a>
8.1.1 R1	<a href="http://www.veritas.com/docs/000107695">http://www.veritas.com/docs/000107695</a>

## What Files to Download?

Please sign in and use the MyVeritas portal for downloading product software, licensing, and support:

- Information and the replacement options are located here:  
[https://www.veritas.com/support/en\\_US/article.000001129](https://www.veritas.com/support/en_US/article.000001129)
- For cumulative hotfix information and downloads, visit the eDiscovery Platform powered by Clearwell support site:  
[https://www.veritas.com/content/support/en\\_US/60705.html](https://www.veritas.com/content/support/en_US/60705.html)

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF9, use the following incremental installer (for the Master node and all nodes in the cluster and the Utility Node):

- Veritas\_eDiscovery\_Platform\_v811\_CHF9\_Win\_EN\_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec\_eDiscovery\_Platform\_Installer\_8.1.1\_R1\_Win\_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):  
Symantec\_eDiscovery\_Platform\_ConfServer\_Installer\_8.1.1\_R1\_Win\_EN.zip
- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module):  
Symantec\_eDiscovery\_Platform\_UtilityNode\_Installer\_8.1.1\_R1\_Win\_EN.zip

## Install/Upgrade Instructions

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF9.

**Note:** This Cumulative Hotfix cannot be installed through Patch Management (**System > Patches**) at this time. Please install manually or using Clearwell Commander.

**IMPORTANT!** You may need to restart your system after upgrading to 8.1.1 CHF9, if prompted.

eDiscovery Platform does not support release upgrades that extend past a prior version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF9). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. For more information on the supported upgrade path, see [Upgrade Paths, Compatibility, and Notes](#).

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

## Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF9 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF9 on the Master node first.
3. Continue to install 8.1.1 CHF9 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

## Need Help?

Customer Support Portal: <https://my.veritas.com/>

Contact Numbers: [https://www.veritas.com/content/support/en\\_US/contact-us.html](https://www.veritas.com/content/support/en_US/contact-us.html)

**Note:** Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have one, register for a new Veritas Account from the MyVeritas Technical Support Portal.

## Fixed in Version 8.1.1 CHF9

### Identification and Collection

**Archive Picker fails to search for or correctly display the German character "Eszett" (ß) (JIRA-205/ESA-47259):**

This fix resolves an issue where the Archive Picker fails to search for or correctly display the German character "Eszett" (ß). With this fix, the "ß" character is displayed properly, and can be searched in the Archive Picker.

**Collection Set document count preview does not update when the Date filter is applied (JIRA-112/ESA-47288):**

This fix resolves an issue where in the Windows 2012 environment, the preview count of email documents to be included in the Collection Set does not change when the Date filter is applied. With this fix, the preview count is updated as expected.

### Case Administration

**Case Custodian Export report takes longer to generate (JIRA-183/ESA-47134):**

This fix resolves an issue where the Case Custodian Export report takes longer to generate in some circumstances where it consumes significant appliance resources. With this fix, the report is generated quickly.

### Review

**Reviewing Performance between last attachment and next document is slow (ETrack-3911360/ESA-47121):**

This fix resolves an issue where it takes a longer time than is customary to move between items. With this fix, item review performs as expected.

**Tagging documents produces an error: "Failed to Retrieve tags:null" (JIRA-165/ESA-47270):**

This fix resolves an issue where an error occurs when certain documents are tagged. With this fix, tagging for such documents works as expected.

### Processing

**Histogram does not include the email timeline when the eDiscovery Platform system uses some Windows time zones (Windows 2012 Specific) (JIRA-185/ESA-47091):**

This fix resolves an issue where in the Windows 2012 environment, the email timeline (sent dates) is missed from the histogram that is generated during discovery when the eDiscovery Platform appliance is configured to use some Windows time zones. With this fix, the email timeline is shown as expected.

## Production

**Production Export job fails in specific cases (JIRA-120/ESA-46634):** This fix resolves an issue where the Production Export job can fail, due to failures in image conversion and text extraction. With this fix, the production export is more resilient to such failures.