

Veritas eDiscovery Platform™

Release Notes

8.1.1 Cumulative Hotfix 10

Veritas eDiscovery Platform™ : *Release Notes 8.1.1 CHF10*

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Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and features products can be found in the documentation for that particular feature. Each manual has a guide to the documentation in the Product Documentation section.

8.1.1 CHF10 Installation & Upgrade Requirements

This section provides critical information necessary before installing or upgrading your system to Veritas eDiscovery Platform 8.1.1 CHF10.

What Files to Download?

Please sign in and use the [MyVeritas portal](#) for downloading product software, licensing, and support:

- Information and the replacement options are located here:
https://www.veritas.com/support/en_US/article.000001129
- For cumulative hotfix information and downloads, visit the eDiscovery Platform support site:
https://www.veritas.com/content/support/en_US/DocumentBrowsing.html?product=eDiscovery%20Platform
- For information on how to obtain license key and installation download:
https://www.veritas.com/support/en_US/article.000100418

A number of Veritas eDiscovery Platform installation files are available from the MyVeritas Licensing Portal. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 8.1.1 CHF10, use the following incremental installer (for the Master node and all nodes in the cluster, the Confirmation Server and the Utility Node):

- Veritas_eDiscovery_Platform_v811_CHF10_Win_EN_Fix1.zip

If you are upgrading from a version prior to 8.1.1 GA, run the full product installer.

- Full Product Installer: Symantec_eDiscovery_Platform_Installer_8.1.1_R1_Win_EN.zip
- Legal Hold Installer (only applicable if you are licensed for the Legal Hold module):
Symantec_eDiscovery_Platform_ConfServer_Installer_8.1.1_R1_Win_EN.zip
- Utility Node Installer (only applicable if you are licensed for the Review, Redaction and Production module):
Symantec_eDiscovery_Platform_UtilityNode_Installer_8.1.1_R1_Win_EN.zip

Install/Upgrade Instructions

Veritas eDiscovery Platform 8.1.1 CHF10 supports the following upgrade paths:

- eDiscovery Platform Release 8.1.1 R1
- eDiscovery Platform Release 8.1.1 CHF1
- eDiscovery Platform Release 8.1.1 CHF2
- eDiscovery Platform Release 8.1.1 CHF3
- eDiscovery Platform Release 8.1.1 CHF4

- eDiscovery Platform Release 8.1.1 CHF5
- eDiscovery Platform Release 8.1.1 CHF6
- eDiscovery Platform Release 8.1.1 CHF7
- eDiscovery Platform Release 8.1.1 CHF8
- eDiscovery Platform Release 8.1.1 CHF9

If you are running any of the above listed versions, you must run the incremental installer to install 8.1.1 CHF10 on the following:

- Master Node and all other Nodes in the cluster
- Confirmation Server
Note: If you are using a dedicated Confirmation Server, then you must run the 8.1.1 CHF10 incremental installer on the Confirmation Server.
- Utility Node

Note: This Cumulative Hotfix cannot be installed through Patch Management (**System > Patches**) at this time. Please install manually or using Clearwell Commander.

IMPORTANT! You may need to restart your system after upgrading to 8.1.1 CHF10, if prompted.

eDiscovery Platform does not support release upgrades that extend past a previous version release (for example, you cannot perform a direct upgrade from 8.1 to 8.1.1 CHF10). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. In the case of 8.1.1 CHF10, your system must be running 8.1.1 R1 before running and applying the 8.1.1 CHF10 incremental install.

For more information about upgrade and associated best practices, refer to the 8.1.1 *Installation Guide* and the *Upgrade Guide*.

Distributed Architecture Deployment Updates

If you are using a distributed architecture deployment:

The 8.1.1 CHF10 installation retains the product version as 8.1.1.30.1.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available. To do this:

1. Stop all services on all nodes.
2. Install 8.1.1 CHF10 on the Master node first.
3. Continue to install 8.1.1 CHF10 on all other nodes in the cluster.

For more information about distributed architecture system requirements, refer to the *Distributed Architecture Deployment Guide*.

Product Documentation

For more information on supported upgrade paths, refer to:

<http://www.veritas.com/docs/000095769>

For more information on the supported operating systems and third-party applications, refer to: [eDiscovery Platform Compatibility Matrix](#)

Hotfixes being cumulative in nature, all fixes made in earlier CHF's for V8.1.1 are carried forward in V8.1.1 CHF10. You can refer to the release notes for the earlier CHF's.

eDiscovery Platform Version	Release Notes
8.1.1 Cumulative Hotfix 9	http://www.veritas.com/docs/000126467
8.1.1 Cumulative Hotfix 8	http://www.veritas.com/docs/000125538
8.1.1 Cumulative Hotfix 7	http://www.veritas.com/docs/000116772
8.1.1 Cumulative Hotfix 6	http://www.veritas.com/docs/000116037
8.1.1 Cumulative Hotfix 5	http://www.veritas.com/docs/000115518
8.1.1 Cumulative Hotfix 4	http://www.veritas.com/docs/000109509
8.1.1 Cumulative Hotfix 3	http://www.veritas.com/docs/000108101
8.1.1 Cumulative Hotfix 2	http://www.veritas.com/docs/000107771
8.1.1 Cumulative Hotfix 1	http://www.veritas.com/docs/000097913
8.1.1 R1	http://www.veritas.com/docs/000107695

Need Help?

Customer Support Portal: <https://my.veritas.com/>

Contact Numbers: https://www.veritas.com/content/support/en_US/contact-us.html

Note: Access to the MyVeritas Technical Support Portal requires a Veritas Account. If you do not already have on, register for a new Veritas Account from the MyVeritas Technical Support Portal.

Fixed in Version 8.1.1 CHF10

System Administration

User with "No case admin rights" in their role for a case is incorrectly assigned full Case Admin rights by their access profile (CFT-121): This fix ensures that the role assigned to users for a case correctly takes precedence over their access profile, even for cases they create themselves.

A wrong access profile is selected and shown when user details in the case are edited (CFT-122): This fix resolves an issue where the access profile was defaulting to an incorrect one for the user once edited.

Identification and Collection

"Browse and Add" feature does not work for the SharePoint collections (CFT-104): This fix resolved an issue where the "Browse and Add" feature did not work as desired for the SharePoint collection. With this fix, this feature works as expected.

For Enterprise Vault collection, re-collection of previously errored items fails (CFT-105): This fix resolves an issue where for Enterprise Vault collection, re-collection of previously errored items fails with an "*Items was not specified for retrieval*" error. With this fix, re-collection for errored items works as intended.

Processing

PST files that were indexed successfully in earlier releases fail with indexing errors in v8.1.1 (CFT-365): This fix increases Processing module resilience when handling corrupt messages that are part of PST files.

Post-processing fails at the Centralized Merge phase (CFT-459): This fix resolved an issue where post-processing failed at the Centralized Merge phase during the processing job run. With this fix, post-processing does not fail.

Search

Keyword section of the Search Report shows incorrect total count for attachments and loose files (CFT-255): This fix resolves an issue where the keywords section showed inconsistent total counts.

Advanced search for tags provides incorrect results (CFT-525): This fix resolves an issue where the search on tags returned incorrect results. With this fix, the tag search returns correct results.

Export

Native Export job runs slowly due to corrupt messages being present in the batch (CFT-292): This fix enhances the overall resiliency of a Native Export job while dealing with corrupt items.

“Print to PDF” for attachment header results in missing information (CFT-188): This fix resolves an issue where “Print to PDF” was causing incorrect values in attachment headers.

LFI-EDRM

Records with special ASCII characters are not ingested during Load File import (CFT- 481): This fix resolved an issue where records having certain special ASCII characters missed ingestion during Load File import. With this fix, such records are successfully ingested.