NSS Training Outlines

Biomni Consulting

This document outlines the Training courses available for NSS (NetBackup Self Service)

Contents

1.0   Introduction

NSS (NetBackup Self Service) creates a solution that gives NetBackup customer's the following functionality

- Self-service
- backup and restore
- Multi-tenant, allowing different organizations to request NetBackup services through one portal
- Complete Virtual and Physical Machine protection
- File & folder restore
- Application Backup and (manual) restore
- Multilanguage
- Transparency of what and how owned infrastructure is

NSS ships with full documentation covering Implementation and Configuration as well as guides on how to implement the NSS API and vRealize plug-in and training may not be required for a competent NetBackup administrator.

Full details on how to download a trial version of NSS is available on VOX at
https://vox.veritas.com/t5/NetBackup-Self-Service/Downloading-a-trial-copy-of-NSS-NetBackup-Self-Service/td-p/823662

Many other NSS topics are covered on here which will solve answer many questions you have about NSS https://vox.veritas.com/t5/NetBackup-Self-Service/bd-p/NetBackupSelfService

This document outlines the training available for NSS (NetBackup Self Service).

The training has been split into the following **Levels** which align to the level of competence of the attendees

Level 1 – (entry)

- No programming or development skills are required,
- ideally attendees will have knowledge/experience of using/configuring NetBackup

Level 2 – (Advanced)

- This training will assume a high level of expertise in the general subject matter (i.e. API's) and the course will cover the functionality NSS takes in this area.

Level 3 – (Specialized)

- This training will assume a high level of expertise in an area outside of NSS (i.e. vRealize)

2.0   Training Outlines

2.1   Level 1 Training

2.1.1   Overview of NSS and Q&A Session

Delivery: WebEx/Online Presentation

Duration: 60 Minutes

Cost: Free (Pre-sales), 1 per customer

Description: This session will cover an overview of NSS which includes:

- Product positioning
- Architecture
- Use Cases
- Product Demonstration

This is an ideal session to use for a pre-sales overview to a customer.

2.1.2   NSS: Detailed Overview of a specific area of NSS configuration

Delivery: WebEx/Online Presentation

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This training is suitable where NSS has been download and an install/configure has been attempted but not completed. More than one area of configuration can be covered if required. Typical areas covered in these sessions are

- Installation errors
- Protection levels
- Communicating with Master Servers
- Access profiles
- Etc..

2.1.3   NSS Technical Training Workshop

Delivery: On Site Hands on

Duration: 2/3 days

Cost: US$1200 per day, plus expenses

Description: For consultants with little or no experience of NSS we run sessions as a 2-day technical training workshop which takes them through a Lab experience for installing and configuring NSS.

For the Lab sessions, ideally you would make available separate instances of NBU, SQL and NSS servers for participants (NSS and SQL can share a machine). This means each participant can run through an installation from

start to finish. This is not essential (we can run through install on a single instance) but will better aid understanding.

Labs would need to be configured with
· Windows 2012 Server, SQL Server 2012 (it can be a single machine) for the NSS Installation
· NetBackup 7.6.1 or greater
· Access to a few VMs to perform BaaS activities.
· NetBackup admin account to be used by NSS.

One of our consultants can run this 2-day session for up to 8 people.

If required we can add a 3rd day to this workshop, this is particularly useful if you have customers lined up with specific requirements, these can be addressed in this session and implementation of these requirements can be assessed and worked through with the partners.

2.1.4   NSS: Ad-hoc POC support/training

Delivery: WebEx/Online/Onsite

Duration: Minimum 2 hour sessions

Cost: Free (sponsored by Veritas), alternatively US$1200 per day, or US$300 per 2-hour session

Description: This bespoke training typically covers the support required for a customer who is running an Implementation/POC of NSS and the specific duration and content can be decided prior to engagement.

2.2 Level 2 Training

2.2.1 NSS: Detailed Overview of a specific area of NSS configuration

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This training is suitable where level2 type issues occur. More than one area of configuration can be covered if required. Typical areas covered in these sessions are

- Automated machine registration
- Restore to alternate location/host
- AD integration
- Etc..

2.2.2 NSS API Knowledge Transfer

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This covers the functionality of the NSS API and how to connect this to an external system.

2.3 Level 3 Training

2.3.1 NSS vRealize plug-in knowledge transfer

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This covers the functionality of the NSS vRealize Plugin and how to connect this to an external system.

2.3.2 NSS ServiceNow App knowledge transfer

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This covers the functionality of the NSS ServiceNow App and how to connect this to an external system.

2.3.3 NSS Teams plug-in knowledge transfer

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This covers the functionality of the NSS Teams Plugin and how to connect this to an external system.

2.3.4 NSS Slack plug-in knowledge transfer

Delivery: WebEx/Online workshop

Duration: 60 Minutes

Cost: Free (sponsored by Veritas), 1 per customer

Description: This covers the functionality of the NSS SlackPlugin and how to connect this to an external system.

3.0   How to Request NSS Training

All requests for training should be requested via your Veritas account manager who will identify any in region training resources. If no in region resource is available Biomni can be contacted via your Veritas account manager sending a training request to Biomni ([jon.hunt@biomni.com)](mailto:jon.hunt@biomni.com)

For Free (sponsored by Veritas) 60 minute training session your Veritas account manager should initiate the request.